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Differential health and social needs of older adults waitlisted for public housing or housing choice vouchers

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Abstract

Affordable housing is an important form of income security for low-income older persons. This article describes characteristics of older persons waitlisted for either public housing or a housing choice voucher (HCV) (previously Section 8) in Portland, Oregon. 358 persons (32% response rate) completed a mailed survey with questions about demographics, health and housing status, food insecurity, and preference for housing with services. Findings indicate that many waitlisted older persons experienced homelessness or housing instability, poor health, high hospital use, and food insecurity. Public housing applicants were significantly more likely to report lower incomes, homelessness, and food insecurity than HCV applicants. We conclude with policy implications for housing and health agencies that serve low-income older persons.

Keywords: waiting list, health status, elderly, poverty, housing policy

Access to affordable housing is a concern for older persons, especially the 4.2 million individuals, or 9.5% of all elderly, whose incomes are below poverty level (Administration on Aging (AoA), 2014). The annual income of older renters (\$17,300) is half that of homeowners (AoA, 2014); low-income renters have less stable housing compared to low-income homeowners (Corporation for Enterprise Development, 2015). Housing is a social determinant of health (Krieger & Higgins, 2002) for older persons with multiple chronic health conditions, mobility impairments, and limited social supports (Alley et al., 2009; Waldbrook, 2013). The relationship between health, housing, and poverty is evident in disability prevalence among older persons. Over half of renters age 65 and older have a disability (Harrell, 2011), and 38% of tenants in Section 202 units, a Department of Housing and Urban Development (HUD) program for persons age 62 and older, could be at-risk for institutionalization (Haley & Gray, 2008). The incidence of homelessness among persons age 62 and older is projected to double between 2010 and 2050 from 44,172 to over 95,000 persons (Sermons & Henry, 2010).

Two major forms of publicly-subsidized rental assistance for low-income older persons include apartment units and housing choice vouchers (HCV, also called Section 8). An estimated 1.3 million older persons receive publicly subsidized rental assistance (LeadingAge, 2011), and 37% of the nearly five million households that receive HUD-assisted housing are headed by a person age 62 or older (Locke, Lam, Henry, & Brown, 2011). In 2012, 30% of householders in public housing were age 65 or older, as were 46% of Project-Based Section 8 (designated for elderly and disabled) housing residents (National Low Income Housing Coalition [NLIHC], 2012). Forty-five percent of tenants in privately-owned HUD-subsidized properties (including Section

202) were 65 or older (HUD, 2008). In contrast, older persons account for only 21% of all HCV users (Center for Budget and Policy Priorities, 2015).

Public housing benefits may include resident services staff who provide information and referral, and convenient locations, although public housing is associated with concentrated poverty and stigma (Vale & Freemark, 2012). In comparison, housing choice vouchers might provide applicants a wider range of housing types and neighborhoods. However, adults with mobility problems may have difficulty using a HCV because doing so requires the applicant to locate rental properties that meet their needs, pass a required HUD inspection, and accept below market rate rents (Cremin, 2000; Finkel & Buron, 2001; McFadden & Lucio, 2014; Popkin, Cunningham, & Burt, 2010). Economic forces such as low vacancy and high market rates present challenges to HCV holders who must compete with persons who pay market rates (Finkel & Buron, 2001). However, federal housing policy decisions promote public-private market strategies, such as HCVs and tax-credit financing, and limit reliance on public housing complexes (Popkin et al., 2010; Sard & Alvarez-Sanchez, 2011; Vale & Freemark, 2012).

Large numbers of people have either applied for rental housing assistance and been placed on a waiting list or were discouraged from applying because waiting lists exceeded availability (Quigley, 2008). Vacancy rates for subsidized housing units are very low—less than 3% in Section 202 and just under 10% among all affordable housing units (Kochera, 2006). Waiting lists for a Section 202 apartment average at least one year (Vandawalker, Locke, & Lam, 2012); there are 50 applicants waiting for a Section 202 unit and 38 applicants for an LIHTC property

(Kochera, 2006). Section 202 units become available due to tenant death or nursing facility admission (Haley & Gray, 2008).

