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#### Multilingualism and Multiculturalism:

Opinions from Spanish-Speaking English Learners from

Mexico, Central America, and South America

by

Cailey Catherine Moe

A thesis submitted in partial fulfillment of the requirements for the degree of

Master of Arts in Teaching English to Speakers of Other Languages

> Thesis Committee: John Hellermann, Chair Kathy Harris Jenny Mittelstaedt

Portland State University 2017

#### Abstract

Within the population of adult English-language learners in the United States, the largest portion is comprised of Spanish speakers from Mexico and Central and South America. At the same time, Spanish is the second-most commonly spoken language in the U.S., and an increasing presence in U.S. media and culture. This puts English learners from this demographic in a unique position with respect to language and culture acquisition and the experience of working towards their goals within U.S. society at large.

The purpose of this study is to explore motivations and beliefs about language and culture held by a small number English-language learners belonging to this huge, diverse community. Drawing on theory from the fields of second language acquisition and sociolinguistics, a survey eliciting opinions about cultural affiliation and language standards was created and versions in either English or Spanish were distributed to volunteers from this population living in Oregon. Fifty-two surveys were returned. The responses to the surveys were then compared with one another to examine any connections between participant beliefs about language value, cultural affiliation, and learning strategy preferences. Statistical comparisons were also carried out to determine whether certain orientations correlated with one another.

Analysis of the survey responses showed that while affiliation to United States culture was variable, all participants maintained at least a moderate feeling of affiliation to their home countries, despite twenty-seven, or just over half, of them having lived in the U.S. for over ten years. However, all but one of the participants

were also interested in learning about U.S. culture and thirty-nine believed in the possibility of being part of more than one culture at a time. Participants were more likely to prefer collaborative strategies for learning about culture, but for learning language they preferred individual strategies, and had a general low estimation of the utility of non-standard forms of language, including non-standard English and Spanglish. A moderate negative correlation (Spearman  $\rho$ =.521) that was statistically significant (p=.001) was found between the degree to which participants had a multicultural affiliation and their beliefs about the importance of knowing non-standard forms of English.

While the participating sample is too small and opportunistic for the findings to be generalizable, from the results of the surveys it can be concluded that: multicultural affiliation is something that can be (and is) experienced to varying degrees by some language learners in this population sample; individual learning strategies seem preferred for learning language; and non-standard English is not considered as valuable as standard English. Additionally, a negative correlation between multicultural affiliation and the perceived importance of knowing non-standard English is suggested. These findings may have implications for language instructors and others who wish to investigate the motivations, priorities, and language beliefs of adult English students from this particular demographic.

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#### **Chapter 1: Introduction**

In 2010, 40 million foreign-born United States residents comprised 12.9 % of the total population (United States Census Bureau, ca. 2010). One in five Americans is foreign-born or has a parent who is foreign-born (Bedolla, 2006, p. 51). Of children under the age of eighteen, one in four have at least one foreign-born parent. (United States Census Bureau, ca. 2010). As the population of foreign-born residents grows, the number of people seeking English-language instruction continues to grow.

Of the 40 million aforementioned foreign-born U.S. residents, 37% of these are people from Mexico (29%) or Central America (8%) (United States Census Bureau, ca. 2010). Speakers of "Spanish or Spanish Creole" comprise 62% of the population of residents over 5 years old who spoke a language other than English in the home (Ryan, 2013, p. 3). The size of this population and the fact that Spanish is the second-most common language in the U.S. creates the potential for particular experiences of learning English and adapting to life in the U.S.

Within the TESOL community in the United States, there is much discussion about the experiences of immigrants learning a language in a new place. It is true that an understanding of larger social context is instrumental in our ability to serve language learners (McKay & Wong, 2000, p.3). However, understanding how learners encounter, interact with, and adapt to larger social contexts is also important. This study attempts to explore a facet of the linguistic and cultural adjustments experienced by the most populous group of immigrant Englishlanguage learners: Spanish-speakers from Mexico and Central and South America.

#### On Terminology

Though immigrants from Mexico, Central America, and South America have distinct histories, cultures and linguistic characteristics, in the U.S. they are often referred to collectively as *Hispanics* or *Latinos/as* (Amaya, 2013; Lipski, 2000, p. 190; Taylor, Lopez, Martínez, & Velasco, 2012). The terms "Hispanic" and "Latina/o" were introduced to distinguish the population for economic and social reporting purposes (Anwar, 2014; Taylor et al., 2012), the former in 1976, and the latter in 1997 (Taylor et al., 2012).

Neither of these terms is particularly well-suited for such a diverse population. Preference for either "Hispanic" or "Latina/o" may differ regionally within the U.S., with the term of choice being "Latina/o" in coastal urban areas, and "Hispanic" in rural inland areas or southwestern states (Anwar, 2014). Both terms are used by social and commercial organizations (Anwar, 2014). In recognition of the complicated legacy of these terms (Fuhrmann, 2011; Retta & Brink, 2007), as Portland is a coastal urban area, "Latina/o" will be used where necessary to be consistent with local preferences (Anwar, 2014; Furhman, 2011).

#### **Chapter 2: Review of Literature**

#### Multilingualism in Context

The topics of immigration and English-language learning receive widespread attention today in the United States. Friction around immigration touches upon multiple issues; those of legality, policy, and resource allocation are at the forefront, though broader questions of language, culture, ethnicity, and race are also included. As English language learners in the United States, Spanish-speaking immigrants have a distinct experience in that the Spanish language is a growing presence in the United States (Guskin & Mitchell, 2016). Evidence to highlight that is the fact that Univision, the largest Spanish-language media company in the country (Matsa, 2015), has a viewership that competes with the English-language broadcasting networks ABC, CBS, and NBC (Guskin & Mitchell, 2016).

However, Latinas/os, though proportionally the largest group of immigrants and the largest language minority in the United States (Penfield & Ornstein-Garcia, 1985, p. 19), encounter specific challenges. At worst, the reaction to the rapid growth of the Latino population in particular has included what some believe to be a push for "anti-Latino and anti-immigrant policies" (Amaya, 2013, p. 5), such as the recent discontinuation of the Deferred Action for Child Arrivals (DACA) initiative and, more specifically related to Latinos, border wall construction and the active stifling of the Spanish language (Amaya, 2013, p. 5; Romero, 2017).

