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## Planning Transportation for Recreational Areas

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# Transportation Planning for Recreational Areas

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Columbia  
River Gorge



# About Your Speaker



- Formative experiences
  - Transportation Scholar of the National Park Foundation, serving Glacier National Park, 2001
  - Contributor to the National Park Service’s Alternative Vehicle Design Workshop, 2002
  - Dissertation funded by the National Park Service, National Park Foundation, and Ford Motor Company, 2002-2005
- Major publications
  - [\*Transit in Parks: Impacts and Guidance\*](#), dissertation of the Georgia Institute of Technology, 2005.
  - “Helping Gateway Communities Support Alternative Transportation,” [\*Sustainable Transportation in Natural and Protected Areas\*](#), 2015.
  - “Recreational Areas,” Institute of Transportation Engineers (ITE) [\*Transportation Planning Handbook, 4<sup>th</sup> edition\*](#), 2016.

# Outline

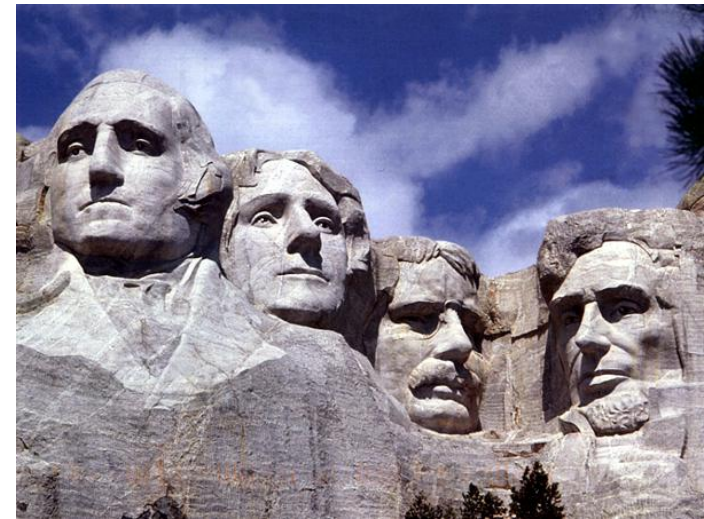
- Unique qualities of recreational areas
- Recreational travel characteristics
- Planning for recreational transportation
- The underestimated importance of communication



Crater Lake,  
Oregon

# Examples of Areas

- Natural
  - Oceans
  - Mountains
  - Gorges
  - Deserts
- Activity-oriented
  - Amusement rides
  - Festivals
  - Gambling
  - Skiing
  - Snorkeling
- Historic and cultural
  - World Trade Center site, New York City
  - Independence Hall, Philadelphia
  - Mount Rushmore, South Dakota



# Typical Recreational Communities

- Economic base in tourism
- Little economic activity beyond tourism
- Small or medium population
- Polarized incomes
  - Wealthy visitors and permanent residents
  - Minimum-wage seasonal service workers
- Seasonal activity and employment
- Permanent population (and tax base) overwhelmed by visiting population



## **Jackson Hole, Wyoming, 2015**

Population: 9,577

Visitors: 10.5 million

## **Springdale, Utah,**

Population: 529

Visitors: 3.7 million



# A Problem of Scale

**TRAV**

**EL**

Property Tax Revenue  
Local General Fund  
Transportation Budget

# Why plan transportation?

- Rural road traffic mimicking metropolitan peak congestion
- Stress on natural ecology and cultural resources
- Air and noise pollution from vehicles
- Diminished tourist appeal



Image source:

[“A Review of the Recreation Opportunity Spectrum and its Potential Application to Transportation in Parks and Public Lands” \(March 2011\).](#)