Despite the numbers of older persons waiting for rental assistance in the U.S., this population is nearly invisible. Studies in Australia, Canada, and Europe report that older persons apply for publicly subsidized housing because they have health problems and lack informal supports and because public housing provides access to shops and public transportation (Burke, Neske, & Ralston, 2005; Prescott-Clarke, Clemons, & Park, 1994; Smith & Sylvestre, 2008; van Bilsen, Hamers, Groot, & Spreeuwenberg, 2006). One U.S. study of nonelderly, nondisabled applicants reported homelessness, rent burden and poor housing quality among waitlisted persons (Leopold, 2012). The present study sought to fill the gap in knowledge about older waitlisted applicants of rental assistance.

Methods

As an exploratory study, the primary aim was to describe the characteristics of older applications. An additional analytic goal was to compare the status of applicants for public housing versus HCVs because the limited research to date suggests that older adults or persons with disabilities might have more difficulty using a HCV. We surveyed all persons age 55 and older who applied for and were waitlisted for a HCV or a unit in one of four public housing properties designated for elderly and disabled and owned by the Portland, Oregon public housing authority. The survey and overall study design were approved by the [ANONYMOUS] Human Subjects Research Review Committee.

Sample

A total of 1,331 waitlisted applicants were identified in August 2011. Of those applicants, 933 had signed up for public housing and 417 for HCV (some individuals applied for both). The income eligibility for both programs was the same. Surveys were mailed in housing authority envelopes with a letter on [ANONYMOUS] letterhead that explained the study purpose, confidentiality, and that some surveys would be eligible for a random drawing for a ten dollar gift card. A stamped return envelope was addressed to [ANONYMOUS]. Of the 1,331 mailed letters, 150 were non-deliverable and 54 were duplicates, reducing the sample to 1,127. In total, 358 surveys were received for a 31.7% response rate. Although a postcard reminder or re-mailed survey might have increased the response rate, the limited budget prevented this method. Of the 358, 233 applied for public housing, 118 for HCV, and 7 for both programs. Because the analyses compare applicants by program type, the 7 who applied to both were excluded.

To assess possible differences between respondents and non-respondents, the two groups were compared by housing application type (e.g., public housing, HCV). T-tests for independence revealed no significant differences.

Survey

Survey items included questions about demographics, current housing status, future housing preference, health status, food insecurity, and use of safety net programs. To compare differences by demographic characteristics, questions asked about age, place of birth, gender, race and ethnicity, preferred language, marital status, and individual income.

Current housing status was assessed by asking whether the respondent currently lived alone, with others, or identified as homeless; length of residence at current home; type of lease; monthly rent; and experience with homelessness. One question asked whether the respondent had applied to properties not owned by the housing authority.

Future housing preference was assessed with questions adapted from two earlier surveys of people waitlisted for public housing (Prescott-Clarke et al, 1994; Pynoos, Reynolds, Salend, & Rahman, 1995). Questions included current wish to move, reasons for wanting to move, preference for age-restricted housing (age 55 and older), and preference for housing with on-site services such as meals and housekeeping.

Health items were assessed with a self-rated health measure with a five-point scale (excellent to poor) (Kaplan & Comacho, 1983). Additional health status items included whether in the prior 12 months the respondent had a major medical illness, been hospitalized overnight, or visited the emergency room (yes/no); and received assistance (yes/no) with instrumental activities of daily living (IADLs) or activities of daily living (ADLs; bathing, dressing and grooming). To identify the availability of informal support, we asked whether a friend, relative or neighbor “could assist you for a few days if necessary?” (yes/no).

Food insecurity in the prior 30 days was assessed using two items modified from the Household Food Security Survey (Bickel, Nord, Price, Hamilton & Cook, 2000): “Have you been concerned about having enough food to eat?” and “Have you eaten less than you felt you should because there wasn’t enough money to buy food?” A third question assessed the link between food access and mobility (“Have you ever been hungry but didn’t eat because you weren’t able to get out for

food?"), because older persons are more likely than younger persons to have mobility impairments (Chung, Gallo, Giunta, Canavan, Parikh, & Fahs, 2012; Wolfe, Frongillo, & Valois, 2003). The food security questions used a yes/no response format. If respondents indicated 'yes' to at least one of the three food security items, they were deemed to be 'food insecure'.

To assess use of safety net programs, questions about medical insurance (lack of insurance in prior 12 months, type of health insurance coverage) and use of Supplemental Nutrition Assistance Program (SNAP, or food stamps) benefits (yes/no) were asked.

