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# User-Rated Comfort and Preference of Separated Bike Lane Intersection Designs

Christopher Monsere

*Portland State University, [monsere@pdx.edu](mailto:monsere@pdx.edu)*

Nathan McNeil

*Portland State University, [nmcneil@pdx.edu](mailto:nmcneil@pdx.edu)*

Rebecca Sanders

*Arizona State University at the Tempe Campus*

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**TRR Paper 20-04222: User-Rated Comfort and Preference of Separated Bike Lane Intersection Designs**

**Christopher M. Monsere** (*corresponding author*)

Professor and Chair

Department of Civil & Environmental Engineering

Portland State University

Portland, OR 97201

Email: [monsere@pdx.edu](mailto:monsere@pdx.edu)

ORCID: [0000-0002-9044-307X](https://orcid.org/0000-0002-9044-307X)

**Nathan W. McNeil**

Research Associate

Center for Urban Studies

Portland State University

Portland, OR 97207-0751

Email: [nmneil@pdx.edu](mailto:nmneil@pdx.edu)

ORCID: [0000-0002-0490-9794](https://orcid.org/0000-0002-0490-9794)

**Rebecca L. Sanders**

Assistant Research Professor

Arizona State University

School of Geography and Urban Planning

Tempe, AZ 85281

Email: [rlsanders@asu.edu](mailto:rlsanders@asu.edu)

ORCID: [0000-0002-9259-471X](https://orcid.org/0000-0002-9259-471X)

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1 **ABSTRACT**

2 Improved bicycle infrastructure has become increasingly common in the United States as  
3 cities seek to attract the new riders, including the demographics of people who do not feel  
4 comfortable riding with motor vehicle traffic. A key tool in low-stress networks are separated or  
5 protected bicycle lanes and intersections are the critical links. This paper presents an analysis of  
6 the perceived level of comfort of current and potential bicyclists from 277 survey respondents  
7 who rated 26 first-person video clips of a bicyclist riding through mixing zones, lateral shifts,  
8 bend-in, bend-out and protected intersection designs. A total of 7,166 ratings were obtained from  
9 surveys conducted at four locations in Oregon, Minnesota, and Maryland, including urban and  
10 suburban locations. Survey respondents were categorized into four groups based on their  
11 response to attitudes and bicycling behavior by cluster analysis. Descriptive analysis and  
12 regression modeling results find that designs that minimize interactions with motor vehicles,  
13 such as fully separated signal phases and protected intersections, are rated as most comfortable  
14 (72% of respondents rated them as very comfortable or somewhat comfortable). Mean comfort  
15 drops off significantly for other designs and interactions with turning vehicles result in lower  
16 comfort ratings though there are differences for each design. Importantly, as the exposure  
17 distance, measured as the distance a person on a bicycle is exposed to traffic, increases the  
18 comfort decreases.

19 **Keywords:** Bicycle facilities, Roadway design, Bicyclist design preferences, Bicyclist comfort  
20

## 1 INTRODUCTION

2 As cities strive to make streets safe and comfortable for bicycling, facilities that provide  
3 separation from motor vehicle traffic on the roadway have become increasingly common. As of  
4 2019, there were 519 documented separated bike lanes totaling 393 lane-miles around the United  
5 States according to the Green Lanes Project's Protected Bike Lanes Inventory, up from less than  
6 1 mile in 2007 (1). Generally, separated bike lanes assign bicyclists and motorists their own  
7 space on the roadway. At intersections, design options for separated bike lane intersections can  
8 be in one of three categories: 1) designs that maintain separation between bicycles and motor  
9 vehicles up to the intersection (e.g., straight or maintain separation, bend-in, bend-out, and  
10 protected intersection), 2) designs where bicyclists mix with or cross the path of turning motor  
11 vehicles (e.g., mixing zones and lateral shift), and 3) designs that use bicycle signals to fully  
12 separate the conflicting movements between bicycles and motor vehicles in time (2). The  
13 selection of the design is often challenged by space constraints and the need to accommodate  
14 turning vehicles. Safety (in terms of reported crashes and observed conflicts) is an essential  
15 consideration in the selection of a design. However, the perceived comfort of various intersection  
16 designs is also a key consideration for cities attempting to build connected comfortable networks,  
17 given the link between comfort facilities and ridership (3–5).

18 This paper presents research that adds to the relatively scarce data around the perceived  
19 comfort of current and potential bicyclists at intersections for newer designs on separated  
20 bikeways. The data used in this study were obtained from an in-person rating of curated video  
21 clips, shown from the perspective of a bicyclist, riding through the various intersection designs  
22 with consistent levels of interactions with turning motor vehicles. A total of 277 survey  
23 respondents rated each clip on a comfort scale providing 7,166 ratings. Respondents also  
24 answered questions about whether they would ride specific designs with a 10-year old child,  
25 indicated a preference for paired sets of intersection designs, and answered questions about their  
26 travel experiences and demographics.

## 27 BACKGROUND

28 Studies have consistently found that people prefer bike facilities that are separated from  
29 traffic, such as off-street paths and separated bike lanes (6–9), with physical separation such as a  
30 post or curb providing increased comfort (8–11). In most research, the preference for these  
31 separated facilities appears to be greater amongst non-transportation cyclists and those who cycle  
32 less often (11) and among the subset of potential bicyclists who are classified as interested in  
33 cycling for transportation but concerned about safety and other issues (9, 10). Clark et al. (12)  
34 however, found that (in their set of 6 communities in Tennessee and Alabama), utilitarian  
35 cyclists were more responsive than recreational-only or potential cyclists to the presence of  
36 bicycle-infrastructure, including separated bike lanes. Overall, the results suggest that providing  
37 comfortable designs may be vital to expanding the bicycling population beyond current riders.  
38 However, these studies of bicyclists' sense of safety and comfort have generally focused on  
39 segments, rather than intersection locations.