Many Americans profess cultural pluralism; even among those who do, however, that ideal doesn't always extend to linguistic pluralism. Many immigrants experience linguistic "policing," or have their private conversations interrupted by

strangers demanding that they speak English in public (Mason Carris, 2011 pp. 475-477). This "English-only" enforcement (Romero, 2017) can take many forms, from signs posted in businesses (Associated Press, 2013), to verbal confrontations in schools ("Hempstead students say", 2013, Ortiz, 2017) and in other public spaces (Caufield, 2015; Hernandez & Reinstein, 2017; Klemack & Lloyd, 2015), to physical assaults (Nye, 2013). The sometimes hostile response towards in-practice bilingualism has prompted some to argue that, while in theory, bilingualism would always be an asset to the larger community: in practice, the perceived virtues of bilingualism are contingent upon which of the two languages is the native language, and that native Spanish represents a cultural capital deficit (Amaya, 2013, p. 14).

While, as of 2014, English had been made the official language in 31 states (Liu & Sokhey, 2014), it is not the official language of the U.S. as designated by the U.S. Constitution, despite some assumptions to the contrary (McKay & Wong, 2000, p. 1). This reality is not embraced by all and has, in some cases such as those referenced above, become a point of contention (Amaya, 2013; McKay & Wong, 2000, p.1). In more extreme cases, preference for English monolingualism can become "a litmus test of patriotism" (McKay & Wong, 2000, p. 1).

It's true, and possibly expected, that immigrants face social, political, and economic disadvantages if they lack proficiency in a dominant language (McKay & Wong, 2000, p. 1). However, the "English-only" sentiments of many Americans can exacerbate these challenges. As tension mounts, English learners have found themselves the targets of some of "the mainstream population's" or "White

nativists'" concerns about the increasing diversity in America (McKay & Wong, 2000, p. 1).

#### **Motivation and the Importance of Community**

Research on maximizing language learning motivation seems to support the importance of different forms of changing cultural or linguistic affiliation, or some degree of "buying in" to experiencing the world through the new language.

Motivation has long been recognized as an essential component of L2 acquisition (Gardner, 1968). The characterization of motivation, however, has changed over time. Motivation has been imagined as a cluster of attitudinal and situational variables (Gardner, 1968, 2001, 2010); as part of a drive to fulfill innate psychological needs (Deci & Ryan, 2000); as a process of imagining the people we wish to be in the future (Dörnyei, 2009); and as part of identity negotiation within the constructs of the L2 world (Norton Pierce, 1995).

One of the guiding assumptions of this project is that language is social; and social networks, or lack thereof, have a notable effect on motivation (Kim, 2011). As with motivation itself, there have been various ways to account for the target-language community's importance in language learning goals. The influential concept of *integrativeness* (Gardner, 1968, 2001, 2010) describes a motivational orientation characterized by "a willingness (or desire) to be like valued members of the 'other' language community" (Gardner, 1968, p. 143). Self-Determination Theory's *relatedness* (Deci & Ryan, 2000) refers to social group participation as a basic psychological need (Deci & Ryan, 2000, pg. 253), and as a support of *intrinsic* 

*motivation*, or the phenomenon of tasks being undertaken for their own sakes, which is the strongest type of motivation (Deci & Ryan, 2000, p. 235).

Contributing further to an understanding of the role played by social context in L2 acquisition, the L2 Motivational Self System (Dörnyei, 2009) describes "future self guides," or learners' visions of themselves as successful speakers of an L2, as strong motivators. Inherent in this is identification with the TL community and the desire to be part of it (Dörnyei, 2009, pp. 27-28).

In more recent years, there has been movement toward a sociocultural and sociohistorical (Ushioda, 2009, p. 220) perspective in the field of Second Language Acquisition (SLA) following recognition of the effects of globalization's blurring of 'the target language community' (Dörnyei, 2009, p. 24). Reflecting this move, theories of motivation in L2 acquisition have progressively given more consideration to the importance of social context, and focus on learners "organizing and reorganizing a sense of who they are and how they relate to the social world" through language (Norton Pierce, 1995, p. 18). The concept of *investment* focuses on this relationship between the learner and their experience of the L2 world, in which learners seek to increase their "symbolic and material resources," or *cultural capital* (Norton Pierce, 1995, p. 17).

It's true that learning a language involves adopting linguistic and cultural behaviors that can be wholly different from one's own background (Gardner, 2001), particularly when learners already live in the L2 community. And, if it is accepted that social goals can play a role in overall L2 acquisition, then knowing whether

learners include socially- or community-situated motivations in their own reasons for learning English may assist instructors in helping learners to meet their goals.

#### **Social Context and Linguistic Choice**

As mentioned, sociocultural context has been given more consideration in understanding the realities of language learners. Linguistic choice, such as which language to use, or whether to use a non-standard variety of language, is an important way in which individuals negotiate their roles within that context. Linguistic choices such as these can reflect the intricacies of social relationships. Social markers in language (Laver & Trudgill, 1979, pp. 25-26) carry information about a speaker on an individual level, including age (Helfrich, 1979), sex (Smith, 1979), socioeconomic status (Rickford & Eckert, 2002 p. 18), ethnic or racial affiliation (Baugh, 2000; Gatbonton, Trofimovich, & Segalowitz, 2011), personality traits (Labov, 2001, p. 194), or personal identity (Norton & Toohey, 2011; Gatbonton et al., 2011; Shankar, 2008). Speakers don't even need to see each other to draw conclusions about whom they are talking to (Baugh, 2000).

Between individuals, language can be used to express familiarity (Rickford & McNair-Knox, 1994), power relationships (Norton Pierce, 1995; Norton & Toohey, 2011), and acceptance into, or rejection from, social groups (Gallois & Callan, 1991). Speech can also be used by individuals or groups to socially position themselves with respect to others. If a speaker wishes to "show solidarity or gain approval", they may *accommodate* their speech to the person they're talking with (Giles, Coupland & Coupland, 1991, p. 19), meaning they might change their own speech

patterns reflecting that of their conversation partners (O'Grady et al., 2010, p. 609). Conversely, if an individual wishes to distance him- or herself from a certain group, they might be inclined to *divergence*—differentiating their speech—instead (Zuengler, 1991, p. 232).

There are many reasons why an individual or group would accommodate or diverge in their language with respect to another individual or group. Imitative or modified behavior is often part of learning, as when a learner in the target-language country imitates the linguistic and general cultural behaviors of its residents (Galetcaia, 2014, p. 4271). However, the attitudes of different language communities toward each other can also be a factor (Carpenter & Hilliard, 2015; Kerevel, 2011, p. 511). Explicit or implicit hostility between groups, for example, might encourage linguistic divergence (Zuengler, 1991, p. 232) to establish social distance (Giles et al., 1991, p. 9; Zuengler, 1991, p. 227). Certain language varieties may carry either overt or covert prestige depending on the context in which they are used (Labov, 2001, p. 217).