Data Analysis

Survey data were first entered in a database and a 10% sample was checked for data entry errors; mistakes were adjusted accordingly. SPSS was used to analyze the survey data. Analyses included cross-sectional associations between demographic characteristics and waitlist type—public housing or voucher. The χ^2 test was used for descriptive comparisons between the two groups. T-tests for independence were used to test for differences on any continuous variables (e.g., age and monthly rent). The sample was 351; cases were excluded from analyses where data were missing. The tables report findings based on applicant type (public housing vs. HCV).

Results

Demographic Characteristics

There were few significant differences on demographic characteristics when comparing public housing to HCV respondents (Table 1). Differences existed in comparing English as a preferred language and annual incomes less than \$10,000, such that public housing applicants were more likely to report preferring English as a primary language and having annual incomes less than \$10,000. An independent samples t-test indicated ($t = -3.79, p < .001$) that public housing applicants tended to be younger than HCV respondents.

TABLE 1

Current Housing Status and Wish to Move

More than half (54%) of the respondents reported living alone, however there were no significant differences between those in public housing and HCV respondents in their current living arrangements (see Table 2). Approximately 8% identified as currently homeless. There were differences between public housing and HCV respondents on the length of the time that they have been in their current housing. Fifty-eight percent reported that they had applied only to the housing authority (rather than a private, non-profit housing agency), though 14% were not sure whether they had applied to other housing providers ('not sure' response excluded from analysis). Nearly two-thirds of all respondents either had no lease or paid rent on a month-to-month basis. The average monthly rent currently paid by respondents was approximately \$397

(SD = \$285), though public housing applicants paid less than current HCV applicants ($t = -2.83$, $p < .005$). Although few of these items reached statistical significance, they provide a useful portrait of rental assistance applicants.

Respondents were asked about their current wish to move (see Table 2). Only a small number no longer wanted to move (9%), and the majority wanted to move in the next year (33%), with over one-fourth wanting to move in the next month (27%), and about one-fifth not certain when they would want to move (21%). Statistically significant differences existed within the current wish to move.

Of the 329 persons who answered the question about whether they would prefer to live in an apartment building designated for persons age 55 and older, approximately 47% wanted to do so (see Table 2). Public housing respondents were significantly more likely to report they preferred senior housing with services as compared to HCV respondents.

INSERT TABLE 2

Health and Housing Risk Vulnerability

The majority of respondents (57%) described their health as fair or poor, and nearly half (48%) had a major medical illness in the past 12 months, and 47% visited the ER, and over one-quarter (28%) had been hospitalized overnight (see Table 3).

Several survey items were grouped based on social determinants of health: individual income under \$10,000 annual, prior homelessness, currently homeless, food insecurity, recent

medical illness and/or hospital use, lack of health insurance, fair/poor self-rated health, over age 75, living alone, and female. The two applicant groups were similar in terms of living alone and being female, but for several categories, there were differences between applicants for public housing and HCVs. More public housing applicants had annual incomes of less than \$10,000 ($p < .001$), experienced homeless within the prior 12 months ($p < .001$), reported food insecurity ($p < .05$), and lacked health insurance within the prior 12 months ($p < .05$). While only 31 respondents were older than 75 years, more were HCV residents ($p < .01$).

INSERT TABLE 3

These analyses indicate that public housing applicants differ from HCV applicants, with the public housing respondents scoring worse on some measures that represent health and housing risk and vulnerability.

Supportive Services and Public Benefits

Most respondents had a source of social support available to assist if needed (63%). HCV respondents were more likely to report the availability of both family and neighbors as sources of assistance as compared to public housing respondents (Family: $\chi^2 = 4.45$, $p < .05$; Neighbors: $\chi^2 = 4.47$, $p < .05$) (not shown).

About 28% of respondents reported receiving assistance with one or more of the following IADLs, in rank order: shopping for food or other items, going to places outside the home, household cleaning/maintenance, laundry, food preparation, using the telephone or computer, and medication management (not shown). A small percentage (10%) of persons received

assistance with activities of daily living (ADLs) such as bathing, dressing, or grooming. There were no discernible differences in IADL/ADL assistance between public housing and HCV waitlist applicants. The majority of respondents received food stamps (70%; not shown).