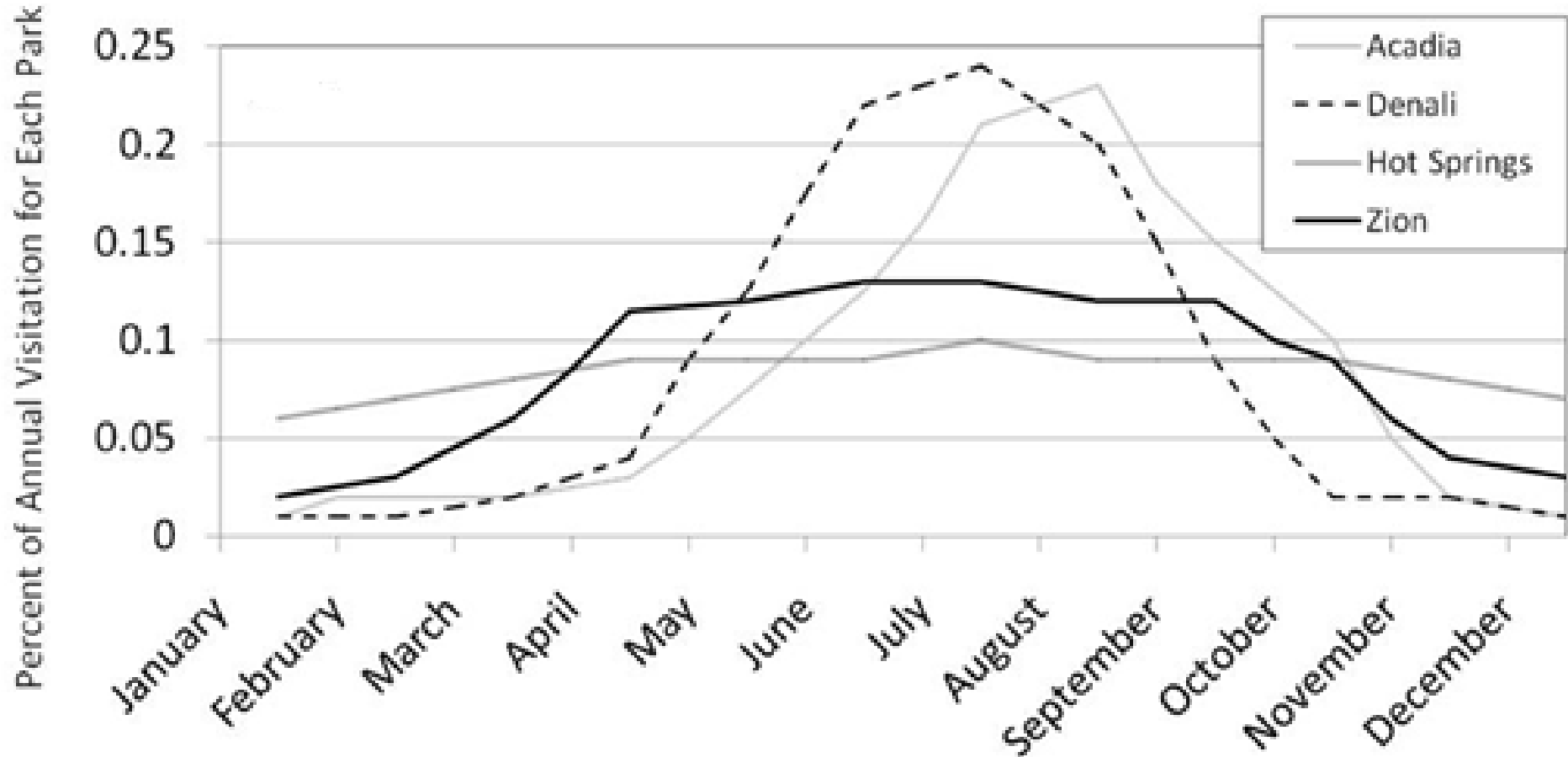
# RECREATIONAL TRAVEL CHARACTERISTICS

# Recreational Travelers

- Travelers
  - Rural permanent residents
  - Seasonal workforce commuters
  - Metropolitan visitors
- Commonly >50% of travelers visiting the area for the first time
- Expectation of vacation-quality service
- Fascination with spectacles
  - Wildlife
  - Waterfalls
  - Fireworks
- Unusual peak activity depending on location and resource
  - Summer (or winter)
  - Weekends
  - Meal times
  - Sunset

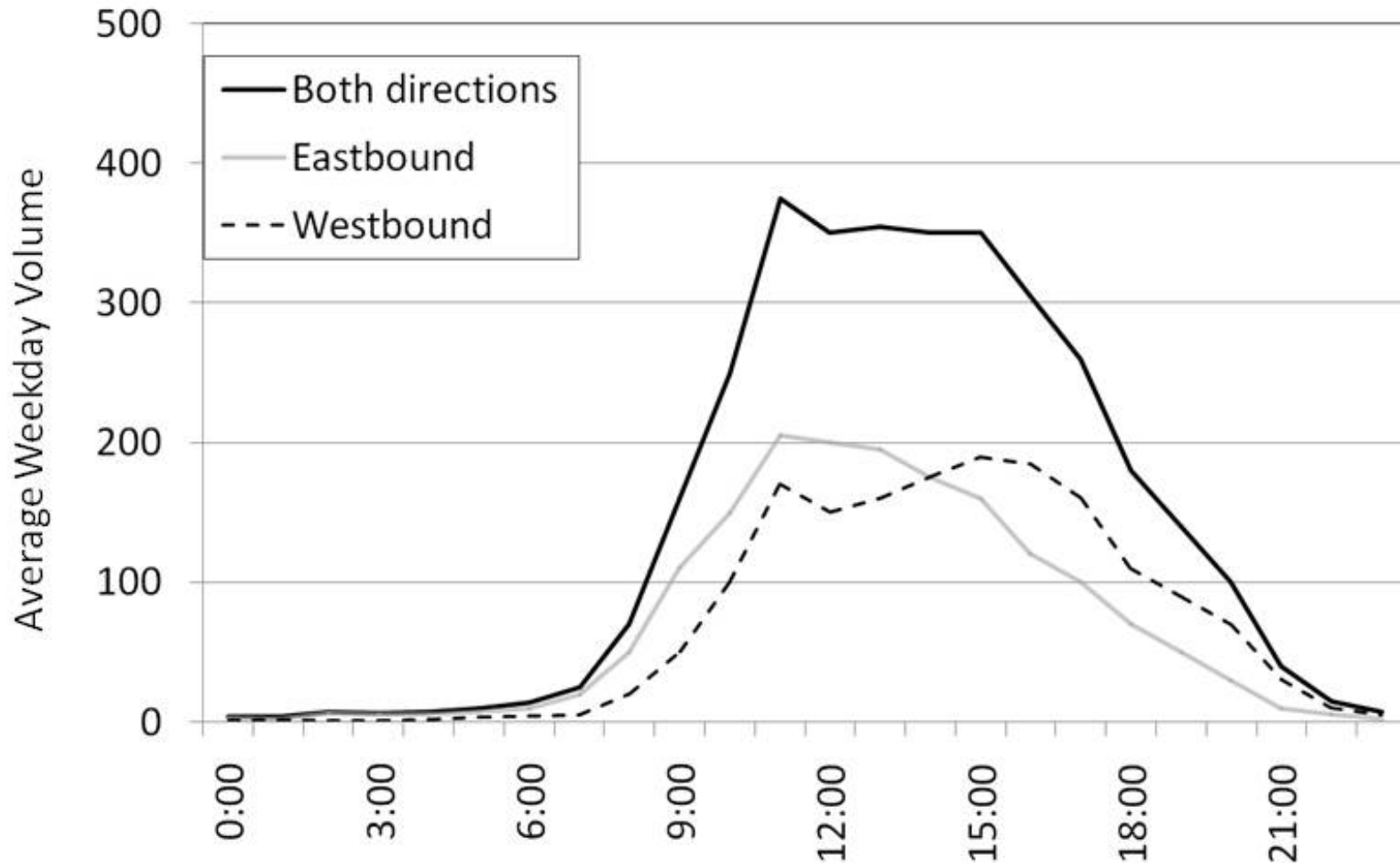


# Area Resources Characterizing Seasonal Peaks



Source: Data from U.S. National Park Service Traffic Counts, 2013.