The relationship between linguistic features and relational, or situational, context (Biber & Conrad, 2009, p. 6) is picked up in childhood in both monolingual and bilingual development (Giles et al., 1991, p. 30; Brizuela, Andersen & Stallings, 1999). Within the language education community, there seems to be at least some interest in making certain aspects of situationally-appropriate language more explicit—such as code-meshing (Paquet-Gauthier & Beaulieu, 2016) or slang, for example (Chan, 2010; Charkova, 2007; Huang, 2013)— with the aim of facilitating the ease of social adaptation and self-expression.

Many immigrant language learners in the U.S. must negotiate an "Englishonly" environment (McKay & Wong, 2000), as well as marked communication and
stereotyping based on language characteristics, like accent (Brennan & Brennan,
1981; Dewaele & McCloskey, 2013). However, as mentioned earlier, Spanishspeaking English-learners are in a slightly different situation than immigrants from
other language backgrounds.

While Latinas/os in the U.S. overwhelmingly agree that English proficiency in the United States is important (Dowling, Ellison & Leal, 2012), the strength of Spanish in the U.S. (Romero, 2017) and the language varieties arising from contact between English and Spanish represent a particular variety of cultural and linguistic potential experience. Examples of such varieties include: Chicano English (ChE), a Spanish-influenced English dialect spoken by people mainly in California and other southwestern states (Fought, 2005); and Spanglish, which is understood differently by different people (Ardila, 2005; Otheguy & Stern, 2011; Stavans, 2017) but many take it to mean a mix of English and Spanish (Ardila, 2005).

At present, there seems to be little scholarship devoted to the interaction of English and Spanish in the Pacific Northwest. In 2007, the population of Latinas/os in Oregon accounted for 10.6% of the state's total (Immigration Policy Center, 2010, p.1). In 2014, the proportion jumped to 12% of Oregon's population ("Demographic Profile of Hispanics in Oregon," 2017). Latinas/os made up 11% of the population of Multnomah County ("Multnomah County," 2017), and 16% of Washington County ("Washington County," 2017), and the state population percentage total is projected to increase to 23% by 2040 (Rockow, 2014).

Oregon-based Spanish-language media is also increasing: in 2009, there were seven Spanish-language radio stations broadcasting out of the Willamette Valley, and two more in southern Oregon (Mendoza, 2009). Of course, the hispanophone population in Oregon is not nearly as large in number or proportion (39%) as in states like California ("Demographic Profile of Hispanics in California," 2017). However, as the number of Spanish speakers grows, it's not difficult to imagine greater contact between cultures and languages in this area in the future.

#### **Chapter 3: Research Questions and Methodology**

#### **Research Questions**

**Research Question 1:** Do Spanish-speaking English learners actively recognize and pursue changes to cultural identity?

**Research Question 2**: Do Spanish-speaking English learners utilize particular learning strategies or resources (specifically, collaborative or individual) to learn about culture, standard English, and non-standard English?

**Research Question 3**: Do Spanish-speaking English learners perceive standard and non-standard varieties of English, as well as contact language varieties, specifically Spanglish/a mix of English and Spanish, as useful, and do they use them?

**Research Question 4:** Does 1) the degree of multiculturality, or 2) preference for collaborative language-learning, have a connection to interest in non-standard or non-"classroom" English, or non-standard language in general?

#### Methodology

To explore these questions, a survey was developed (see Appendix A) to take a "snapshot" view (Andersen, 2009) of learners' beliefs, attitudes, and self-assessments. It was 10 pages long in its original format, consisted of 63 items, and was modeled after several examples, including Ryder, Alden, & Paulhus (2000), Andersen (2009), and Zea, Asner-Self, Birman, & Buki (2003). The survey relied heavily on Likert-scale and "select all that apply"-type items. There was practically no writing required, although participants were often invited to supply their own

ideas in blank spaces labeled "other." Before distribution, the written survey and consent form were translated into Spanish, and the translations were edited by colleagues (Appendix B).

Both versions were piloted with five Spanish-speaking English learners at Rogue Community College in Medford, Oregon. Following feedback from the pilot study participants, various small changes were made throughout the survey to improve the grammar of the Spanish version, and to emphasize certain words to clarify the questions about students' strategies for learning about culture and non-classroom English.

Other changes included the expansion of the "Basic Information" section by the addition of spaces for participants to indicate more demographic information, such as their age and gender. As the research questions were developed, items about the applicability of English-Spanish contact language varieties were added: Spanglish was included, as it seemed likely the participants would be familiar with it based on the popular debate on its merits, and, though it is less common in Oregon, questions about Chicano English were also added for comparison with the items about Spanglish.

#### **Survey description**

The following is a description of the survey items grouped by the research question that they address (including the research questions for reference).

# RQ 1: Do Spanish-speaking English learners actively recognize and pursue changes to cultural identity?

To learn about participants' current cultural affiliations, a Likert-scale matrix asked respondents to rate the degree to which they felt that they were a citizen of, and part of the culture of, both their home countries and the U.S. (Section B, item number 1, questions 1-8). To access participants' beliefs about the potential to be part of more than one culture simultaneously, the last items in this matrix were Likert-scale statements that multi-cultural affiliation was possible or impossible, respectively (Section B, item 1, questions 9-10).

Multiple items were included to discover participants' interest in learning about U.S. culture. One asked participants to select their reasons for studying English from a list which included both "to learn about U.S. culture" and "to become a U.S. citizen" as options (Section A, item 1). The other was a 'yes/no/I don't know' question directly asking participants about their culture-learning interest (Section B, item 2).

RQ2: Do Spanish-speaking English learners utilize particular learning strategies or resources (specifically, collaborative or individual) to learn about culture, standard English, and non-standard English?

Participants were given lists of different learning strategies or resources and asked to mark the ones they used. These included strategies or resources that were more collaborative (e.g. "make friends who speak English"), and more individual (e.g. "watch TV or movies in English"), in nature (Section B, items 2-3). An option

for "other" was also provided, with a blank space for participants to write in their own answers if desired.

To discover whether participants connected learning or using either English or Spanish to learn about culture, the additional strategies of "learning or using English" and "learning or using Spanish" were included in the culture-related survey item. Participants could choose either option, both, or neither.

RQ 3: Do Spanish-speaking English learners perceive standard and nonstandard varieties of English, as well as contact language varieties, specifically Spanglish/a mix of English and Spanish, as useful, and do they use them?

To avoid encumbering the participants with long explanations of "standard" and "non-standard" language or examples, the flexible and all-encompassing label of non-"classroom" English was used in the development of the survey and in participant recruitment. The description of "non-classroom English" provided to participants characterized it as "informal and colloquial varieties of English, including slang and 'bad' words." It was intended to allow the participants to take the basic meaning of "non-standard" language while still being able to move quickly through the survey.