40 Recent studies of the safety of separated bike lanes have tended to be positive overall. A  
41 study examining 13 years of crash data across 12 U.S. cities found that higher concentrations of  
42 separated bike facilities were strongly associated with better safety outcomes (13). Another  
43 review of crash data noted overall trends toward decreases in bicyclist crashes along separated  
44 bike lanes (14). Studies in Toronto and Vancouver, Canada used data from interviews with

1 nearly 700 injured cyclists identified through hospital records to investigate the likelihood of  
2 injury along with various street types. In both studies, even though the number of separated  
3 facilities in each city was relatively small, they were found to be significantly less likely to be  
4 associated with a crash than all other facility types (15, 16). Another study of cycle tracks in  
5 Montreal and New York found an overall crash rate of 2.3 crashes per bicycle km/year lower  
6 than reference rates calculated for on-street cycling in multiple studies (17, 18).

7 The effect of separated bike lanes on bicyclist safety at intersections is somewhat unclear.  
8 The Rothenberg et al. review of crash data found an increased number of bicycle crashes at  
9 intersections along separated bike lanes (14). However, a study examining cyclist and motor-  
10 vehicle interactions at intersections along separated bike lane routes and control locations found  
11 the separated bike lane intersections to be safer, in general, with higher through bicycle traffic  
12 being associated with increased safety and higher right-turn motor vehicle traffic being  
13 associated with decreased safety (19). Most recently, a study in New York City found a 27%  
14 reduction in crash rates for mixing zones and fully split phasing intersections implemented on  
15 separated bikeways (20).

16 A person's perceived comfort, safety or stress level when using bicycling infrastructure  
17 has been quantified by bio-physiological parameters or surveys questions after viewing  
18 hypothetical or imagined environments, simulated environments, or through naturalistic studies  
19 (e.g. 5, 21–24). Surveys with video clips are one of the most common approaches to assess how  
20 people would feel about riding a bicycle in a place that they have never experienced. Petritsch et  
21 al. (25) employed this approach to collect 1,709 ratings from 80 participants of 22 different  
22 sidepath segments, developing a sidepath LOS model based on average adjacent motor vehicle  
23 speed and sidepath lateral separation. Foster et al. (26) extended this general approach to  
24 separated bike lane segments, collecting 4,408 ratings across 20 clips and 221 respondents,  
25 developing a separated bike lane LOS based on buffer type, one or two-way facility, and average  
26 daily motor vehicle volume. In one of the few other studies to consider a level of service type  
27 metric for separated bike lane intersections, a Danish study presented respondents with clips of  
28 pedestrian and bicycle intersection crossings, including 3,998 satisfaction ratings of 74  
29 intersections, 36 of which were signalized intersections (27). The study found that factors  
30 associated with increased bicyclist satisfaction at intersections included having a separated bike  
31 lane leading up to the intersection, wider bicycle facilities, and having a painted lane through the  
32 intersection. Wang and Akar (28) used still photos in an online survey to assess perceived safety  
33 of regular cyclists, potential cyclists and non-cyclists. Although not specifically about separated  
34 bike lanes, the study did find that the presence of a cycle track leading up to an intersection  
35 increased perceived safety for most users (including regular and potential cyclists), and found  
36 that complex intersections and increased traffic were negatively associated with perceived safety  
37 for regular and potential cyclists. The study also found other infrastructure such as bicycle boxes,  
38 two-stage left turns, and intersection pavement markings were also positively associated with  
39 safety for regular and potential cyclists

40 Findings on the accuracy of assumed comfort when riding on hypothetical facilities are  
41 mixed. Fitch and Handy (29) compared stated comfort of cyclists on route they had actually  
42 ridden to other respondents stated comfort when imagining they were riding on the same  
43 facilities, and found that the actual cyclists stated comfort was higher. However, McNeil et al (9)  
44 found presumed comfort on various hypothetical protected bike lanes to be higher than the stated  
45 comfort of intercepted bicyclists on facilities with comparable types of separation.

## 1 **METHODS**

2           The research team conducted an extensive inventory to identify candidate intersections  
3 on separated bike lanes. After reviewing the options and aiming to minimize dramatic  
4 differences between locations, the team selected 10 locations between the cities of Denver, CO,  
5 Portland, OR, Salt Lake City, UT, and Seattle, WA. To collect the first-person video data,  
6 members of the research team wore helmet-mounted high-definition cameras and rode through a  
7 variety of intersection designs in the summer and fall of 2017. The team sought to capture three  
8 types of perspectives for each intersection: 1) no turning vehicles present, 2) turning vehicles  
9 visible in the forward view but without any impact on the person riding the bicycle, and 3)  
10 interactions with the turning motor vehicle at the intersection such as slowing, negotiating space,  
11 or yielding. All interactions were naturalistic except in a few cases where low turning volumes  
12 required a member of the research team to drive the turning vehicle. Control clips of a bike lane,  
13 a separated bike lane, and an off-street trail were also filmed to benchmark to prior studies.

14           Following data collection, the research team narrowed over 500 videos to a final set of 26  
15 clips to be shown in the survey. Videos were carefully selected so that the clips for each category  
16 were as comparable as possible across intersection designs and the number of unique aspects that  
17 might influence ratings (e.g., the presence of large vehicles, head-turning of the cyclist, or  
18 encroaching pedestrians) was minimized. Table 1 presents the final selection of intersections,  
19 including design details such as the dimension of the bend-in or bend-out of the bike lane, the  
20 crossing distance (measured as the distance between nearside and farside crosswalks), the length  
21 of the mixing or merge zone, and the exposure distance measured upstream from the crossing  
22 where the physical protection of the separated bike lane ended to the return to protection (e.g.,  
23 length of any mixing or crossing zone or sections that revert to non-separated bike lanes).