# Daily Traffic Peaking Going-to-the-Sun Road Glacier National Park, 2001



# Atypical Destinations

- Destination: cruise ship
- Leaf watching
- Tethering 500' from the road with informal parking
- Destined for another mode
  - River floating
  - Train
  - Horse
  - Boat
  - Ski
  - Parachute



Bottom image source: [Gail Frederick](#)  
via [Flickr Creative Commons 2.0](#)

# Informal Parking



# Travel Demand Management: Strategies for Mount Hood, Oregon

Strategy	Priority
Develop a Transportation Management Association or other organization to coordinate transit and TDM programs	High
Transportation System Management and Intelligent Transportation Systems	High
Increase and extend existing public transit	High
Increase and extend existing private transit	Medium/Low
Advertise and improve carpooling information sites	High/Medium
Create a “one stop” Mt. Hood traveler webpage with dynamic information on parking, weather, road conditions, travel time, and available transit	High
Increase cell phone coverage on the mountain	High



# SERVICE PROVISION





# What are the National Park Service systems?

**Transit systems** = bus, trolley, tram, rail transportation; stops; loading areas; routes; maintenance facilities

**Water systems** = waterways, boat transportation, loading areas, maintenance facilities

**On-road systems** = roads, bridges, parking lots, lighting, signage, traveler information, entry gates, etc.

**Aviation** = air transport, runways, maintenance facilities, loading areas, air tour management

**Non-motorized systems** = trails, pedestrians, bicycles, horses, pack animals, way-finding, etc.



Vehicles Adapted to  
Area Resources and Tourism Demand  
**Early Example: 1937 Fleet**  
Glacier National Park



# Charrette-Derived Specifications

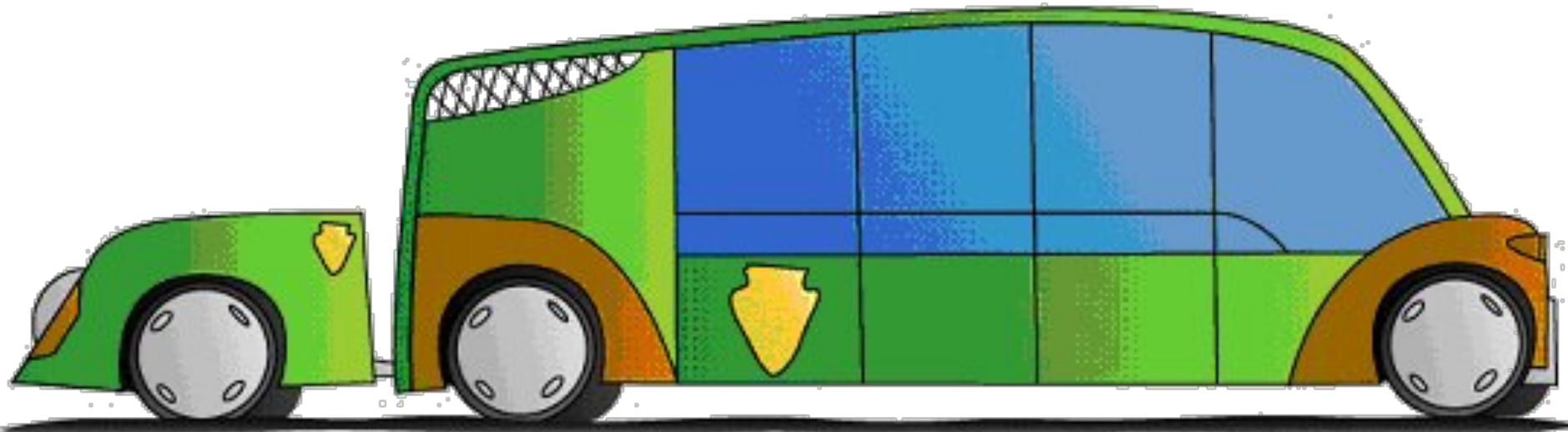
## Considerations

- Purpose of transit
- Use requirements
  - Terrain
    - Mountainous
    - Moderate
    - Coastal
    - Desert and valley
    - Urban and public roads
  - Propulsion
    - Requirements
    - Considerations
    - Options
- User requirements
  - Driver's components
  - Passenger requirements
    - Seating
    - Amenities
    - Equipment
- Park resource objectives
- Vehicle procurement requirements

## Design elements

- Physical components
  - Vehicle dynamics
  - Interior panels and finishes
  - Interior features
  - Exterior features
  - Passenger seating
  - Wheelchair accessibility
  - Windows
  - Heating, ventilation, and air conditioning (HVAC)
- Fare collection
- System requirements
  - Security
  - Safety
- Signing and communication
- Intelligent transportation systems