Because recruitment occurred in language classes, participants' familiarity with and use of standard English, or the types of English most commonly taught, was assumed. However, to learn about participants' 'awareness' of different types of English (i.e. their recognition that different types of English exist), participants were given a list of different social contexts ("at work," "in my community," etc.), and

asked to rate whether the English they learn in class is used "always," "sometimes," "never" therein; or, they could indicate "I don't know" (Section C, item 1).

While it was considered likely that participants would be familiar with the other language varieties in question (Spanglish/a mix of English and Spanish), it was determined that they should be able to report unfamiliarity with these varieties if necessary. For this reason, the survey asked participants about their personal use, and their social networks' use, of these forms. Again, they were asked to specify whether this language was used "always," "sometimes," "never," or "I don't know" in different social contexts. (Section E, items 1-2; Section F, items 1-2). The added items about Chicano English followed the same format (Sections H, I, and J), but the participants overwhelmingly reported that they were unfamiliar with this language variety, and so those items were excluded from analysis.

To learn about the perceived usefulness, or applicability, of non-"classroom" English and Spanglish, participants were given lists of different situations ("communicate at work," "understand TV or movies in English," etc.) and asked to mark those for which knowledge of the language variety in question would be helpful (Section D, item 4; Section G, item 1).

As the participants were actively studying English in classrooms, an additional Likert-scale item was included which asked them to rate their agreement with the importance of learning its non-standard, or non-"classroom," forms (Section D, item 1).

RQ 4: Does 1) the degree of multiculturality, or 2) preference for collaborative language-learning, have a connection to interest in non-standard or non-"classroom" English, or non-standard language in general?

To address the first part of this question, participants' answers about cultural affiliation or belonging (primarily from Section B) were compared with their overall collaborative learning preferences for classroom English (Section A, item 2) and non-classroom English (Section D, item 3).

To address the second part, participants' answers about cultural affiliation or belonging (primarily from Section B) were compared with their answers about the applicability of both non-standard English, and a mix of English and Spanish or Spanglish (Section D, item 4 and Section G, item 1). The former scores (on cultural affiliation or belonging from Section B) were also compared with individual's answers for how important they believed it was to learn about non-"classroom" English (Section D, item 1).

#### **Settings and Participant Recruitment**

With the cooperation of English-language instructors, I visited classes in Portland and surrounding areas, at multiple campuses of Portland Community College, Sponsors Organized to Assist Refugees (SOAR), and Columbia School of English; in Medford, at Rogue Community College; in Gresham, at Mount Hood Community College; in Cornelius, at Centro Cultural; in Newport, at Oregon Coast Community College; in Hillsboro at *Adelante Mujeres*; and in Washougal,

Washington, at Hathaway Elementary School which offers adult ESOL classes in a partnership with Clark College.

During my visits, I introduced myself and my project, and invited students to participate. After determining whether the students preferred communication in English or Spanish, I informed the students in the language of their choice that I was working on my final project for my school program, and that I was interested in finding out about how students thought about culture and language—including the kinds of language that people use outside of the classroom. I explained that I was interested in responses only from Spanish-speaking English learners, because as Spanish is the second-most commonly spoken language in the United States, Spanish-speakers are in a different position than other immigrants who are studying English.

In most cases, the students who were interested in participating took their choice of Spanish- or English-language surveys home in pre-posted envelopes to be filled out and mailed at their convenience. In others, teachers extended their class breaks and allowed interested students to use that time to fill out the surveys. A total of 52 surveys were returned: 42 in Spanish, and 10 in English.

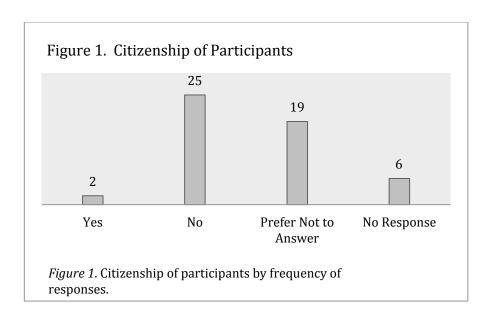
In appreciation of participants' time, they had the opportunity to enter themselves into a drawing for a \$25 Visa gift card. To ensure confidentiality of the responses, the entry forms for the drawing were mailed in different envelopes, to keep identifying information separate from the opinions expressed in the surveys. Additionally, to keep all identifying information secure, all mail was delivered to the Portland State University office of John Hellermann, the advisor for this thesis

project. That information was stored until the gift card was delivered to the winner and all drawing cards were destroyed.

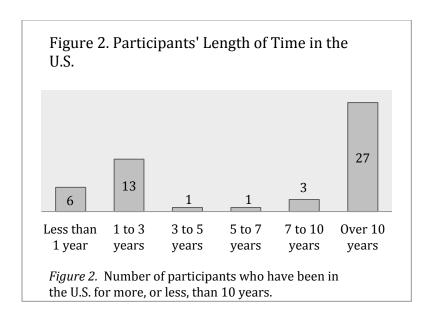
#### **Participants**

The participants (52; 32 female, 18 male, 2 no response) were immigrants to the U.S.A. who were studying English. Most were from Mexico (44), but there were other countries represented as well: Colombia (1), Guatemala (3), Peru (3), and Venezuela (1). They ranged in age from 18 to 65 years (mean, 35.75; standard deviation, 10.93). Twenty-two participants reported having a beginning level of English proficiency, another twenty-two reported their English proficiency as intermediate, and eight reported their English proficiency as advanced.

To supplement a later survey item on reasons for English study, an item on U.S. citizenship was included. The purpose of this was to ascertain whether any participant who didn't include "to become a U.S. citizen" as a reason for learning English might simply be a citizen already. In recognition of the sensitive nature of this question, participants were reassured in person and in the consent letter that they were free to skip any question on the survey that made them uncomfortable, and were also given the option to indicate they preferred not to answer. As Figure 1 shows, two respondents indicated that they were U.S. citizens, while twenty-five respondents said they were not, and nineteen preferred not to answer. An additional six respondents left the question about citizenship blank.



About half of the participants (27) reported having lived in the U.S. for ten or more years, with the next most common length of residence being between one and three years (13). The next lengths of residence in the U.S., in descending order, were: less than one year (6); between seven and ten years (3); between three and five years (1); and between five and seven years (1). One participant did not respond. Though there was some variety in the lengths of residence, as seen in Figure 2, the proportion of people who have been in the U.S. for 10 or more years was striking.



#### **Analytic Methods**

Each completed survey was scored and the data entered into a spreadsheet.

The following section describes the scoring for each of the items, again organized into smaller sections with respect to the research questions they address.

#### **Research Question 1**

#### *Interested in learning U.S. culture?*

The total number of participants who selected each reason for studying English was recorded. The number of times "to learn U.S. culture" and/or "to become a U.S. citizen" were selected relative to the other options was noted (Section A, item 1). The question directly asking participants if they were interested in learning about U.S. culture was analyzed by counting the numbers of participants who answered either "yes," "no," or "I don't know" (Section B, item 2).