24           Each clip was edited to be approximately 10 seconds. Some adjustments in playback  
25 speed were made to align the speeds of the bicycle rider in each clip. For the clip with the bicycle  
26 traffic signal (Arapahoe and 18<sup>th</sup>), the research team annotated the clip to show the presence of a  
27 bicycle signal by noting the signal with an arrow and providing a zoomed-in view of the signal  
28 face since it was difficult to see in the video clip. During pilot testing of the survey, it became  
29 clear that showing three views per intersection produced an unreasonably long survey; thus, clips  
30 without any turning vehicles visible were removed from the final survey. The final set of clips  
31 included one presentation for each of the three control segments and the bicycle signal  
32 intersection. The intersection designs were shown at least twice – once with a turning motor  
33 vehicle visible and once with an interaction with a turning motor vehicle. At four locations, an  
34 additional interaction clip was shown. Figure 1 shows the images of the 10 intersection locations  
35 (the three segment control locations are not shown due to space limitations).

36           Surveys were conducted in person in a room set up with a video projector and sound  
37 system to more accurately reflect traffic noise and conditions. Locations were selected for high  
38 volumes of foot traffic. Locations included a farmer’s market in Portland, Oregon, a community  
39 center in Takoma Park, Maryland, and shopping centers in Minneapolis, Minnesota, and  
40 Woodburn, Oregon. Surveys were conducted on weekend days between May and July 2018.  
41 Participants were recruited by asking if they would be interested in taking a transportation survey  
42 with the opportunity to receive a \$5 gift card. The first section of the survey involved watching  
43 the video clips then marking how comfortable they would feel if they were riding a bicycle in  
44 that place. The rating scale of 1 for “Very Uncomfortable,” 2 for “Somewhat Uncomfortable,” 3  
45 for “Neither Uncomfortable nor Comfortable”; 4 for “Somewhat Comfortable”, and 5 for “Very

1 Comfortable” was used. The video clips played on a continuous loop, and respondents could start  
2 at any point in the loop. Each of the 10-second clips were shown two times, after which the  
3 respondent was presented with a screen asking them to rate the clip. Several clips were shown a  
4 third time, and respondents were asked if they would ride (yes or no) in that location with a ten-  
5 year-old child.

6 After completing the video portion of the survey, respondents were given a paper exit  
7 survey. The survey asked respondents to compare two pairs of intersections, first marking which  
8 of the first pair they preferred, then the second pair, and finally, the overall preference. For each  
9 selection, they were asked to specify why they preferred that intersection. The first pairing was  
10 two designs that mixed bicycle and turning motorist paths, a mixing zone from NE Multnomah  
11 St. in Portland and a lateral shift design from Roosevelt Way NE in Seattle. The second pairing  
12 was two designs that maintained separation: a protected intersection on 300S in Salt Lake City  
13 and a bend-in design on West 14<sup>th</sup> Ave. in Denver (see images in Figure 1). Finally, respondents  
14 were asked about bicycling behavior, attitudes general demographics. A total of 277 survey  
15 responses were collected and coded, providing 7,166 clip ratings.

## 16 **RESULTS**

17 This section first presents the basic demographics of the survey respondents, then  
18 explores the comfort ratings and design preferences and the riding with children questions. A  
19 cluster analysis was conducted based on attitudes and perceptions toward bicycling to identify  
20 potential groups that may want to bicycle more but are more sensitive to comfort (or lack  
21 thereof) to identify patterns in comfort scores by cyclist typology.

### 22 **Demographics**

23 Respondent characteristics are shown in Table 2. The 275 respondents were distributed  
24 equally between the age groups of 18 to 24, 25 to 34, 35 to 54, and 55 and over, and just over  
25 half of all respondents (56%) were women. Across all sites, respondents were 65% non-Hispanic  
26 white, 9% Hispanic or Latino, 11% Asian, 5% Black or African American, and 1% American  
27 Indian or Alaska native. Just about two-thirds of respondents work full-time, ranging from a low  
28 of 49% in Portland to a high of 77% in Minneapolis. Eighteen percent of respondents were also  
29 full-time students, along with 5% who are part-time students. Nine out of ten respondents had a  
30 driver’s license, while 58% had a working bicycle, 45% had a transit pass, and 57% had a car or  
31 truck. In terms of bicycling experience, just over three-quarters of respondents told us that had  
32 ridden in the past year on a trail, path, or quiet residential street. Only about half (53%) had  
33 ridden on a bike lane on a busy street, and 41% had ridden on a busy road without a bike lane,  
34 with the same percentage having ridden in a protected bike lane on such a street. The overall  
35 demographics of the survey represented a reasonable sample of the population though was  
36 younger than the average for each location (except for Takoma Park), a more likely to be female,  
37 and a more likely to be white compared to ACS city-level data (not shown in Table).

### 38 **Comfort ratings by intersection design**

39 Table 3 shows the mean comfort rating (see Figure 2 as well) along with the percentage  
40 of respondents who rated clips as either very comfortable or somewhat comfortable (Figure 3).  
41 The ratings are categorized by the intersection designs. For the control segments, the overall  
42 mean ratings are in the expected order and compare well to Foster et al. (26), who used a similar  
43 methodology. Off-street trails received the highest score (4.77) followed by the protected bicycle

1 lane (4.54). The standard bike lane received the lowest mean rating of all clips (2.79). For the  
2 intersection designs, the signalized (3.77) and protected intersections (3.78) received the highest  
3 overall mean comfort scores and were rated as comfortable by two-thirds of respondents. The  
4 bend-in (3.30) and maintain separation design (3.22) were rated as comfortable by just under half  
5 of the respondents. Mixing zones (3.04) and lateral shift designs (2.97) were rated the least  
6 comfortable options as comfortable by just over a third of respondents.