Multivariate Findings

We identified variables for inclusion in a regression model based on the above analyses, topics of interest to policy makers, and the outcome of interest – application to either public housing or HCV. All variables were entered simultaneously. Respondents with incomes less than \$10,000 per year were more than three times more likely to apply for public housing as compared to HCV ($b = 1.21$, $OR = 3.34$, $p < .001$); and respondents who spoke English as a primary language were more than twice as likely to opt for public housing ($b = .93$, $OR = 2.53$, $p < .05$). As compared to respondents who desired to move within a month, those who wanted to move within the year ($b = -.95$, $OR = .39$, $p < .05$) and those who were undecided about moving ($b = -.88$, $OR = .42$, $p < .05$) were less likely to opt for public housing (see Table 4). The multiple logistic regression had good model fit ($\chi^2 = 44.2$) in predicting application type. The Nagelkerke R^2 indicates that the model predictors account for about 24% of the difference in housing application waitlist type.

INSERT TABLE 4

Study Limitations

Although this survey was mailed to all individuals age 55 and older who applied for one of four public housing properties or HCV, the respondents do not necessarily represent all older persons

on these or other waiting lists. From a demographic perspective, the sample included a higher percentage of women, mostly single or widowed, White, and U.S. born adults who live alone. The survey was available in English only, so individuals who do not read English might be under-represented. Currently homeless applicants were likely missed, although 8% of respondents identified as currently homeless. Waiting lists were not available for properties financed with other public subsidies (e.g., LIHTC), therefore the findings may not represent older applicants for other types of rent-subsidized housing.

Discussion

To our knowledge, this paper reports the first survey of older persons waitlisted for rental assistance in the U.S. in 20 years (Pynoos et al., 1995). Rental assistance offers financial security to persons with low incomes (Leopold, 2012). Public housing and HCVs prioritize individuals with very low incomes—30% of area median income (\$15,450 for a single household in 2015). However, subsidized housing provides more than affordable rent; applicants may also seek health-related and social supports (Golant, 2003). The observed differences between applicants for public housing and HCVs, and the finding that a significant percentage of applicants report health and social problems, provides a basis for conceptualizing the relationship between health and housing. We conclude with implications for affordable housing with service programs.

Access to Affordable Housing

Housing access is a matter of social equity because access is unfairly distributed and may result in extreme deprivation, morbidity, and mortality (Shaw, 2004). Many publicly-funded programs, such as Medicaid and SNAP, base access on eligibility criteria; once those criteria are verified, the applicant may use the benefit. In contrast, publicly-financed rental assistance uses a “sweepstakes” rather than an “eligibility” model of aid in which applicants who meet eligibility thresholds receive the benefit only after their number is called, usually because they rose to the top of the waiting list (Quigley, 2010). Nationally, less than one-third of all renters with incomes below 30% of local median income receive housing assistance (Quigley, 2008).

Housing agencies must manage their waitlists, most often using a first-come, first-served method as the primary management tool (HUD, 2013). Theories of individual and system-level factors assume that there is a rational queuing system for goods or services and that individual or system issues prevent the queue from functioning properly, but Pope (1991) maintains that these explanations fail to capture the dynamic and interpersonal nature of waiting list creation and management. Instead, we must examine the context of waiting lists by researching waitlisted applicants and housing agency policies. Our finding that 67% of applicants had applied to more than one list suggests that applicants may try to ‘hedge their bets,’ though we lack information about how and why older persons apply to different agencies. Future research should collect information from agencies that rental assistance applicants.

Housing and Health

This study provides evidence that many older applicants for rental assistance have significant health issues. Likely some of older adults seek housing assistance because of their poor health. Interestingly, the finding that respondents who wanted to move with a sense of urgency (i.e., within a month) were more likely to apply for public housing as opposed to a HCV (Table 4) is important as it may reflect ease of system navigation and fewer access barriers compared to HCVs. In addition, this finding supports other research that aging in place might not be desirable, or possible, for low-income older adults (Byrnes, 2011).

Based on Chi-square analyses, public housing applicants fair worse than HCV applicants on several measures (income, homeless in prior 12 months, food insecure, and lacking health insurance), and were significantly less likely to report the availability of informal support. These analyses found that health, rather than older age, is associated with applicants' preference for public housing over a HCV and that respondents with a recent major medical illness and/or who recently used the hospital were more likely to prefer age-restricted housing. The observation that regression analyses did not support these variables as predictive of applicant type suggests that more research, using a larger sample and with a greater response rate, is needed.