#### Home country/U.S. affiliation

Participants' answers for the Likert scale questions in Section B, item 1, numbers 1-8 provided numerical scores for the degree of affiliation to country. The four odd-numbered questions pertained to participants' feelings of affiliation with their home countries, and the four even-numbered pertained to affiliation with the U.S. The highest possible score in either category was 16 points. Answers of "I don't know," or items left blank, were eliminated from the individual's total score.

4	3	2	1	0
Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree

Because of the different scoring metrics inherent in the different question formats, many of the final scores are represented as percentages for consistency and for comparison purposes. In this case, each individual's final affiliation scores for the U.S. and their home country were represented as percentages of points awarded out of the 16 possible points.

For example, consider Participant A, whose answers for home country affiliation are included below:

			Neither			I
	Strongly		agree nor		Strongly	don't
	agree	Agree	disagree	Disagree	disagree	know
I consider myself a citizen of the						
country I am from.	X					
I believe that I am part of the						
culture of my country of origin.		X				
Being a citizen of my country of						
origin is very important to me.			X			
Maintaining or developing						
cultural practices from my						
country of origin is important to			X			
me.						

This participant receives 4 points for the first item, 3 points for the second, and 2 points for the third and fourth. Their total score for home country affiliation, 11, will be divided by the 16 total points possible. Participant A's final score for home country affiliation, then, is 68.7%. This process is repeated for U.S. affiliation.

I reported these results in the form of a scatter plot, entering each individual participants' scores for their percentage of affiliation to the U.S. on the y-axis, and their percentage of affiliation to their home countries on the x-axis. Participant A's x-axis value would be 68.7, corresponding to their final percentage score for affiliation to home country.

#### Ability to be part of more than one culture at a time<sup>1</sup>

To have scores that are comparable across sections, the answers for this Likert-scale question were represented as percentages. Responses of "I don't know," or items left blank, were eliminated from the total score.

100	75	50	25	0
Strongly	Agree	Neither	Disagree	Strongly
agree		agree nor disagree		disagree
		uisagice		

#### **Research Question 2**

#### Culture -learning strategies

<sup>1</sup> This section included two oppositional Likert-type statements either affirming or denying that belonging to more than one culture at a time was possible. There were little to no appreciable differences in the results between the two items, which often appeared to confuse the respondents. Consequently, only the responses to the first item, which was affirmative, have been included here.

I also reported these results as percentages. Each option in both categories (collaborative and individual) was worth one point. Each participant received two percentage scores of the points awarded out of the 3 points total for each category. Then the numbers of participants who preferred either individual or collaborative, or both equally, were recorded.

More collaborative	More individual	
Working with people who speak	Use English on the internet	
English		
Using English in my community (in		
church, in my school or in my	Watch TV or movies in English	
children's school)		
Make friends who speak English	Listen to music, the radio, or podcasts	
	in English	

For instance, if Participant A selected "Working with people who speak English," "Make friends who speak English", and "Watch TV or movies in English," he or she would be counted as using collaborative strategies of learning (2) more often than individual ones (1). If Participant B marked "Working with people who speak English" and "Watch TV or movies in English," he or she was counted in the number of individuals who use an equal number of individual (1) and collaborative (1) learning strategies.

#### Language for culture-learning

The participants were asked to indicate useful languages for learning about culture. This item consisted of the opportunity for participants to mark either "learning or using English," or "learning or using Spanish" as helpful culture-learning strategies. The numbers of participants who responded in different

manners (marking either the option for English or Spanish, or both, or neither) were counted.

#### Learning strategies: classroom/standard English

I reported these results as percentages. Almost identically to the culture-learning survey item described above, each option in both categories (collaborative and individual) was worth one point. Each participant received two percentage scores of the points awarded out of the 4 points total for each category. Then the numbers of participants who preferred either individual or collaborative, or both equally, were recorded.

More collaborative	More individual
Take English classes	Watch TV or movies in English
Participate in conversation groups	Read books, newspapers, or magazines in English
Speak English with my family or friends	Listen to music, the radio, or podcasts in English
Speak English with the people in my community (in church or in my children's school)	Use English on the internet

#### Learning strategies: non-classroom/non-standard English

The results for this item were, again, reported as percentages. The same strategies listed above were provided. Again, each option in both categories (collaborative and individual) was worth one point, and each participant received two scores, for the points awarded out of the 4 points total for each category. The numbers of participants who preferred either individual or collaborative, or both equally, were recorded. Finally, the number of participants who marked the option for "I'm not interested in learning these types of English" was recorded.

#### **Research Question 3**

#### Frequency of classroom/standard English

These results were expressed as a percentage of frequency points awarded by participants according to which classroom English was used "always," "sometimes" or "never" in seven different contexts (for a total possible fourteen points). "The English we learn in class in the U.S. is the same English that my coworkers use," and "The English we learn in class in the U.S. is the same English that people on TV use" are examples of the statements included.

2	1	0
Always	Sometimes	Never

The participants' scores were then grouped according to whether they attributed *low* (0.01-33.00 point range), *medium* (33.01-66.00), or *high* (66.01-100.00) usage frequency to this language variety. Answers of "I don't know" were subtracted from the individual's possible total. For example, if a participant marked "I don't know" for one of the answers, that item would be subtracted from the total, and the final percentage would be taken from twelve points, rather than fourteen.

#### Importance of knowing non-classroom/non-standard English

The answers for this Likert-scale question were also represented as percentages for comparability with other scores. The numbers of participants who gave each score, including answers of "I don't know," were recorded.

100	75	50	25	0
Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree

#### Frequency of contact varieties: Spanglish/a mix of English and Spanish

Similarly to the frequency scores described above, these results were expressed as percentages of frequency points awarded out of a possible twelve. Answers of "I don't know" were subtracted from the individual's possible total. The participants' scores were again grouped according to whether they attributed *low* (0.01-33.00 point range), *medium* (33.01-66.00), or *high* (66.01-100.00) usage frequency to these language forms. The numbers of participants who indicated that these varieties were not used by themselves or their social networks were also recorded.

#### Applicability of non-classroom English

Each of the nine different social situations provided in the list was worth one point. Each participant received a percentage score of points awarded out of the points total. The scores were again grouped according to whether the participant attributed a *low* (0.01-33.00 point range), *medium* (33.01-66.00), or *high* (66.01-100.00) applicability to this language variety. The number of participants who chose the option, "I don't think knowing these types of English will help me with any of these things" was recorded.