7 In situations where the bicyclists and turning motor vehicles interacted (defined as  
8 arriving at the intersection at a same time, necessitating an interaction such as one or the other  
9 slowing, yielding, merging, or crossing), the percentage of respondents who would be  
10 comfortable dropped for most designs. The most significant drop was for the maintain separation  
11 (24%) and bend-in (14%) designs. The protected intersection only design changed by 9% with  
12 63% reporting they would still be comfortable even in the presence of turning vehicles.  
13 Interestingly, the mixing zone locations saw no difference in the percentage of respondents  
14 indicating they would be comfortable.

### 15 **Design preference comparison**

16 Following the video survey, respondents were asked to choose which of four intersection  
17 designs they would prefer and to explain their choice briefly. Options were presented in pairs  
18 initially, and open-ended responses of the stated preference were coded for each pair choice.  
19 Overall, the 259 respondents indicated that they preferred more defined separation from motor  
20 vehicles. For the first pairing, most chose the lateral shift (61%) over the mixing zone (39%).  
21 Stated reasons for each preference included:

- 22 • Mixing zone: preferred the yield sign/markings (19% of those who selected this  
23 choice), like not having to cross a car lane (18%), and like being able to stay to  
24 the right (10%).
- 25 • Lateral shift: liked the separation from vehicles (35% of those who selected this  
26 choice) and the clear lane marking (31%), and that they like the green color (21%)  
27 of the pavement.

28 In the second pair, respondents chose the protected intersection (83%) overwhelmingly over the  
29 bend-in design (17%). Stated reasons included:

- 30 • Protected intersection: liked the protection and separation from vehicles (43% of  
31 those who selected this choice), felt the design provided improved visibility  
32 and/or a safer turning angle (34%), that it had clear markings (17%), and that the  
33 design slows down drivers, and provides more time to react (13%).
- 34 • Bend-in: felt the design was less confusing (34% of those who selected this  
35 choice), and that it provided better visibility and made drivers more alert to the  
36 potential for bicyclists (16%).

37 Finally, respondents were asked to rate which of the four designs they preferred. Among all four  
38 choices, 73% preferred the protected intersection, followed by the bend-in (11%), lateral shift  
39 (10%), and mixing zone (6%). Table 4 presents the overall preference for a design and reasons  
40 for this selection.



## 1 **Comfort ratings by typology of cyclist**

2 Additional analysis was conducted to learn if there were differences in stated comfort  
3 based on how people viewed bicycling in general, if they might be interested in riding and the  
4 types of concerns they had about riding. The respondent data obtained in the brief survey did not  
5 allow each respondent to be fit into a cyclist typology along the lines of that proposed by Geller  
6 (30) and tested by Dill and McNeil (10, 31). Instead, K-Means Clustering, a cluster analysis  
7 approach that organically identifies a predefined number of groups based on how similar they are  
8 to other members of the group was used (32). The clustering was based on a set of bike-related  
9 attitude and perception variables included in the survey.

10 Table 5 includes the attitude and perception variables that were the basis for the  
11 clustering, while the subsequent sections of the table provide descriptive information on the  
12 travel behavior, demographics, and location characteristics of the people in each cluster. Three  
13 distinct groups were identified:

- 14 • Group one respondents (n=72) are a little less interested in bicycling, much less likely to  
15 view destinations as bikeable and see people like themselves riding in their  
16 neighborhood. They were also the least likely to have ridden a bike for transportation, or  
17 to have a transit pass, and were most likely to take most trips by car. Based on home zip  
18 codes provided by respondents, they also lived in areas with lower population density.  
19 These are labeled as “Indifferent to Bicycling.”
- 20 • Group two respondents (n=93) were least likely to say that traffic keeps them from riding  
21 a bicycle. Nearly all group two respondents felt that destinations were within bikeable  
22 distances and that they saw people like them riding in their neighborhoods. They were  
23 most likely to have biked for transport and were more likely than respondents in other  
24 groups to be male and white. These are “Bike Inclined.”
- 25 • Group three respondents (n=93) were nearly all interested in biking more but felt that  
26 traffic kept them from riding more. They were also more likely than other respondents to  
27 be female. Due to their similarity to the group identified in Gellar’s Types of Cyclist  
28 typology, these respondents were labeled as “Interested but Concerned.”  
29

30 Table 6 shows the mean rating of each intersection type for each cluster group, along  
31 with the percentage of respondents who indicated that they would feel either somewhat or very  
32 comfortable riding through that intersection. Across most of the surveyed intersection types, the  
33 *Bike Inclined* were the most likely to rate each as being comfortable to ride through. The  
34 *Indifferent to Bicycling* and *Interested but Concerned* groups were consistent across many  
35 intersection types, with a few exceptions. *Interested but Concerned* respondents were less  
36 comfortable riding through the maintain separation location (just 34% of *Interested but*  
37 *Concerned* respondents would be comfortable at this location, in comparison to 46% of the  
38 *Indifferent to Bicycling* group). There were no significant differences between the groups in  
39 terms of comfort for the bike signal location. Overall, the mean rating and percentage of  
40 respondents indicating comfort were lower for the *Interest but Concerned* group than for either  
41 of the other groups, including the *Indifferent to Bicycling* group. This group still had strong  
42 reported comfort for the protected intersection (64%) and the signal option (65%).