The finding that poor health—as indicated by presence of a recent major medical illness and hospital use—is more likely to be associated than older age with preference for age-restricted housing with services suggests that some applicants seek housing because they need help with daily activities. Collaboration among housing agencies and health agencies—such as accountable care organizations (ACO)—might benefit currently waitlisted applicants (Erickson & Andrews,

2011). For example, an ACO could identify whether it covers applicants and then assess whether applicants' have prioritized health-related risks (e.g., frequent hospitalizations).

Housing with Services: Policy Implications

Housing, health and social service agencies are coordinating service delivery to affordable housing residents to extend and support aging in place (Cotrell & Carder, 2010; Harahan, Sanders & Stone, 2006; Lawler, 2001; Locke et al, 2011; Pynoos, Nishita, Cicero, & Caraviello, 2008). While housing with services programs have positive outcomes for current residents (Siu, 2009), they might limit low-income older persons' access to affordable housing by extending current residents' tenure and reducing the supply of available units. Housing with services policies that support aging in place must be weighed against the needs of waitlisted applicants. Affordable housing with service programs with inter-agency collaborations (LeadingAge, 2011) might extend services from current residents to housing applicants.

In conclusion, significant numbers of older persons waiting for public housing and/or HCVs report poor health, housing instability, hospital use, food insecurity, and very low incomes. These individuals look to housing assistance as a potential source of support, even though such housing typically provides only minimal health-related supports.

Housing authorities must manage their waiting lists, including targeting individuals who are at high risk of homelessness or negative outcomes associated with specific medical conditions (Pearson, Montgomery & Locke, 2009). To identify those at highest risk, and to effectively target resources, both housing and aging service planners require more information about the

characteristics of persons on waiting lists for rental assistance. If a partnership of housing agencies were to create a central data set of waitlisted applicants, it would benefit local agencies and low-income older adults who have unmet housing, health and social needs. Public housing authorities could consider creating a single waitlist for both public housing and HCVs that would allow applicants the choice of either form of rental assistance. This approach should not penalize an applicant on the public housing waitlist who accepts a voucher but prefers to remain on the list for a suitable housing unit that is not yet available. A review of waitlist policies used by Section 202 and project-based Section 8 properties is recommended.

Finally, the differential health and social needs of public housing and HCV applicants must be explored to assess how these differences account for disparities in access to housing and health services. Such information can inform whether housing agencies should prioritize affordable housing or HCVs, both of which are inadequate to meet demand, and guide decisions about waitlist management.

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Table 1. Respondent Characteristics by Application Type

	Public Housing	HCV	
	%	%	<i>Total N</i>
Age ^a (N, mean) ^{***}	225, 62.1	114, 65.4	339, 63.2
Sex			
<i>Male</i>	41.7	42.1	143
Marital status			
<i>Married/partnered</i>	15.5	23.2	60
Race			
<i>White/Caucasian</i>	58.4	60.7	200
<i>Black/African American</i>	27.0	25.9	90

<i>Other</i>	14.6	13.4	48
Hispanic/Latino ^a	4.6	5.6	16
U.S. Born ^b	79.0	70.4	262
Primary language spoken*			
<i>English</i>	85.2	73.7	268
Annual household income***			
<i>Less than \$10,000</i>	69.9	46.9	206
<i>\$10,000 or more</i>	30.1	53.1	126
Self-rated health			
<i>Fair to poor</i>	58.8	52.2	193

<i>Excellent to good</i>	41.2	47.8	148
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* $p < .05$. *** $p < .001$.

^aSD, min/max: PH (6.5, 55-86); HCV (8.9, 55-96); total (7.5, 55-96)

^bPercentages based on respondents who said 'Yes' as compared to respondents who reported 'No' for each item. Percentage 'No' not reported.