# A Bus Designed by a Committee



# In Tangible Form

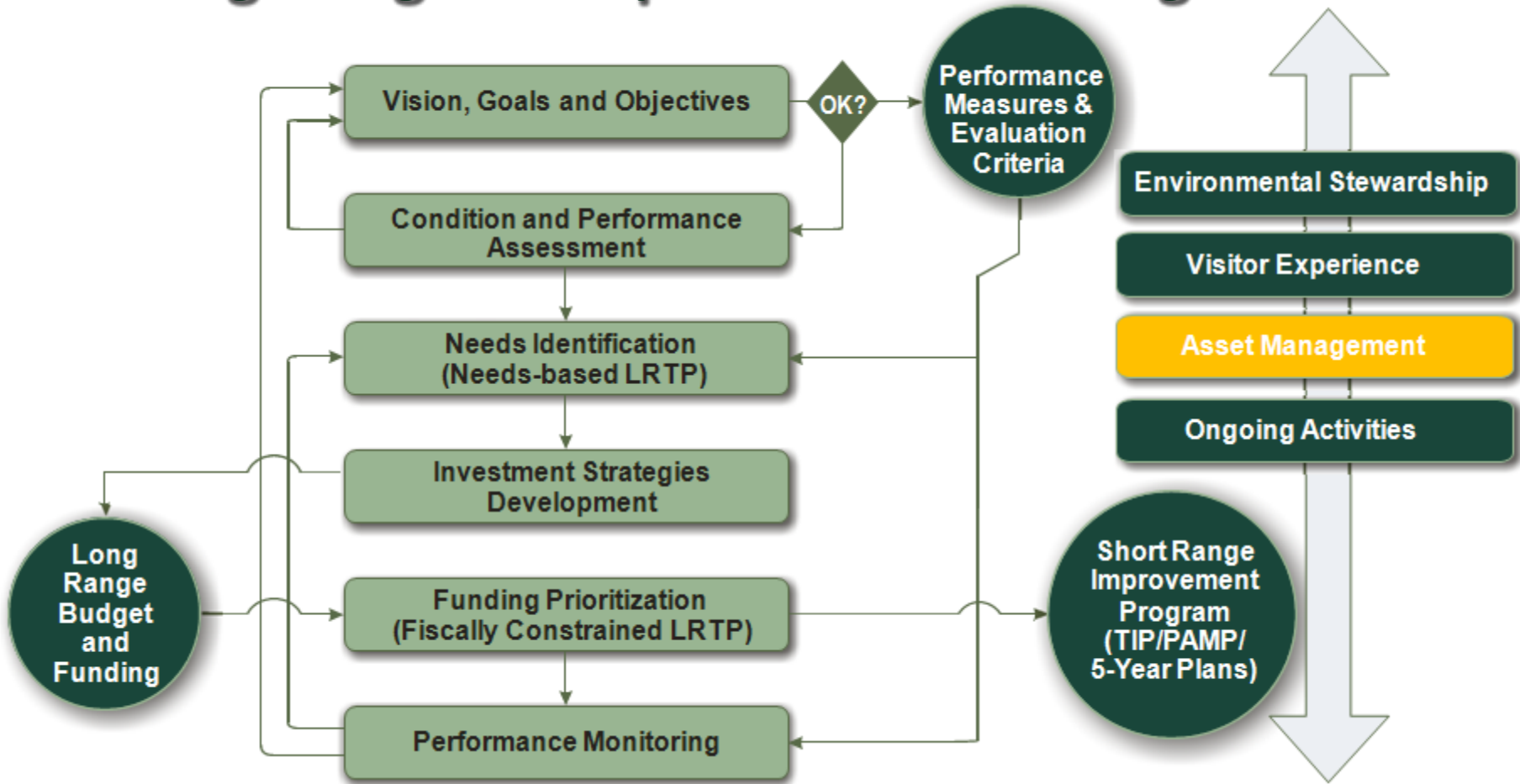




# PLANNING FOR RECREATIONAL TRANSPORTATION



# National Park Service Long Range Transportation Planning Process



# Best Practice – Performance Measures

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## Pikes Peak Area Council of Governments Performance-Based MPO Long-Range Transportation Planning Process

- **SMART Goals**
  - **S**pecific
  - **M**easurable
  - **A**chievable
  - **R**ealistic
  - **T**imely
- **Benefit-Cost Analysis Component**
- **Specific short-term, interim and long-range goals (e.g. percent reduction in GHG)**

