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#### Library DIY: Customizing Online Information Literacy Instruction for Program Needs

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### Library DIY: Customizing Online Information Literacy Instruction for Program Needs

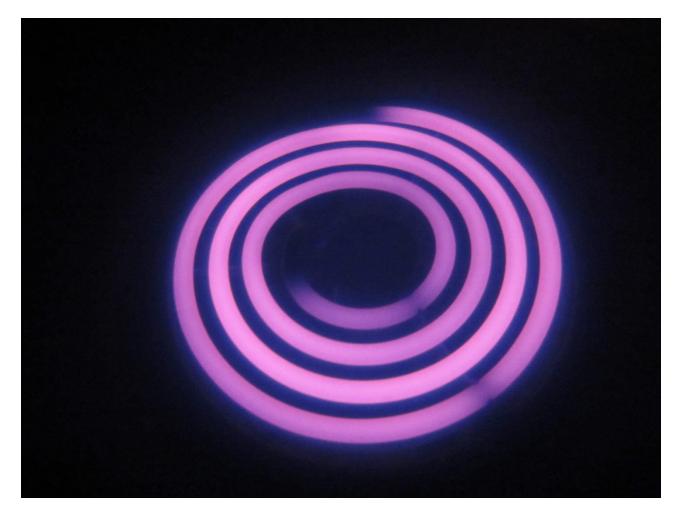
Stephanie Debner, Head of Library Public Services Janet Tapper, Dean of Library Services University of Western States



Background Who we are How we got here

Budge Collection focus: expansion uce Judents Enter professionalism Teaching and Learn Diversity & Cultural Competences Fulen mboarding deuty InfoLit - Copyric Research Competency Consistent Systematic utwally Embedded Zoom frograming December Librarians as Resource.

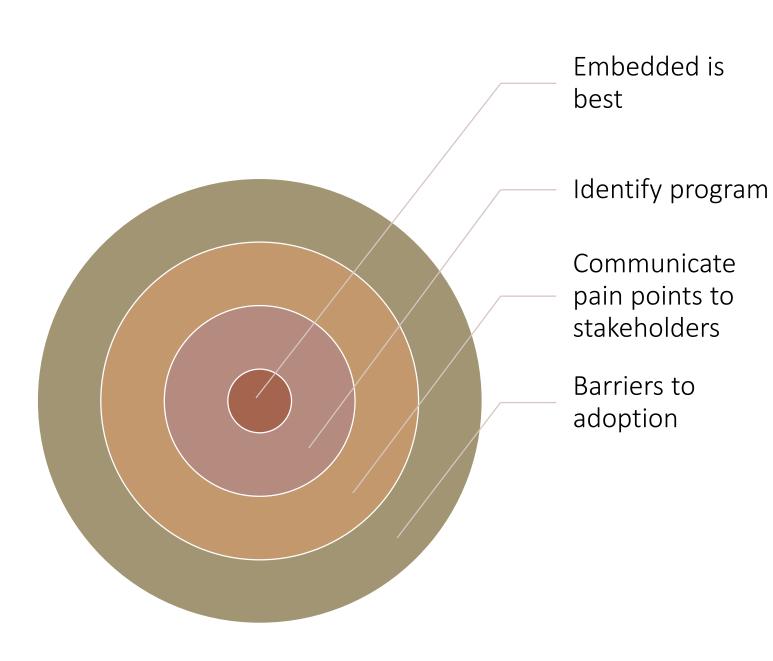
New programs New student bodies New teaching / learning modalities



Stove burner coil photo by upupa4me is licensed under CC BY-SA 2.0

## Let's start cooking

Getting ideas to simmer on the back burner



Meanwhile

Back at the library...



### Next iterations

One-off solutions to relieve specific pain points for students



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# The tipping point

"So, how would this work?"



"to-do list" by Marco Verch is licensed under CC BY 2.0

### Implementation

"Let's do this!"



"Death is Everywhere" by Roswitha Sidelberg is licensed under CC BY-NC-SA 2.0

### De-bugging

"It never occurred to me that they would do that..."

"I have noticed that the majority of the students are more apt at performing research... They seem to be more at ease; I am not receiving so many questions on the 'research aspect.' I have also noticed a huge improvement on the use of permalinks. Finally, it seems that the mini course has motivated students to use the UWS library more (compared to other terms)."

- Personal communication from instructor

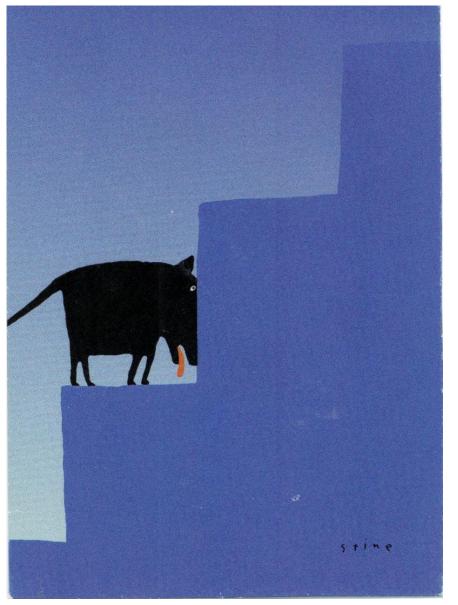
Feedback & evaluation
Instructor feedback
Completion rate
Reference interactions
Plans for future iterations



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#### Lessons learned

- If you build it, they don't necessarily come.
- Understand what they truly need to know by asking and talking to everyone.
- Data helps but appeal to higher motivations and outcome expectations.
- Make it easy to adopt by understanding what is possible with the technology.



Richard Stine. "Face to Face with the 2<sup>nd</sup> Step."

Next steps for Library DIY model

## Questions?

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