#### Applicability of Spanglish or a mix of English and Spanish

Nearly identical to the process described above, this item was scored by giving each participant a percentage score of points awarded out of the nine points total. The scores were again grouped according to whether the participant attributed a *low* (0.01-33.00 point range), *medium* (33.01-66.00), or *high* (66.01-100.00) applicability to this language variety. The number of participants who chose the option, "I don't think knowing these forms will help me with any of these things" was recorded.

#### **Research Question 4**

To analyze the survey results for the fourth research question, three separate sets of participants' answers from different parts of the survey were compared in the statistics program SPSS to discover whether any statistically significant correlations were present. The first part of the research question was concerned with participants' collaborative language-learning orientations and the degree to which they affiliated with more than one culture at a time. The second part was concerned with the degree to which participants affiliated with more than one culture at a time and their opinions about non-standard language. For each of these ideas, a single score was created for the purpose of comparison.

To create a single "collaborative language-learning orientation" score for the purposes of statistical analysis, the average of each individual's percentage scores on collaborative learning strategies for classroom English (Section A, item 2), and non-classroom English (Section D, item 3), was calculated. To see if a statistically

significant correlation existed between this "collaborative language-learning orientation" score and certain affiliation orientations, the score was compared with the "derived multicultural affiliation score," described below.

The goal of the "derived multicultural affiliation score" was to arrive at a numerical representation for the degree to which each individual affiliated with both the U.S. and their home country, but not to account for a preference toward either country. First, the average of each individual's scores for percentage of affiliation the U.S. and their home countries (Survey Section B, items 1-8) was calculated. Then, to separate the scores even further, *half the difference* between the original affiliation scores for the two countries was taken from the *average of both*. If a participant affiliated substantially more with one culture than another, the final score would be smaller, to indicate a general monocultural affiliation. If a participant had a high score, it was supposed that he or she affiliated strongly with both their home country and the U.S.

To further explain the scoring process, and illustrate the rationale for calculating the scores in such a way, consider the country-specific affiliation scores for Participant A and Participant B, who are both from Mexico:

	U.S.	Mexico
	affiliation	affiliation
	score	score
Participant A	50	50
Participant B	0	100

These two participants will both have an average affiliation score of 50, even though Participant A reported affiliating with both U.S. and Mexican culture, and Participant

B reported affiliating with Mexican culture only. To offset this, and to arrive at a numerical idea of the degree to which an individual affiliates with multiple cultures at once, half the difference was taken from the average.

	U.S.	Mexico		Subtract ½ the	Final
	Affiliation	Affiliation	Average	original difference	Score
Participant A	50	50	50	-0	50
Participant B	0	100	50	-50	0

This final score indicates that Participant A, with a higher number, affiliates with more than one culture simultaneously, or has a "multicultural affiliation." Participant B, whose final score was zero, is represented as affiliating with one culture, or having a "monocultural affiliation."

For the second statistical comparison, corresponding to the second part of the research question, the "derived multicultural affiliation score" described above was compared with a single score representing the participants' beliefs about the applicability of non-standard language, specifically non-standard English (Section D, item 4), and a mix of English and Spanish, or Spanglish (Section G, item 1). To create this "non-standard language value score" for each participant, the average between each individual's applicability percentage scores for 'non-standard English' and 'Spanglish/a mix of English and Spanish' was calculated.

Finally, as an additional comparison between participants' opinions about non-standard language (specifically English, in this case) and their multicultural affiliation, each individuals' "derived multicultural affiliation score" was compared with their scores from the survey item asking if they believed it was important to

know non-classroom forms of English (Section D, item 1). This was carried out as a third comparison in SPSS.

### **Additional analysis**

To explore any possible relationships between participants' opinions about non-standard language or their multi-cultural affiliations, and other individual characteristics, several additional sets of variables were analyzed for correlations in SPSS. The "derived multicultural affiliation score" was paired with age, and the "derived non-standard language value score" was also compared with age, and agreement with the statement that it's possible to "be part of more than one culture at a time" (survey Section B, item 9). Finally, as a simpler alternative to the "derived multicultural affiliation score" and the "derived non-standard language value score," participants' responses to the possibility of belonging to more than one culture at a time (survey Section B, item 9) and the importance of learning informal, colloquial, or "bad" types of English (Survey Section D, item 1) were compared.

### **Chapter 4: Results**

I report the results of the survey according to smaller questions within each of the research questions they address, in a similar manner as the previous section.

### **Research Question 1**

### Interest in learning U.S. culture

Forty-eight participants (97.9% of those who responded to this item), answered affirmatively to the question about whether they were interested in "learning about or participating in" U.S. culture. One participant (2.0%) answered "no," and three did not respond. No participant selected the option for "I don't know."

As shown in Table 1, the most commonly-selected reasons for learning English were "To improve basic skills/continue with education" and "To speak with people in my community (in church, at work, and/or in my children's school)." "To learn U.S. culture" was the third-most popular, with 31 individuals (59.6%) including that in their list.

Table 1. Reasons for Learning English

	n(percentage)
To improve basic skills/continue	41 (78.8)
with education	
To speak with people in my	
community (in church, at work,	39 (75.0)
and/or in my children's school)	
To learn U.S. culture	31 (59.6)
To find work	30 (57.6)
To make new friends	22 (42.3)
To speak with family or friends	20 (38.4)
To become a U.S. citizen	19 (36.5)

*Table 1.* Reasons for English-learning, in descending order of frequency.

### Ability to be part of more than one culture at a time

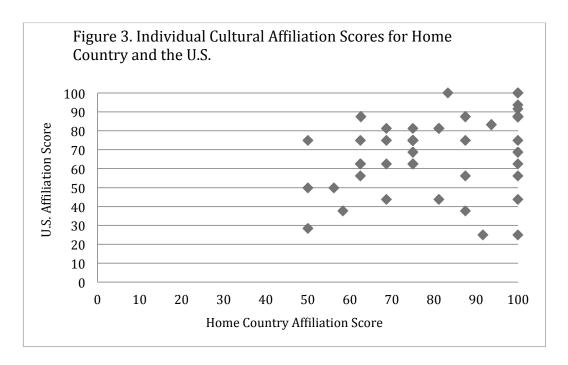
Thirty-nine respondents (84.7%) indicated they agreed or strongly agreed with the statement that someone can belong to more than one culture at a time. Four (8.6%) said they neither agreed nor disagreed with the statement, and two (4.3%) said they disagreed or strongly disagreed. One participant (2.1%) indicated "I don't know," and six didn't respond.

## Home country/U.S. affiliation<sup>2</sup>

Figure 3 shows each individual's reported affiliation percentage scores. U.S. affiliation scores are located on the y-axis and home country affiliation scores are located on the x-axis. There is a visibly high amount of variation in U.S. affiliation

<sup>&</sup>lt;sup>2</sup> The survey also asked participants to indicate their "linguistic identity" to explore a possible connection with cultural identity. The responses given showed no clear pattern. As such, they were excluded from this project.

scores, and even seven participants who gave higher scores for the U.S. than for their home countries. However, it is notable that no participant gave a home country affiliation score of less than 50%. Thirteen participants reported an equal affiliation to both countries.