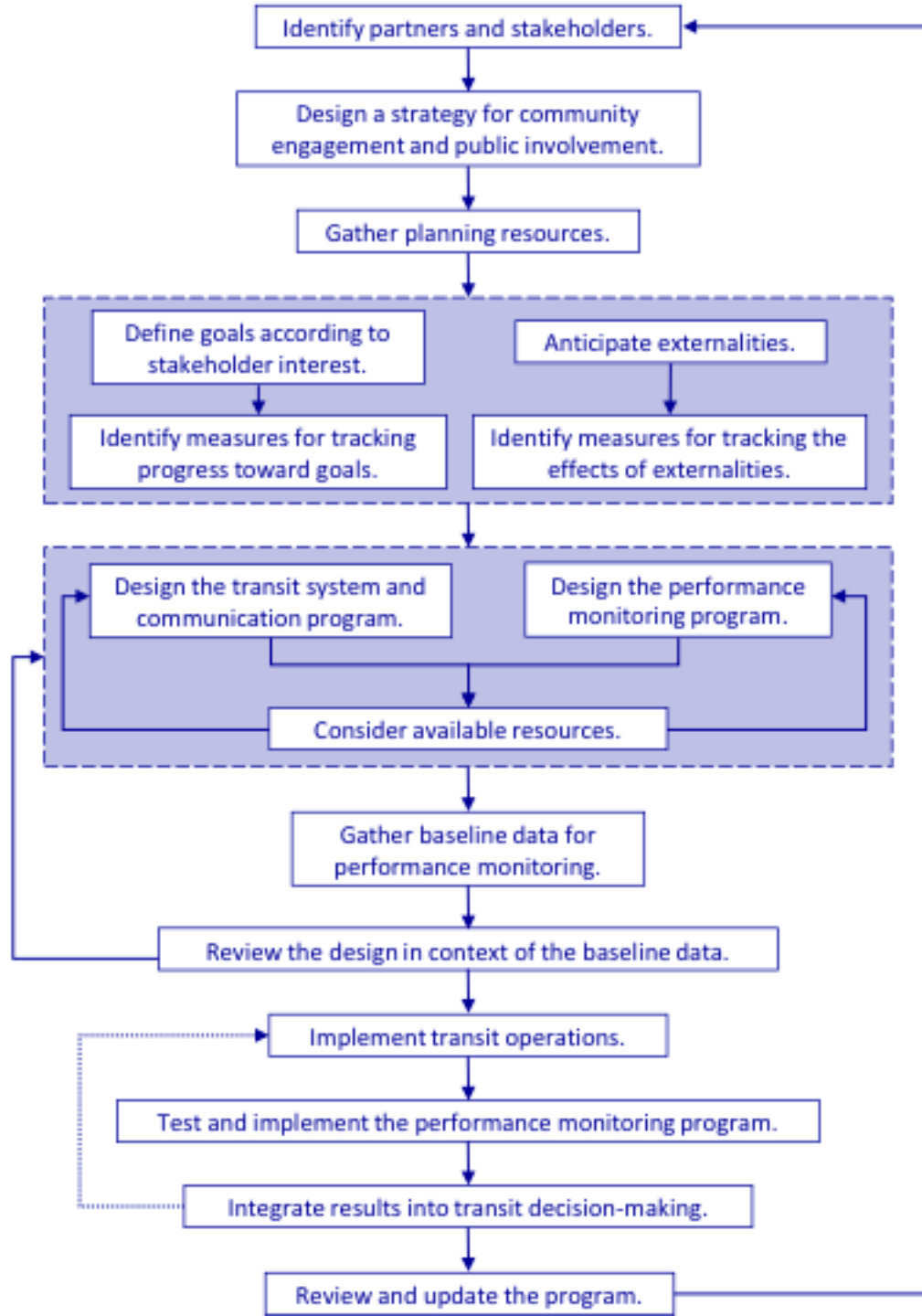


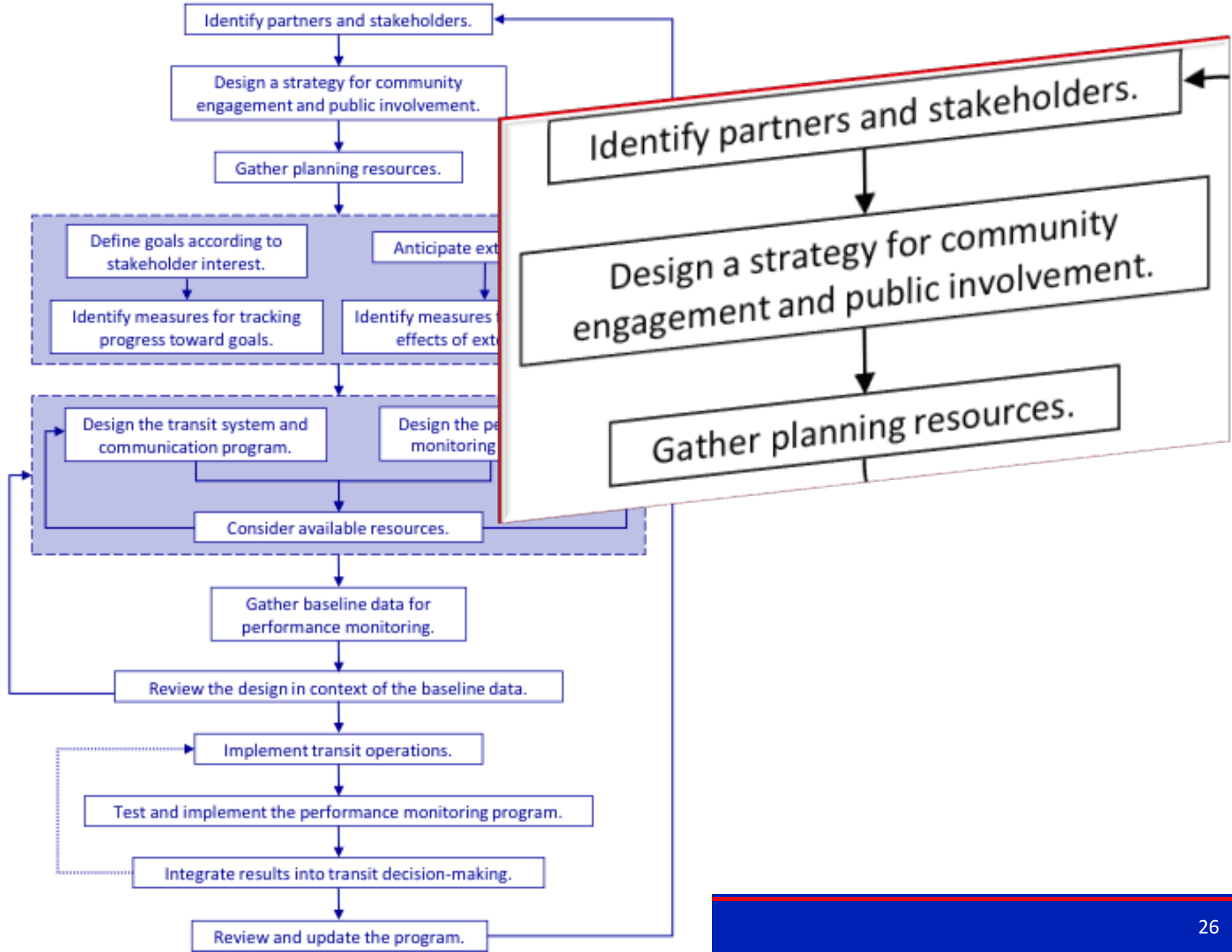


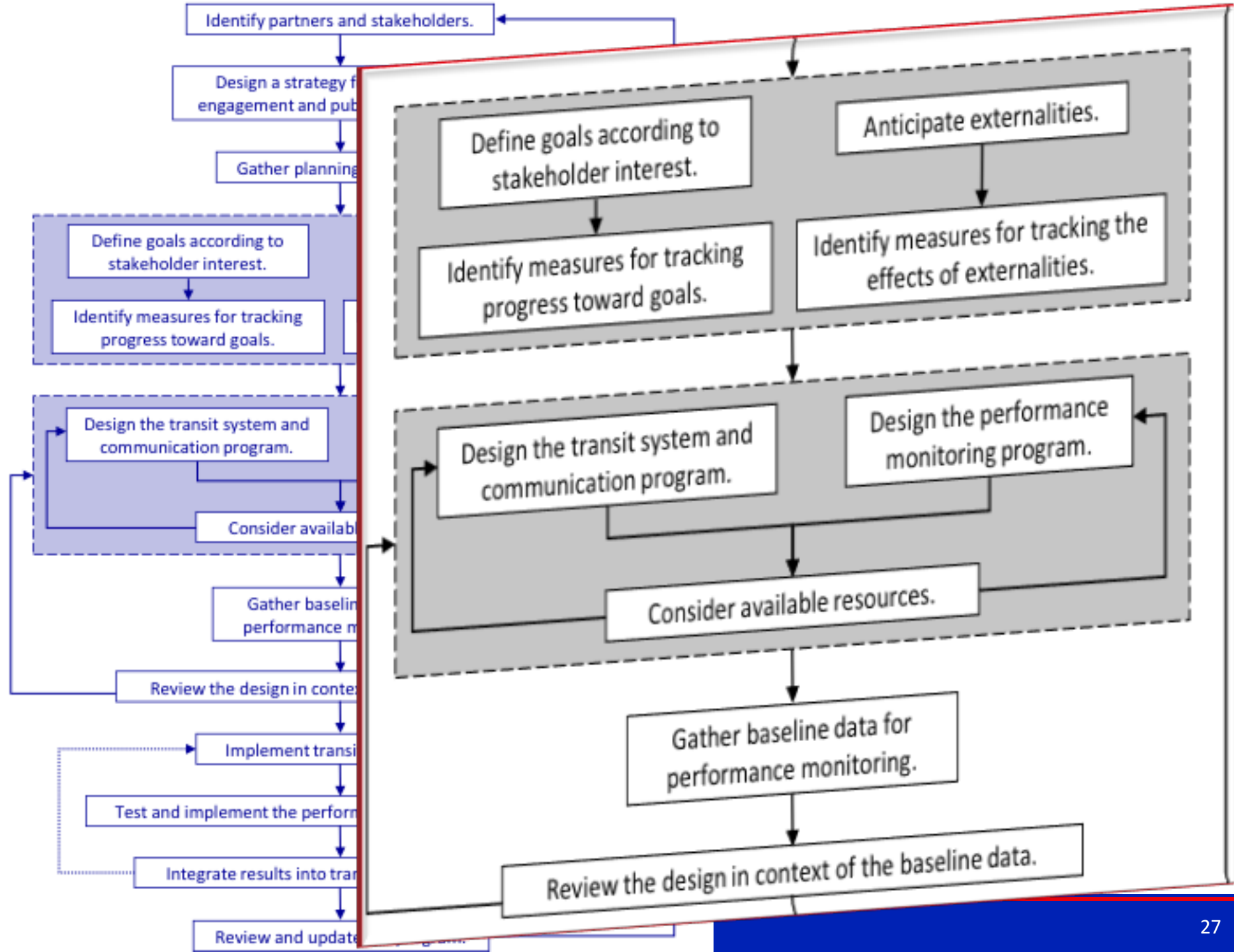
# Policies Affecting Recreational Transportation