## 1 **Riding with children**

2 Respondents were also asked if they would consider riding in the location with a ten-  
3 year-old child for six clips. The selected locations included five types of intersections, for which  
4 each clip showed a turning car visible, but without direct interaction between the cyclist and car.  
5 A sixth clip was a protected bike lane. Figure 4 presents the percentage indicating they would  
6 ride in that location with a child. The protected bike lane ranked the highest, with 89% of  
7 respondents indicating they ride there with a child. Next were the bend-in and the protected  
8 intersection, with 70% and 68% respectively. The maintain straight path and separation location  
9 had just about half of the respondents indicating they would ride with a child, while the lateral  
10 shift (31%) and mixing zone (25%) were lowest.

11 These responses were tabulated by the factor groups (Table 7). The *Interested but*  
12 *Concerned* group were more likely than those in the *Indifferent to Bicycling* group to say they  
13 would ride with children in several locations, including through the protected intersection and  
14 through the short mixing zone. The *Bike Inclined* group, as expected, indicated a greater  
15 willingness to ride with a ten-year-old child in most of the locations, although in a number of  
16 cases, including the separated bike lane segment and the maintain separation / straight path  
17 location, the differences were not significant.

## 18 **Regression analysis of comfort ratings**

19 A number of ordinal regression models were developed and tested to explore the effect of  
20 design-level variables and others on comfort scores while controlling for person-level variation.  
21 Exposure distance emerged as the only significant design factor in comfort ratings. Figure 5  
22 shows the average percentage of respondents indicating that they would be either somewhat or  
23 very comfortable compared to the distance the rider would be exposure (the loss of physical  
24 protection in the separated bike lane to the far side of the intersection). Uncontrolled for other  
25 factors, the trend is quite clear – intersection and designs with longer exposed distances for the  
26 bicyclist, either through mixing or crossover areas prior to the intersection, or longer crossing  
27 distances were generally rated as less comfortable designs.

28 Independent linear regression models were created for each cluster group to examine how  
29 the effect of the exposure distance. The models, summarized in Table 8, included the comfort  
30 rating as the dependent variable, and the mix/merge length and crossing distance as the  
31 independent variables. While the  $R^2$  values are relatively low, the models confirm that the longer  
32 the exposure distance, the lower the expected comfort, with an average effect on the comfort  
33 ratings of negative 0.011 per foot of combined exposure. As an example, an intersection with  
34 140 feet of exposure compared to 50 feet of exposure would be one rating down one notch on  
35 our five-point comfort scale. Further, the results suggest that the mix/merge length exposure (at -  
36 0.007 per foot) is near twice the negative impact as the crossing distance (at -0.004).

37 With respect to the cluster group types, the *Bike Inclined* start from a higher baseline  
38 comfort level (with the constant of 4.021 roughly equating to an average rating of “somewhat  
39 comfortable”) and lose a combined 0.010 per foot of exposure. Meanwhile, the *Interested but*  
40 *Concerned* group starts at a lower average rating of 3.536 and loses comfort at a faster rate of  
41 0.012 per foot of exposure. While the model values are not highly predictive, they do suggest  
42 that *Interested but Concerned* group are more sensitive to exposure.

43

## 1 CONCLUSION

2 When considering the expected level of comfort, protected intersections and bike signals  
3 were found to provide the best expected rider comfort. Designs that move bicyclists and motor  
4 vehicles into shared space (mixing zones or lateral shifts) were viewed as least comfortable.  
5 Designs that keep a separate bike lane (bend-in, straight-path) were rated as comfortable by more  
6 than half of all respondents but were particularly sensitive to the presence of turning vehicles. It  
7 may be that, without the vehicles in the video clip, the design implies separation from vehicles  
8 and is rated higher but when shown interacting with vehicles, it is more apparent to the extent  
9 cyclists must mix with traffic. There was not a difference in the comfort of mixing zone designs  
10 with or without vehicle interactions. One potential reason for this is that mixing zones cyclists  
11 and motor vehicles are already primed for interaction (as opposed to separated spaces).  
12 Additionally, in most of the cases in which cyclists were negotiating interactions with turning  
13 vehicles, the vehicles were moving quite slowly. The overall comfort levels found in our study  
14 were lower than a recent comparable study in New York, NY that included forms of protected  
15 intersections and mixing zones (20) however we believe the results are consistent when  
16 considering that study only intercepted current cyclists and the question was worded as “I feel  
17 safe cycling through this intersection. Sundstrom et al. (19) found that 65% felt safe in the  
18 mixing zone and 93% in the offset design (similar to the protected intersection).

19 There are a significant number of infrequent cyclists who are interested in riding more,  
20 but not comfortable with many types of bicycle facilities. These individuals fall into *Interested*  
21 *but Concerned* group of the K-means cluster analysis. They are less comfortable than the *Bike*  
22 *Inclined* (who may be comparable to the *Enthusied and Confident* or *Strong and Fearless* cyclists  
23 in the four types typology) across a variety of facilities. In particular, facilities with any form of  
24 mixing before the intersection (e.g., mixing zones, lateral shift) are likely to drop the *Interested*  
25 *but Concerned* group down below the point where even 30% would feel comfortable riding  
26 through the facility. The locations with bike signal and protected intersection resulted in about  
27 two-thirds of the *Interested but Concerned* respondents indicating they would feel comfortable  
28 riding there. The facilities with bend-in designs and maintaining separation were generally in  
29 between the two other types for the *Interested but Concerned* group (about 30 to 40% felt  
30 comfortable).