*Figure 3.* Individual affiliation scores, with U.S.-affiliation on the y-axis and home country affiliation on the x-axis.

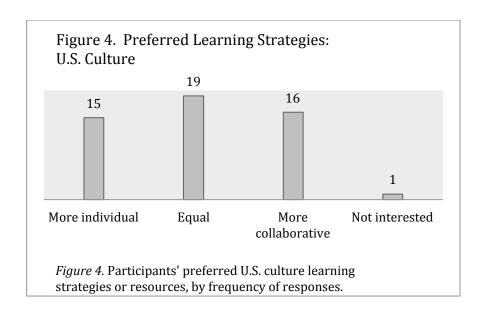
# Research Question 2<sup>3</sup>

### **Culture-learning strategies**

Figure 4 shows that, overall, there was not much variation in the numbers of participants who favored either individual or collaborative learning strategies, or an

<sup>&</sup>lt;sup>3</sup> In the items concerning culture and non-standard English, participants were asked about learning strategies that they thought would potentially be helpful, and learning strategies they actually used. The responses revealed no clear differences. For this reason, and to have comparable results, the "potential learning strategies" results were excluded from this project.

equal combination of the two. One participant reported they were not interested in learning U.S. culture and was directed to skip this section, and one participant didn't respond.



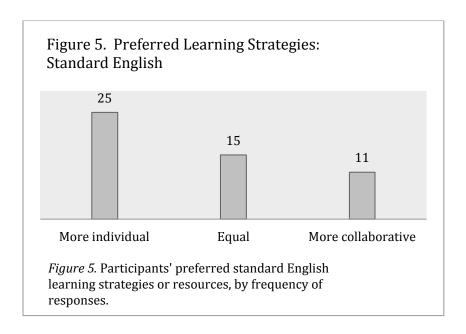
### **Culture-learning language**

Of the forty participants who included learning or using a language as a strategy for learning about U.S. culture, most respondents (37, or 92.5%) selected "English" as a helpful language for learning about culture. In contrast, only three (7.5%) selected both "English" and "Spanish", and no participants selected "Spanish" only.

## **Learning strategies: Classroom English**

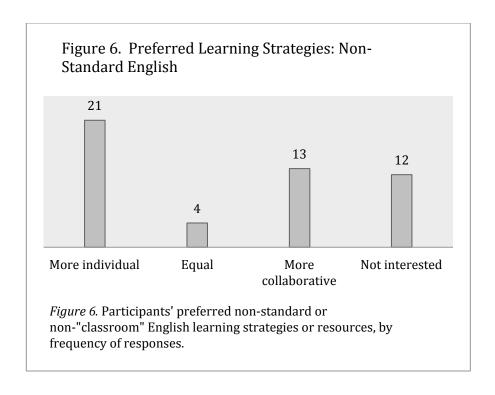
As Figure 5 shows, almost half (twenty-five, or 49.0%) of the participants reported favoring individual strategies over collaborative for learning standard, or

"classroom," English. Slightly fewer participants favored collaborative strategies exclusively over using collaborative and individual strategies equally.



### Learning strategies: Non-classroom English

Figure 6 shows that, again, more participants (twenty-one, or 42.0%) prefer individual learning strategies for learning about non-standard varieties of English. Thirteen (26.0%) reported using more collaborative learning resources; and four (8.0%) reported using an equal number of both. Twelve (24.0%) indicated that they were not interested in learning these forms of English.



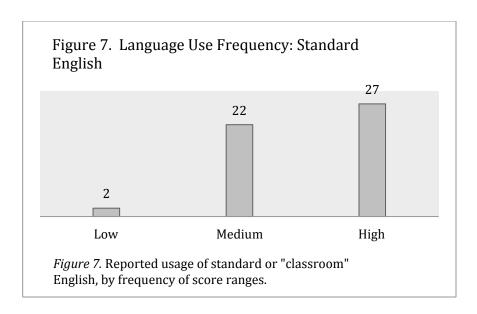
### Research Question 34

### Usage frequency: classroom/standard English

As can be seen in Figure 7, very few participants gave standard, or classroom, English a low usage score. Slightly more participants gave high-range usage scores than medium ones. Of the participants who gave standard English a usage score in the high range, four (7.8%) gave scores of 100, indicating standard or "classroom" English was used one hundred percent of the time in all contexts given.

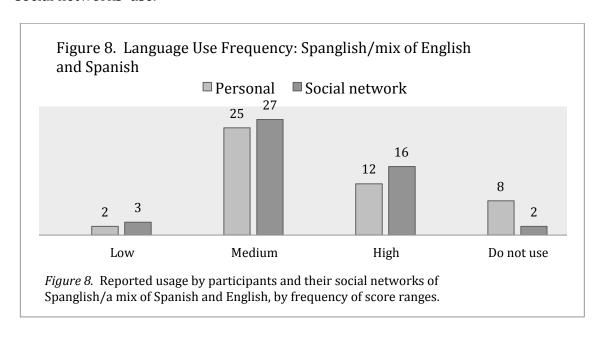
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<sup>&</sup>lt;sup>4</sup> The survey also asked participants about Spanish-influenced dialects of English, like Chicano English or similar varieties. Only 10 of the 52 respondents reported that they used these language varieties, and only 15 reported that their social networks did. It was thus determined that these particular items were not relevant for these participants, and the results were excluded.



### Usage frequency: Spanglish/a mix of Spanish and English

As Figure 8 indicates, the use of "Spanglish/a mix of English and Spanish" is fairly evenly distributed, with most participants (about 50 %) giving a medium usage frequency score for themselves and their social networks. Additionally, participants generally gave slightly lower scores for personal use than for their social networks' use.

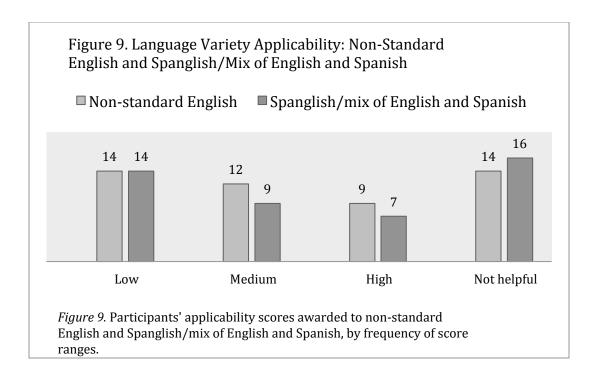


### Importance of knowing non-classroom/non-standard English

About half the participants (twenty-six, or 50.9%) reported that they "agreed" or "strongly" agreed that it was important to know informal and colloquial types of English, including "bad" words. Seven (13.7%) reported they neither agreed nor disagreed; and twelve (23.5%) indicated they disagreed or strongly disagreed. Six participants (11.7%) answered, "I don't know," and one participant didn't respond.