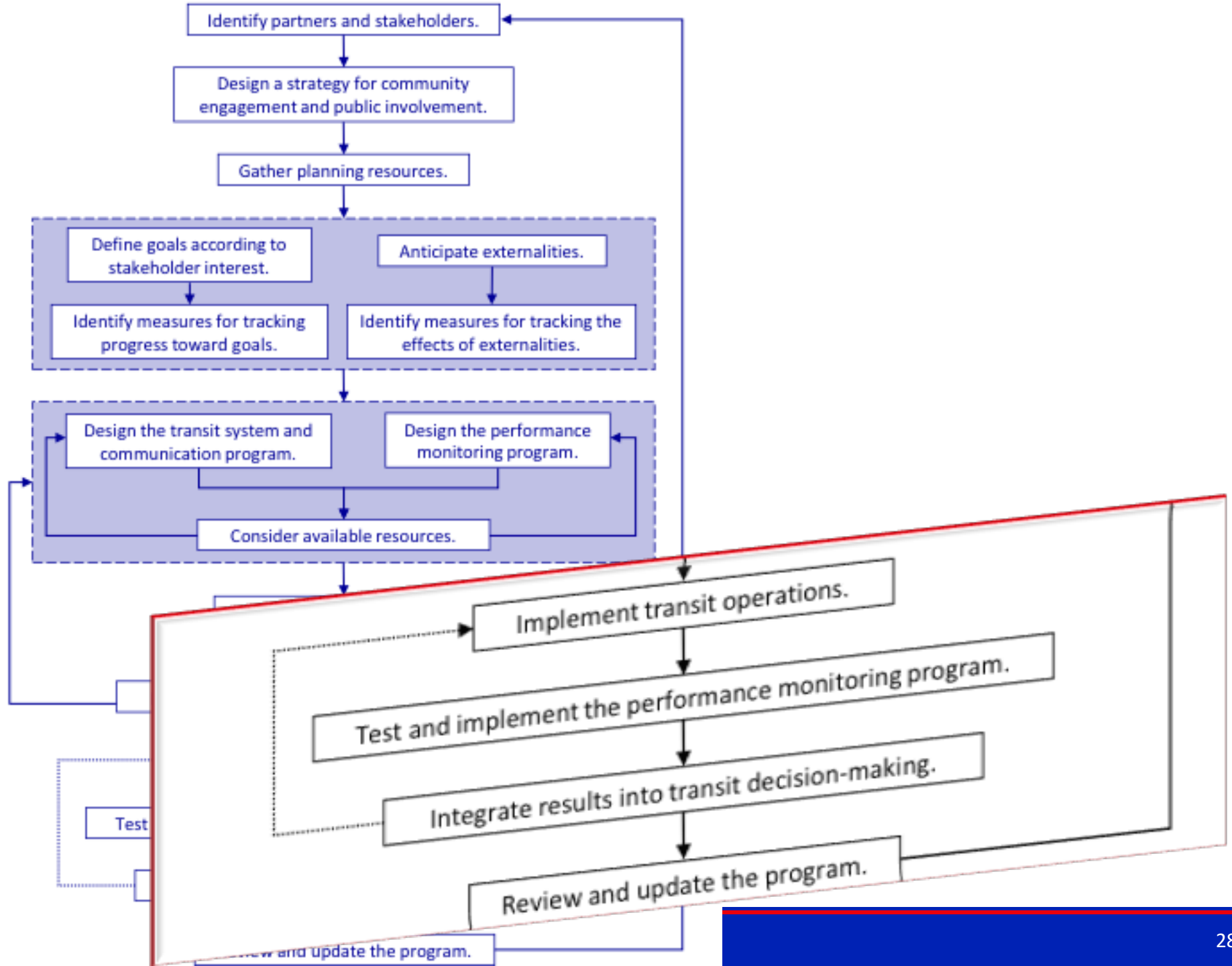
Agency	Policy
<b>State or local departments of transportation</b>	<ul style="list-style-type: none"> <li>• Parking policies</li> <li>• Modal infrastructure development</li> <li>• Traffic signal preference for buses</li> <li>• Communications policies</li> </ul>
<b>Chambers of commerce or visitors' bureaus</b>	<ul style="list-style-type: none"> <li>• Discounted membership for businesses advertising or encouraging recommended transportation options</li> <li>• Training and education programs for seasonal workers</li> <li>• Transportation information dissemination</li> <li>• Communication policies</li> </ul>
<b>Transit operators</b>	<ul style="list-style-type: none"> <li>• Route design</li> <li>• Fare policies</li> <li>• Communication policies</li> </ul>
<b>Localities</b>	<ul style="list-style-type: none"> <li>• Zoning</li> <li>• Parking guidelines for businesses</li> <li>• Communications policies</li> </ul>