31 The cluster analysis also revealed a group of individuals who don't view biking as being  
32 particularly useful for them – they are more likely to view destinations as not being within  
33 bikeable distances and preferring other modes to bicycles. There is some indication that they  
34 exhibited less sensitivity to the different designs and interactions than other respondents. For  
35 example, they didn't rate clips with interactions with turning vehicles lower than those without  
36 such interactions (while the other two groups did), and they have a narrower band of comfort  
37 ratings than those in group 3 (i.e., their ratings ranged from 24% for the lowest-rated individual  
38 location to 90% for the highest, while the *Interested but Concerned* group ranged from 18% to  
39 95%). The *Interested but Concerned* group, on the other hand, may be more sensitive to  
40 intersection design than the average non-cyclist. This corroborates past research finding that they  
41 tend to be the most responsive to changes in the design environments in stated preferences (9,  
42 11).

43 The survey results about riding with children provide valuable insights but should be  
44 interpreted with caution as they are each based on a single video clip, without any interaction

1 with a turning vehicle. The bend-in design and protected intersection were the highest-rated  
2 intersection locations, while the lateral shift and mixing zone locations were the lowest.

3 Finally, exposure distance was found to be a significant predictor of comfort. *Interested*  
4 *but Concerned* respondents were particularly sensitive to the exposure distance, with the  
5 upstream exposure lowering comfort more than that the crossing distance exposure. From a  
6 comfort viewpoint, shortening exposure distance is a good design objective.

7 There are a few important limitations to this research. First, the sample was not a random  
8 sample and although we attempted to include a diversity of respondents, self-selection likely  
9 played a role in who responded. The mostly naturalistic video collection approach both limited  
10 the video that could be presented, while also introducing some potential compounding factors  
11 such as adjacent vehicles and noise. We have also relied on the presumed but not confirmed  
12 connection between ratings and if people would actually ride. Future research should seek to  
13 establish the actual safety of these intersection designs.

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#### 20 **AUTHOR CONTRIBUTIONS**

21 The authors Monsere (CM), McNeil (NM) and Sanders (RS) confirm contribution to the  
22 paper as follows: study conception and design: CM, NM, RS; data collection: CM and NM;  
23 analysis and interpretation of results: NM, CM, RS; draft manuscript preparation: CM, NM, RS.  
24 All authors reviewed and approved the final version of the manuscript.

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41  
42

1 **LIST of FIGURES**

2

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8

1 **Table 1 Summary of Intersection Design Details**

Location	City	Design Type	Bend (ft.)	Mix/merge length (ft.)	Crossing distance (ft.)	Exposure distance <sup>1</sup> (ft.)	Number of Lanes on Approach
NE Multnomah at 11 <sup>th</sup> EB	Portland, OR	Maintain separation	-	-	42	54	3
NE Multnomah at 9 <sup>th</sup> WB	Portland, OR	Mixing zone	-	95	50	162	4
200W at 300S NB	Salt Lake City, UT	Protected intersection	12	-	15 + 25 <sup>2</sup>	15 + 25 <sup>2</sup>	3
300S at 200E EB	Salt Lake City, UT	Mixing zone	-	30	99	145	4
Lawrence at 19 <sup>th</sup>	Denver, CO	Lateral shift	15	110	60	190	4
Roosevelt at 50 <sup>th</sup> SB	Seattle, WA	Lateral shift	10	55	46	140	3
Dexter at Harrison NB	Seattle, WA	Mixing zone	-	40	50	102	4
14th at Delaware EB	Denver, CO	Bend-in	8	-	50	65	2
300S at 300E EB	Salt Lake City, UT	Bend-in	12	45	104	199	3
Arapahoe at 18th WB	Denver, CO	Bike signal	-	-	60	78	3

2 <sup>1</sup> loss of buffer/protection to the far side of the street

3 <sup>2</sup> The protected intersection location crossing had a median, thus breaking the crossing distance into two sections of  
 4 15 feet and then 25 feet.

5



1 **Table 2 Summary of Respondent Characteristics**

Variable	Category	Portland, OR	Woodburn, OR	Minneapolis, MN	Takoma Park, MD	Total
Age	18 to 24	16% <sub>a</sub>	41% <sub>b</sub>	39% <sub>b</sub>	11% <sub>a</sub>	23%
	25 to 34	33% <sub>ab</sub>	21% <sub>bc</sub>	42% <sub>a</sub>	13% <sub>c</sub>	28%
	35 to 54	22% <sub>abc</sub>	33% <sub>c</sub>	12% <sub>b</sub>	33% <sub>ac</sub>	25%
	55 +	29% <sub>a</sub>	5% <sub>b</sub>	7% <sub>b</sub>	43% <sub>a</sub>	25%
Gender Identity	Female	57%	48%	54%	58%	56%
Race and Ethnicity	White, non-Hispanic	66% <sub>a</sub>	31% <sub>b</sub>	81% <sub>a</sub>	72% <sub>a</sub>	65%
	Hispanic or non-white	28% <sub>a</sub>	60% <sub>b</sub>	16% <sub>a</sub>	17% <sub>a</sub>	27%
	Hispanic, Latino, or Spanish origin	7% <sub>a</sub>	26% <sub>b</sub>	7% <sub>a</sub>	4% <sub>a</sub>	9%
	American Indian or Alaska Native	1%	2%	0%	0%	1%
	Asian	13% <sub>ab</sub>	26% <sub>b</sub>	9% <sub>a</sub>	1% <sub>c</sub>	11%
	Black or African American	5% <sub>ab</sub>	5% <sub>ab</sub>	0% <sub>b</sub>	9% <sub>a</sub>	5%
Employment Status	full-time	49% <sub>a</sub>	76% <sub>b</sub>	77% <sub>b</sub>	72% <sub>b</sub>	65%
	part-time	25% <sub>a</sub>	12% <sub>ab</sub>	18% <sub>ab</sub>	12% <sub>b</sub>	18%
	not employed	11%	10%	5%	5%	8%
	retired	14% <sub>a</sub>	2% <sub>bc</sub>	0% <sub>c</sub>	11% <sub>ab</sub>	9%
Travel Options	Have driver's license	83% <sub>a</sub>	93% <sub>ab</sub>	96% <sub>a</sub>	95% <sub>a</sub>	90%
	Have a working bicycle	56% <sub>a</sub>	37% <sub>b</sub>	74% <sub>c</sub>	60% <sub>ac</sub>	58%
	Have a transit pass	42% <sub>a</sub>	12% <sub>b</sub>	32% <sub>a</sub>	77% <sub>c</sub>	45%
	Have a car or truck	48% <sub>a</sub>	54% <sub>a</sub>	74% <sub>b</sub>	57% <sub>a</sub>	57%
In the past year, have you ridden a bicycle on... (percent responding "yes")	a path or trail separate from the street	75%	71%	80%	79%	76%
	a quiet residential street	74%	71%	85%	77%	77%
	a busy street w/ speeds up to 30 mph, WITH a bike lane	59%	44%	58%	45%	53%
	a busy street w/ speeds up to 30 mph, WITHOUT a bike lane	41% <sub>ab</sub>	27% <sub>b</sub>	53% <sub>a</sub>	38% <sub>ab</sub>	41%
	a busy street with speeds up to 30 mph, with a physically-separated bike lane (e.g., with a curb, posts or planter boxes)	54% <sub>a</sub>	23% <sub>b</sub>	42% <sub>ac</sub>	35% <sub>bc</sub>	41%
	n range	96-99	39-42	56-57	74-77	268-275

