Mar 29th, 11:15 AM - 12:00 PM

Library DIY: Customizing Online Information Literacy Instruction for Program Needs

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Debner, Stephanie and Tapper, Janet, "Library DIY: Customizing Online Information Literacy Instruction for Program Needs" (2019). *Online Northwest*. 5.
https://pdxscholar.library.pdx.edu/onlinenorthwest/2019/schedule/5

Library DIY: Customizing Online Information Literacy Instruction for Program Needs

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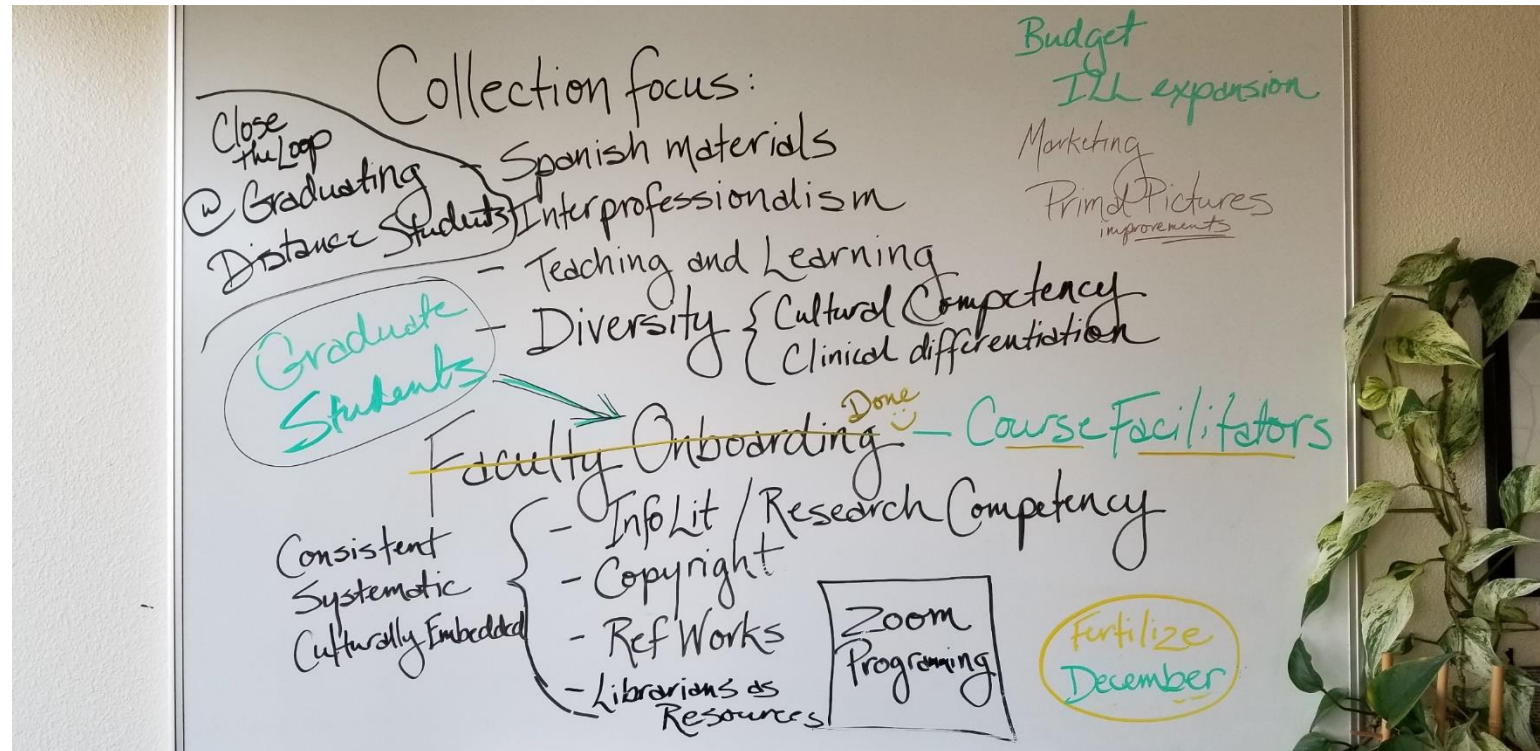University of Western States