# Transit Planning Process

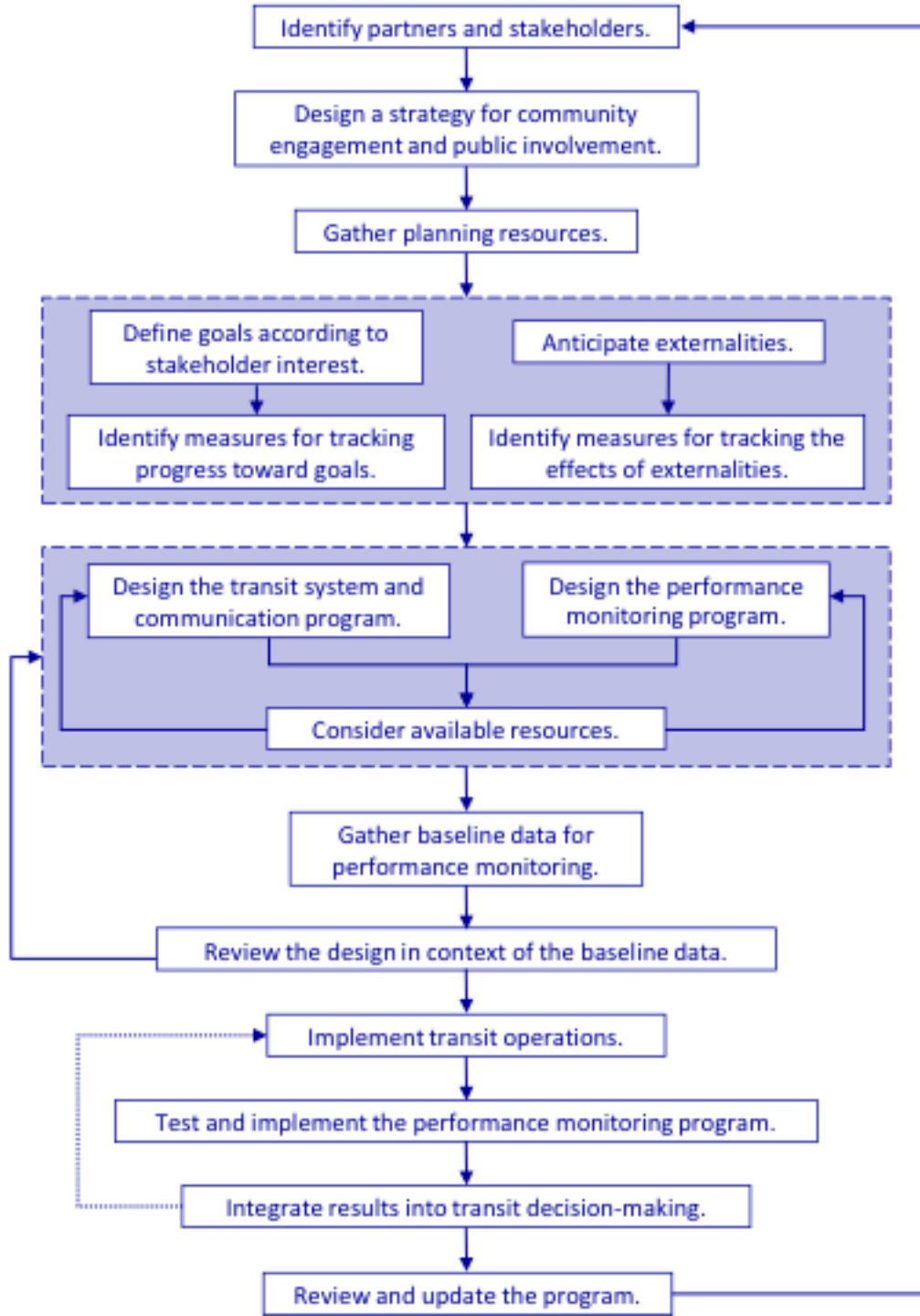








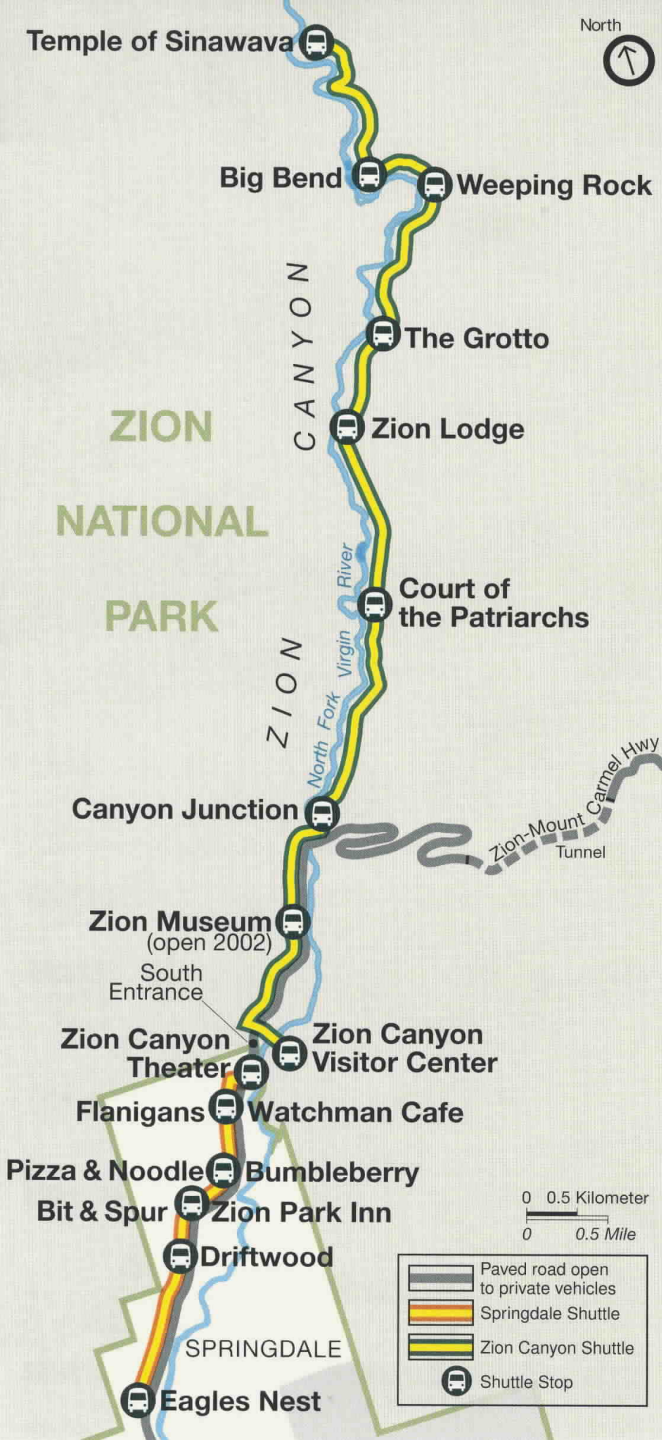
# Transit Planning Process





The most underestimated aspect of planning:

# COMMUNICATION



# Choosing the in-Town Route

Front-line seasonal workers shape traveler decisions.