2 *a, b, c: Each subscript letter denotes a subset whose column proportions do not differ significantly from each other*  
 3 *at the .05 level. (Chi-square with posthoc Z-test)*

1 **Table 3 Mean rating and percentage of respondents comfortable, by facility and interaction with**  
 2 **turning motor vehicle**

Bicycle Facility	No interaction		Interaction with turning vehicle		Total		Number of ratings
	Mean Rating	Percentage comfortable <sup>1</sup>	Mean Rating	Percentage comfortable <sup>1</sup>	Mean Rating	Percentage comfortable <sup>1</sup>	
Bike Lane					2.79	33%	276
Trail					4.77	95%	276
Protected Bike Lane			<i>Not differentiated</i>		4.54	91%	276
Bicycle Signal					3.77	67%	275
Protected Intersection*	3.95	72%	3.70	63%	3.78	66%	828
Bend-in*	3.47	54%	3.12	40%	3.30	47%	1105
Maintain separation / straight path*	3.63	59%	3.01	35%	3.22	43%	822
Mixing zone	3.03	37%	3.04	37%	3.04	37%	2207
Lateral Shift*	3.14	40%	2.80	32%	2.97	36%	1101
Total	3.29	47%	3.12	41%	3.22	44%	6338
n (ratings)	2756		3307		6338		

3 \*Significant difference in percentage comfortable between no interaction and interaction clips (Chi-Square, p<.05).

4 <sup>1</sup>very or somewhat comfortable

5

1 **Table 4 Preference for design option and coded open-ended responses**

	<b>Mixing Zone</b>		<b>Lateral Shift</b>		<b>Protected Intersection</b>		<b>Bend-in</b>		<b>Grand Total</b>
<b>Final selected design:</b>	16	6%	27	10%	188	73%	28	11%	259
	Of those selecting the design, number, and percent who mentioned each factor								
<b>Explanation of choice</b>									
Mentioned either separation, not having to merge, protection, curb or extra space	1	6%	2	7%	111	59%	13	46%	127
<i>Like the separation for bikes and vehicles</i>	1	6%	2	7%	52	28%	5	18%	60
<i>Like not having to merge with vehicles</i>					2	1%	1	4%	3
<i>Like the protection from vehicles</i>					44	23%	5	18%	49
<i>Specifically cited the curb or concrete barrier</i>					48	26%			48
<i>Like having extra space</i>					15	8%	4	14%	19
The bike lane is clearly marked / delineated	1	6%	3	11%	29	15%	5	18%	38
Mentioned either visibility or making the driver more alert	2	13%	4	15%	35	19%	6	21%	47
<i>Like the visibility for either bicyclist or driver</i>			4	15%	28	15%	3	11%	35
<i>Design makes drivers more alert</i>	2	13%	2	7%	7	4%	3	11%	14
Like the color/green in the design.					12	6%	3	11%	15
Mentioned either time to react or drivers needing to slow					21	11%	1	4%	22
<i>Provide time and space to react</i>					14	7%	1	4%	15
<i>Drivers must slow</i>					10	5%			10
Less confusing design	1	6%	5	19%	4	2%	5	18%	15
Like yield markings	8	50%							8
Like bike lane width					6	3%	1	4%	7
Like that vehicles cross prior to turning			5	19%					5
More direction option			2	7%			2	7%	4
Right of way is clear					4	2%			4