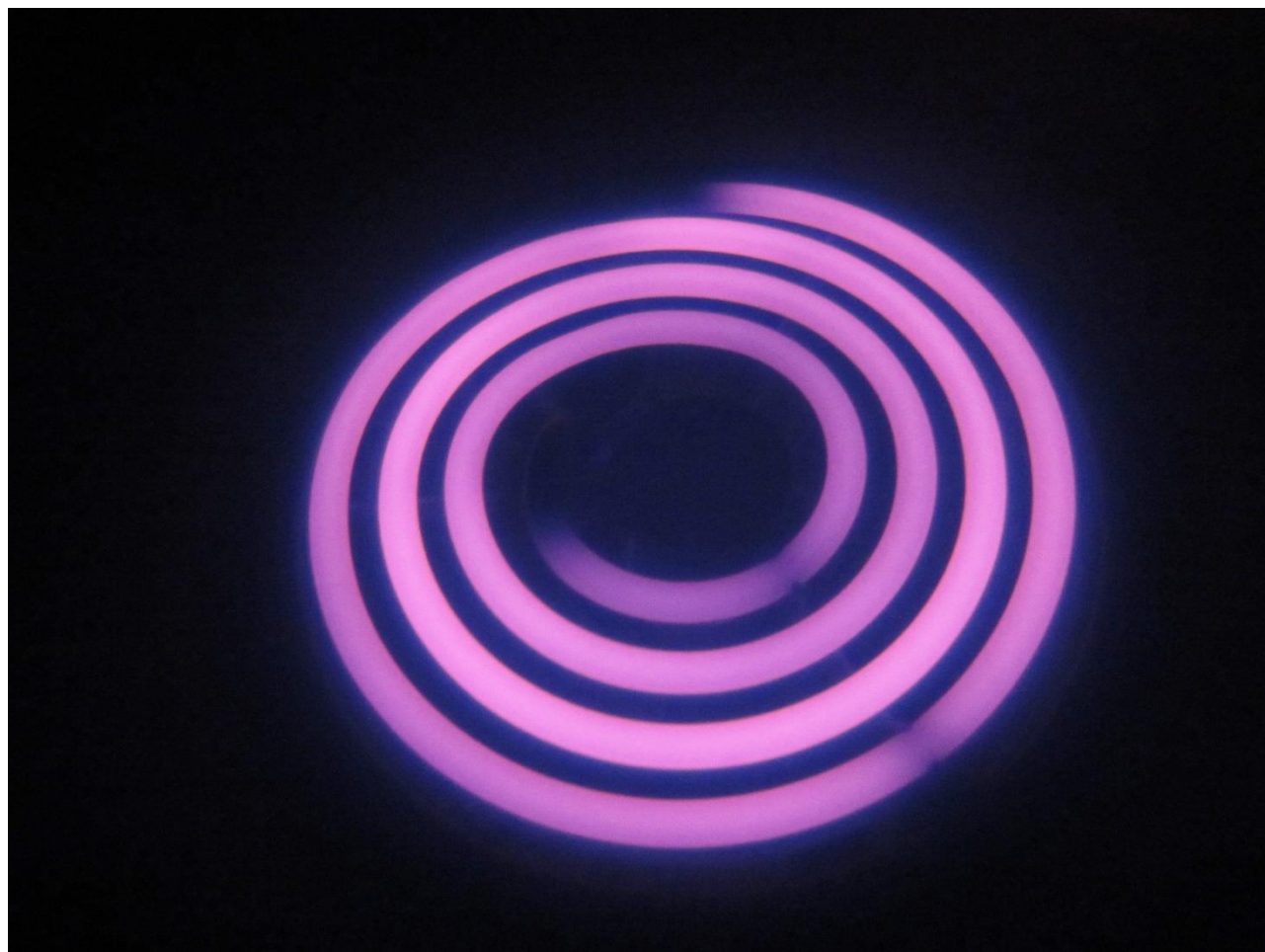# Background

Who we are

How we got here

New challenges
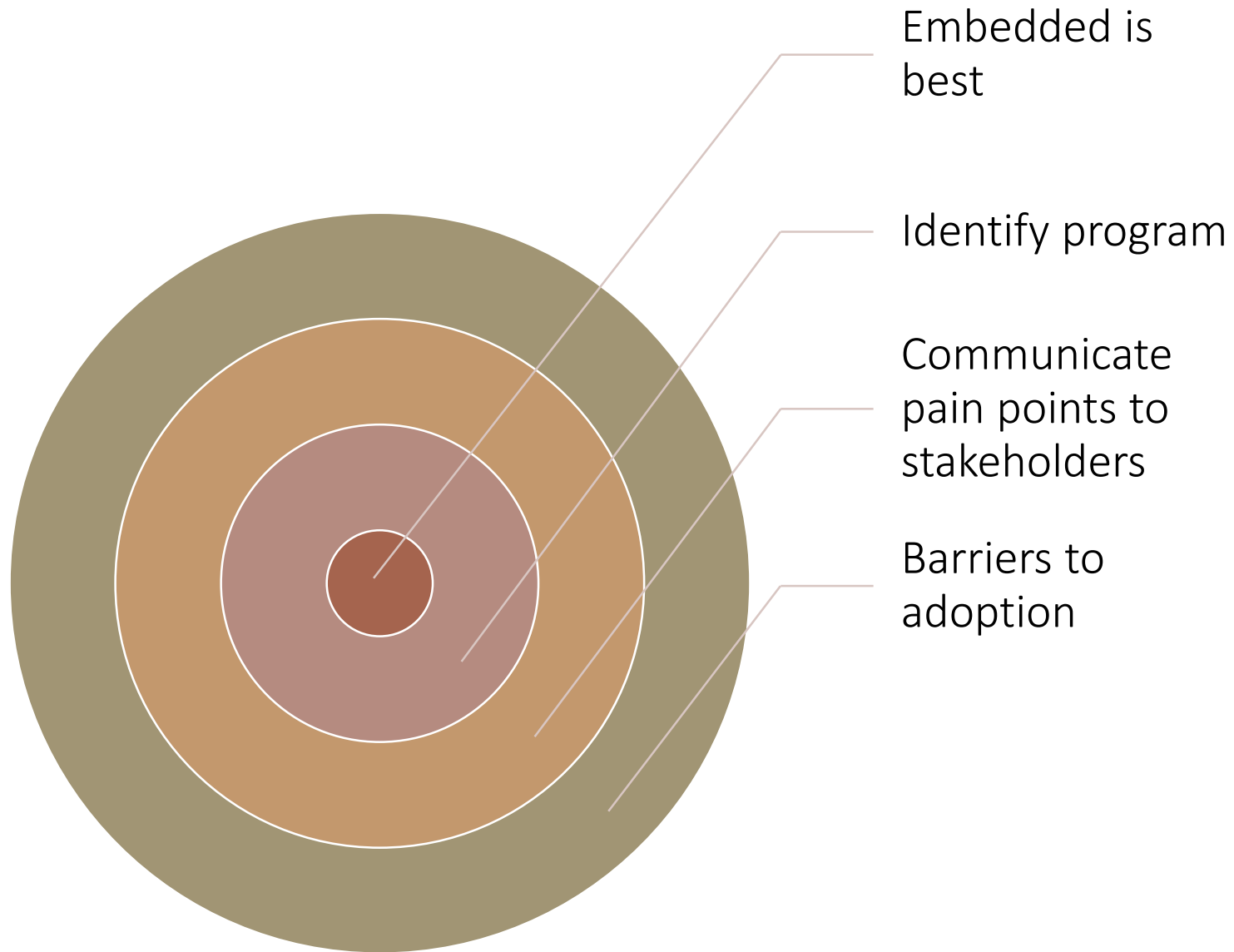
New programs

New student bodies

New teaching / learning modalities

Stove burner coil photo by upupa4me is licensed under CC BY-SA 2.0