Sense of Direction:  
**Stop**  
**Orientation**

Stops that pointed buses in the direction of travel guided and comforted visitors.



The loop at the visitor center confused and stressed visitors.



# Acadia National Park, Maine

## Sense of Direction: Route Orientation

Routes that went in two directions confused visitors.

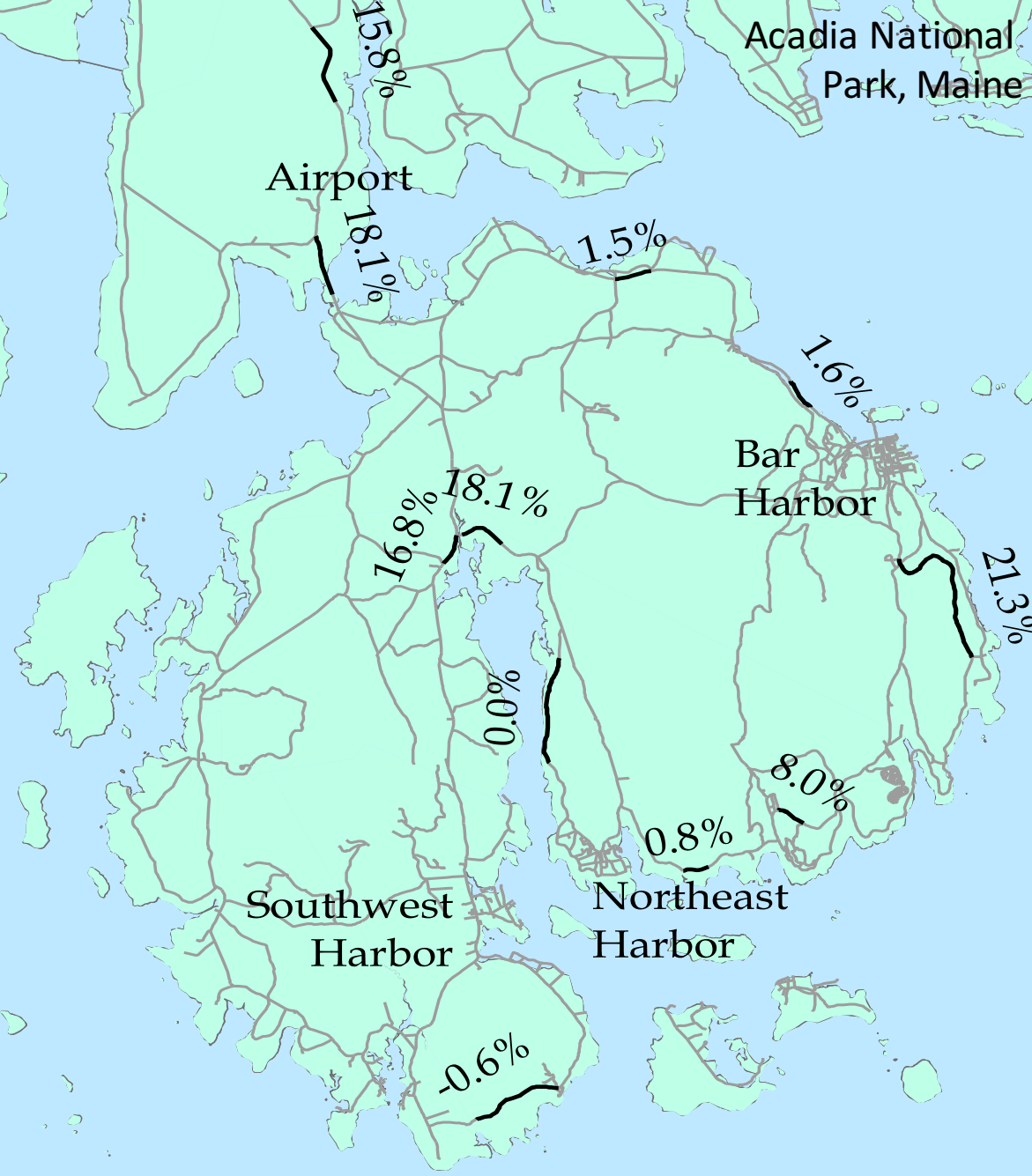
Ending all routes at the hub solved the problem.

# Intelligent Transportation Systems (ITS)

- ITS helped 80% of surveyed riders decide to ride.
- ITS information saved time for 80% of surveyed riders.
- ITS users stayed longer than non-users (causality unclear).



Daigle, John and Zimmerman, Carol. *Acadia National Park ITS Field Operational Test: Visitor Survey*, prepared by Battelle for the U.S. Department of Transportation ITS Joint Program Office, Feb 10, 2003.



# Needed Public Education: Impacts of Congestion Mitigation

Averting a traffic increase 1995-2001 by introducing transit (Acadia)

Displacing traffic problems by introducing transit (pedestrian fatalities outside Denali)

# Conclusion

- Recreational travelers are:
  - Distracted by attractions (a.k.a. attracted by distractions)
  - Unfamiliar with local geography and transportation systems
  - Traveling according to leisure peak demand
  - Expecting vacation-quality transportation experiences
- Recreational areas face:
  - Metropolitan-scale traffic congestion out of scale with resources available from the local permanent population
  - Modes options and mode characteristics with quirks suitable to local character
  - Heightened consideration for protecting natural and cultural resources
- Planning processes need to engage (educate and listen to) stakeholders. Many already feel heavily invested in local stewardship and want to help.
- Communication is quintessential, yet vastly underestimated and under-attended.