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Table 2. Current Housing Status and Current Wish to Move by Application Type

	Public Housing	HCV	
	%	%	<i>Total N</i>
Current living arrangement			
<i>Alone</i>	53.6	53.2	179
<i>With others</i>	37.5	42.3	131
<i>Homeless</i>	8.9	4.5	25
Housing tenure***			
<i>< 12 months</i>	35.1	11.0	85
<i>12 months - 5 years</i>	44.2	45.0	141
<i>> 5 years</i>	20.7	44.0	91

Lease			
<i>None/monthly</i>	72.2	67.4	199
<i>Annual or more</i>	27.8	32.6	83
On other waitlist ^a	65.6	70.4	195
Current monthly rent (\$; N, mean, SD, min/max) ^{**}	225, 365.8, 278.4, 0-1245	115, 457.2, 288.6, 0-1600	340, 396.7, 284.7, 0-1600
Current wish to move ^{**}			
<i>In the next month</i>	33.0	15.6	89
<i>In the next 2 - 11 months</i>	33.0	33.9	109
<i>In at least 12 months</i>	7.8	12.8	31

<i>Not sure</i>	19.3	24.8	69
<i>Not interested in moving</i>	6.9	12.8	29
Preference for senior housing 55+ ^a	49.8	40.4	153
Preference for senior housing 55+ w/ services ^{**a}	50.2	33.6	146

p < .01. *p < .001.

^a $\chi^2 = 8.13$, $p < .004$. Percentages based on respondents who said 'Yes' as compared to respondents who reported 'No' for each item. Percentage 'No' not reported, and percentage 'Not sure' excluded from analysis.

Table 3. Risk Characteristics by Application Type

	Public Housing	HCV	
	%	%	<i>Total N</i>
Income < \$10K ^{***}	69.9	46.9	206
Homeless in the past 12 months ^{***}	25.1	8.6	67
Currently homeless	8.9	4.5	25
Food insecure [*]	58.6	45.1	181
Major medical illness in past 12 months	50.5	42.0	156
Hospitalized overnight in past 12 months	30.1	23.9	92
Visited the emergency room in past 12 months	50.0	40.9	159

Without health insurance in the past 12 months *	24.3	14.0	71
Fair/poor health	58.8	52.2	193
> 75 years of age **	5.8	15.8	31
Living alone	53.6	53.2	179
Female	58.3	57.9	199

*p < .05. **p < .01. ***p < .001.

+Percentages based on respondents who said 'Yes' as compared to respondents who reported 'No' for each item for all variables. Percentage 'No' or otherwise are not reported.

Table 4. Multiple Logistic Regression Analysis of Waitlist Housing Type

<u>Independent variable</u>	<u>b</u>	<u>SE</u>	<u>Wald</u>	<u>p</u>	<u>OR</u>	<u>95% CI LCL</u>	<u>95% CI UCL</u>
Age (continuous)	-0.02	0.02	1.00	0.32	0.98	0.94	1.02
<\$10K annual income	1.21	0.33	13.21	0.001	3.34	1.74	6.39
Male	0.04	0.32	0.02	0.90	1.04	0.55	1.96
Hispanic/Latino	0.81	0.85	0.92	0.34	2.25	0.43	11.77
English as primary language	0.93	0.44	4.42	0.04	2.53	1.07	5.99
Homeless in past year	1.01	0.80	1.58	0.21	2.75	0.57	13.31
Currently homeless	-1.42	0.98	2.09	0.15	0.24	0.04	1.66
Food insecurity	0.30	0.33	0.84	0.36	1.35	0.71	2.57

Medical illness in past year	0.22	0.46	0.23	0.63	1.25	0.51	3.04
Hospitalized in past year	-0.06	0.49	0.01	0.91	0.94	0.36	2.49
ER visit in past year	0.35	0.46	0.57	0.45	1.42	0.57	3.52
Uninsured at any point in past year	0.38	0.43	0.80	0.37	1.46	0.64	3.36
Self-rated health*	-0.07	0.18	0.14	0.71	0.94	0.66	1.32
Any social support	0.02	0.36	0.00	0.95	1.02	0.51	2.05
Other race, non-White	-0.21	0.33	0.40	0.53	0.81	0.43	1.54
Intent to move**							
<i>Unsure about moving</i>	-0.88	0.44	3.90	0.05	0.42	0.18	0.99
<i>Move within year</i>	-0.95	0.42	5.11	0.02	0.39	0.17	0.88

Model $X^2 = 44.25$							
Nagelkerke $R^2 = 24.2\%$							
n = 229							

Dependent variable: Application type – 1 = Public housing, 0 = HCV

*Self rated health (scale): 1 = excellent, 5 = poor

**As compared to those who want to move within a month