Let's start cooking

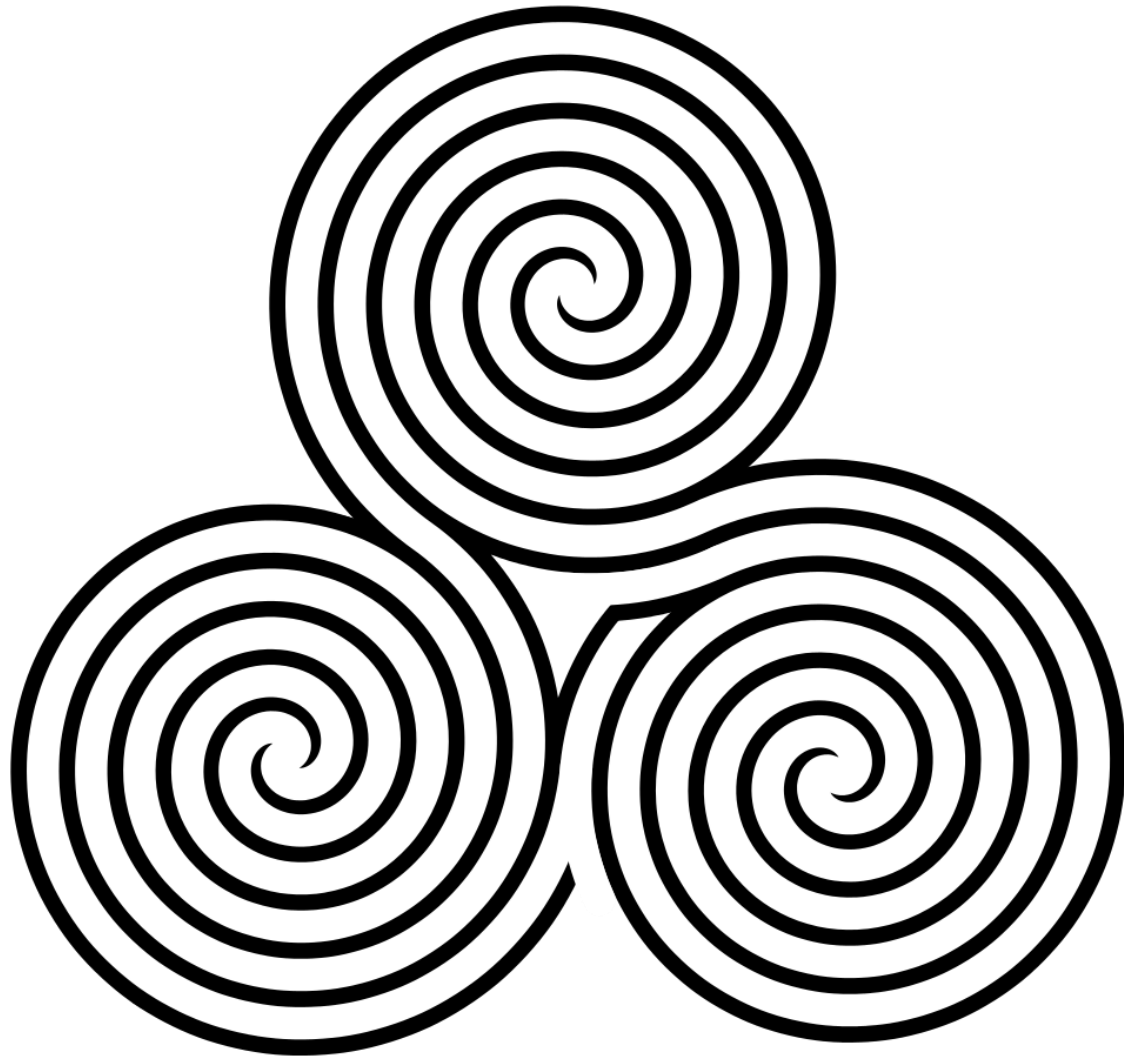Getting ideas to simmer on the back burner

Embedded is best

Identify program

Communicate pain points to stakeholders

Barriers to adoption

Meanwhile

Back at the library…

Next iterations

One-off solutions to relieve specific pain points for students

"Scales of Justice – Frankfurt Version" by Michael Coghlan is licensed under CC BY-SA 2.0

The tipping point

"So, how would this work?"

"to-do list" by Marco Verch is licensed under CC BY 2.0

Implementation

"Let's do this!"