2 Note multiple codings to the open-ended responses are possible; subtotal sections do not necessarily total.

3

4

1 **Table 5 K-Means Cluster Groups, Characteristics**

<b>Group</b>	<b>Indifferent to Bicycling</b>	<b>Bike Inclined</b>	<b>Interested but Concerned</b>
<b>Bike related attitudes and perceptions (basis of clusters) – Percentage indicating agreement</b>			
I would like to ride a bicycle more than I currently do	72% <sub>a</sub>	93% <sub>b</sub>	99% <sub>b</sub>
Traffic on streets keeps me from riding a bike (or riding more)	54% <sub>a</sub>	43% <sub>a</sub>	98% <sub>b</sub>
Many places I need to go are within a reasonable biking distance	40% <sub>a</sub>	97% <sub>b</sub>	91% <sub>b</sub>
I often see people riding bikes in my neighborhood	62% <sub>a</sub>	100% <sub>b</sub>	87% <sub>c</sub>
I often see people like me riding bikes in my neighborhood	32% <sub>a</sub>	100% <sub>b</sub>	51% <sub>c</sub>
I prefer to get around by modes other than by riding a bicycle	82% <sub>a</sub>	41% <sub>b</sub>	73% <sub>a</sub>
Bike lanes make it harder to get around my neighborhood	20% <sub>a</sub>	3% <sub>b</sub>	14% <sub>a</sub>
I usually have to transport things or people when I travel	73% <sub>ab</sub>	61% <sub>b</sub>	78% <sub>a</sub>
I would like my city/town to invest in projects (such as bike lanes) that make riding bikes safer and easier	86% <sub>a</sub>	99% <sub>b</sub>	97% <sub>b</sub>
<b>Behavior and Demographics</b>			
Bike for transport in past month	15% <sub>a</sub>	60% <sub>b</sub>	26% <sub>a</sub>
Most trips by car (past week)	71% <sub>a</sub>	38% <sub>b</sub>	62% <sub>a</sub>
Have transit pass	27% <sub>a</sub>	52% <sub>b</sub>	53% <sub>b</sub>
Female	52% <sub>a</sub>	42% <sub>a</sub>	70% <sub>b</sub>
White	57% <sub>a</sub>	83% <sub>b</sub>	65% <sub>a</sub>
<b>Zipcode characteristics</b>			
Zipcode – Mean population density*	59,144 <sub>a</sub>	72,728 <sub>ab</sub>	84,766 <sub>b</sub>
Zipcode – Mean percent white population*	73% <sub>a</sub>	68% <sub>ab</sub>	62% <sub>b</sub>
n	72	93	93

2 *a, b, c: Each subscript letter denotes a subset whose column proportions do not differ significantly from each other*  
 3 *at the .05 level. (Chi-square with posthoc Z-test or ANOVA with Tukey post-hoc\*)*

1 **Table 6 Percentage comfortable by clip location, K-Means Cluster groups**

Intersection Design	Indifferent to Bicycling		Bike Inclined		Interested but Concerned		Total		# of Ratings
	Mean Rating	Percentage Comfortable <sup>1</sup>	Mean Rating	Percentage Comfortable <sup>1</sup>	Mean Rating	Percentage Comfortable <sup>1</sup>	Mean Rating	Percentage Comfortable <sup>1</sup>	
Mixing zone	2.93	33% <sub>a</sub>	3.34	48% <sub>b</sub>	2.83	29% <sub>a</sub>	3.04	37%	2058
Protected Intersection	3.67	62% <sub>a</sub>	4.08	75% <sub>b</sub>	3.67	64% <sub>a</sub>	3.82	67%	772
Lateral Shift	2.86	32% <sub>a</sub>	3.35	51% <sub>b</sub>	2.70	27% <sub>a</sub>	2.98	37%	1026
Bend in Maintain separation / straight path	3.20	44% <sub>a</sub>	3.60	57% <sub>b</sub>	3.12	40% <sub>a</sub>	3.32	47%	1030
Signal	3.21	46% <sub>a</sub>	3.51	53% <sub>a</sub>	2.98	34% <sub>b</sub>	3.24	44%	766
Total	3.65	61% <sub>a</sub>	3.97	73% <sub>a</sub>	3.65	65% <sub>a</sub>	3.76	66%	256
	3.13	41% <sub>a</sub>	3.53	55% <sub>b</sub>	3.02	37% <sub>c</sub>	3.24	45%	5908
Number of ratings total	1642		2137		2129		5908		

2 a, b, c: Each subscript letter denotes a subset whose column proportions do not differ significantly from each other at  
 3 the .05 level. (Chi-square with posthoc Z-test)

4 <sup>1</sup>Somewhat or Very Comfortable

5

6

1 **Table 7 Willingness to Ride Kids, K-Means Cluster groups**

Intersection description and location	Percent indicating that they would consider riding in the location with a ten-year-old child			
	Indifferent to Bicycling	Bike Inclined	Interested but Concerned	Total
Protected intersection (200W at 300S NB)	58% <sup>a</sup>	76% <sup>b</sup>	68% <sup>ab</sup>	68%
Lateral shift – post delineated (Roosevelt at 50th SB)	24% <sup>a</sup>	45% <sup>b</sup>	23% <sup>a</sup>	31%
Short mixing zone (300S at 200E EB)	17% <sup>a</sup>	33% <sup>b</sup>	23% <sup>ab</sup>	25%
Bend-in (14th at Delaware EB)	72%	68%	73%	71%
Separated bike lane segment (NE Multnomah)	84%	94%	89%	89%
Maintain Separation– straight path (NE Multnomah at 11th EB)	50%	54%	52%	52%

2 a, b, c: Each subscript letter denotes a subset whose column proportions do not differ significantly from each other at  
 3 the .05 level. (Chi-square with posthoc Z-test)

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1 **Table 8 Independent Linear Regressions of Comfort on Exposure Distance Measures**

	<b>Indifferent to Bicycling</b>	<b>Bike Inclined</b>	<b>Interested but Concerned</b>	<b>Total</b>
Model Summaries				
R*	.288	.266	.303	.274
R Square	0.083	0.071	0.092	.075
Std. Error of the Estimate	1.075	1.054	1.133	1.116
<b>Unstandardized Coefficients of Predictors</b>				
(Constant)*	3.633	4.021	3.536	3.712
Mix / merge length*	-0.007	-0.006	-0.009	-0.007
Crossing distance (ft.)*	-0.004	-0.004	-0.003	-0.004

2 \*Significant  $p < 0.01$  in each case

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