"Death is Everywhere" by Roswitha Sidelberg is licensed under CC BY-NC-SA 2.0

De-bugging

"It never occurred to me that they would do that…"

*"I have noticed that the majority of the students are more apt at performing research... They seem to be more at ease; I am not receiving so many questions on the 'research aspect.' I have also noticed a **huge** improvement on the use of permalinks. Finally, it seems that the mini course has motivated students to use the UWS library more (compared to other terms)."*

- Personal communication from instructor

Feedback & evaluation

Instructor feedback

Completion rate

Reference interactions

Plans for future iterations

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Lessons learned

- If you build it, they don't necessarily come.

- Understand what they truly need to know by asking and talking to everyone.

- Data helps but appeal to higher motivations and outcome expectations.

- Make it easy to adopt by understanding what is possible with the technology.
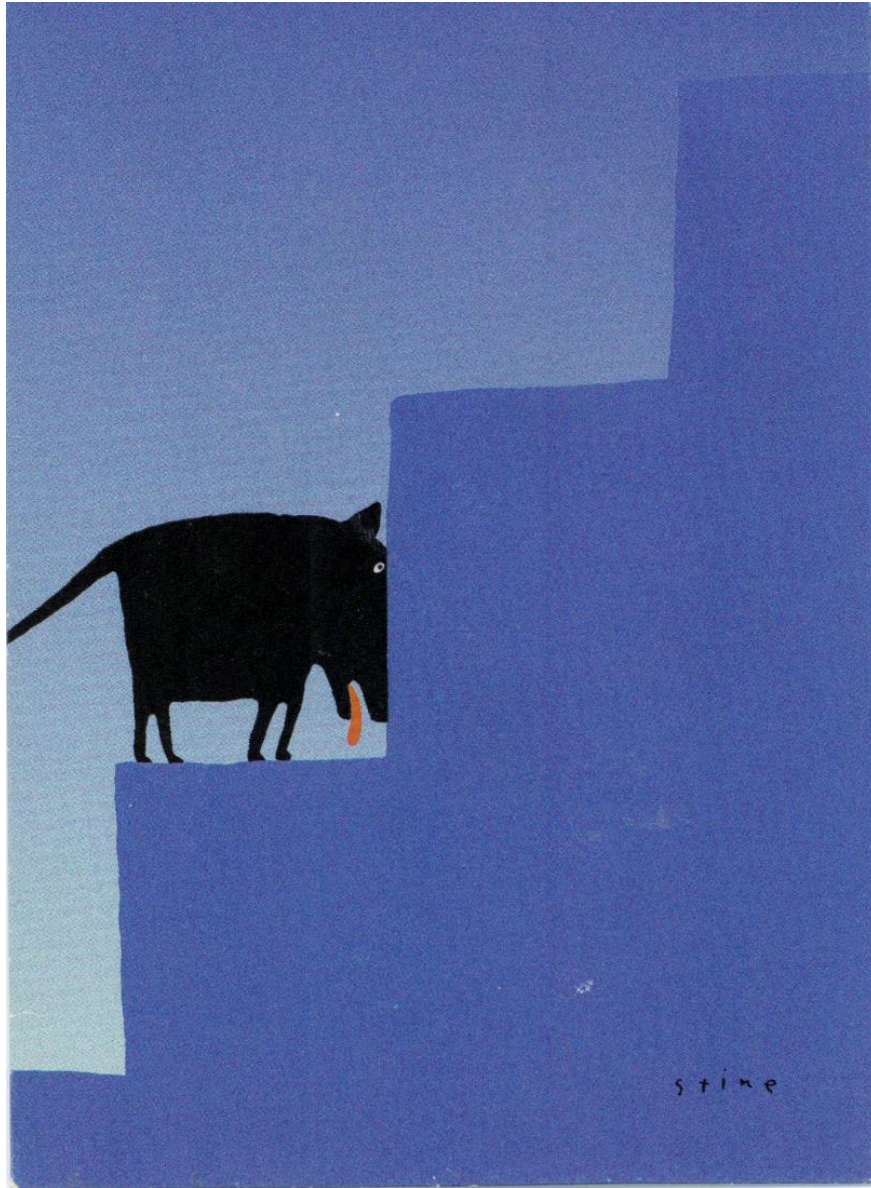
Richard Stine. "Face to Face with the 2nd Step."

Next steps for Library DIY model

Questions?

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