# Applicability of non-standard English and Spanglish/a mix of English and Spanish:

As Figure 9 shows, the number of participants who gave both language varieties a low applicability score and the number who gave scores of zero are quite similar. Fewer participants considered either language variety to have either a medium or high amount of applicability in different contexts.



## **Research Question 4**

# Connections between collaborative language-learning strategies and multicultural affiliation

There was no statistically significant relationship between individuals' "collaborative learning orientation" scores and their "derived multicultural affiliation" scores.

# Connections between cultural affiliation and non-standard language beliefs

A moderate negative correlation (Spearman  $\rho$ =.521) that was statistically significant (p=.001) was found between the degree to which participants had a

multicultural affiliation and their beliefs about the importance of knowing non-standard forms of English (survey Section D, item 1). There was no statistically significant relationship between individuals' "derived multicultural affiliation scores" and their "derived non-standard language value" scores.

### **Additional correlations**

There were no statistically significant correlations between any of the other variable pairs.

### **Chapter 5: Discussion and Limitations**

This project elicited opinions from English-learners from a particular demographic: Spanish-speaking immigrants from Mexico and Central and South America. These participants were selected because of their unique position among immigrant English-learners in the U.S., sharing the second-most common language in the country. The topics of interest were language value and potential multicultural affiliation, the inclusion of socially- or community-based goals in learning motivation, and the use of collaborative learning strategies.

### **Cultural affiliation—Current Feelings, Goals for the Future**

The first area of inquiry was participants' cultural identities, and whether the participants intended to change or add to them. The survey attempted to answer this question by directly asking respondents: 1) if they affiliated with U.S. culture; 2) if they believed multicultural affiliation was possible; and 3) whether cultural participation or learning was part of their motivation for English study.

The results showed that feelings of affiliation to multiple cultures were different for each individual, but generally there was an openness and an interest in learning about or participating in U.S. culture. Although these participants, as a group, were more affiliated with their home countries, nearly all participants recognized at least partial affiliation with the U.S., and many participants (39, or 84.7%) indicated a belief in the possibility of being part of more than one culture at a time. Additionally, "to learn about U.S. culture" was the third-most commonly

selected reason for studying English, while "to speak with people in my community" was the second-most commonly selected reason.

Given that this group is comprised of people actively studying a language, and includes many (27, or over half) who have lived in the U.S. for ten or more years, these results were unsurprising. While adult students must face a number of challenges in order to persist in language study, including obligations to family, social networks, jobs, access to regular transportation, and affective considerations (Ortega, 2008), the individuals in this sample have clearly had enough time and resources to feel a connection to the local culture. Without knowing any other details about the lives of the participants in this project, it speaks to a certain degree of success in the U.S. that they are able to enroll in and attend ESOL classes, and may further account for the experiences informing the ideas of these participants.

### Learning Strategies: Collaborative versus Individual

The second goal of this project was to learn more about whether learners preferred collaborative or individual learning strategies to learn about three different topics: culture, standard or "classroom" English, and non-standard, or non-"classroom" English. The survey attempted to explore this question by asking respondents to choose their own preferences from lists of common learning strategies that were either more collaborative or more individual in nature. In interpreting these results, it is important to note that no information regarding the frequency or consistency of learning strategy use was elicited from participants, so these findings do not represent a comprehensive picture of the efforts these

learners undertake to acquire English. Due to the importance of social goals in language learning (Gardner, 1968; Norton Pierce, 1995), the focus of this project was on the use of collaborative learning strategies, and the ratio of collaborative strategies to individual ones.

Collaborative strategies emphasizing communication with social networks (e.g. "speaking English with my family and friends") had the highest reported usage rate for learning about culture—meaning a higher number of people used them equally as often, or more often, than individual strategies (See Figure 4). This finding supports the link between language use and culture learning (Risager, 2007).

When it came to learning language specifically, I initially thought that non-standard English would see a higher instance of collaborative strategy preferences, owing to the social functions for which it can be utilized. Additionally, the social component recognized in SLA motivation theories, and the relatively large percentage of participants who included socially-situated motivations, contributed to the imagined higher instance of collaborative learning preferences. However, this was not borne out by the results: In fact, it was the opposite. Individual strategies like media use (e.g. watching TV or reading magazines) were preferred (see Figures 5 and 6). This was true for both classroom and non-"classroom" English, and is consistent with the known realities of the life of an adult ESOL student, who has other responsibilities to manage outside of class, and pursues language education as their schedules and resources permit.

Two additional features of these results stood out. First, the relatively large number of those who favored collaborative strategies more than or equal to individual ones for learning about culture may suggest a stronger connection between culture and social participation in the minds of the participants. Second, there were very few participants—only four—who reported using an equal number of collaborative and individual strategies to learn non-standard English. In contrast, fifteen people reported using an equal number of collaborative and individual strategies to learn standard English. However, given the constraints presented by the format of the survey items, more investigation is needed to determine whether this might be indicative of any substantial difference in approach to learning about standard and non-standard English.

### **Language Beliefs—Standards and Attitudes**

The third question explored by this project was about learners' perceptions of the utility of standard and non-standard language, the latter category including both English and a mix of English and Spanish, or Spanglish. To answer the third research question, participants were first asked to report on their awareness of different language varieties used in different situations. Participants were also asked to rate their agreement with the statement that it's important to learn non-standard English. Finally, participants were asked to choose the number of uses for which they thought non-standard English and a mix of English and Spanish, or Spanglish, would be helpful.

The first results showed respondents clearly have an awareness of using language with different characteristics in different situations. Few rated classroom English "low" in usage frequency, but few also reported using it 100 percent of the time. Spanglish, or "a mix of English and Spanish" generally received lower usage frequency ratings than classroom English, though most participants reported that both they and their social networks used it at least sometimes. Given that the awareness of different features of language used in different situations develops early in life (Brizuela et al., 1999; Giles et al., 1991) it is unsurprising that the participants would answer in this way—especially these individuals, who have spent such considerable time living in an English-majority country.

The results from the survey items on non-standard language usefulness, or applicability, suggest that the participants generally don't regard these varieties as potentially helpful. The most common scores, given by 28 participants to non-classroom English, were either in the *low* range, or were scores of zero, indicating the participants didn't think it would be useful at all. Conversely, nearly that same number (26) agreed or strongly agreed that knowing non-classroom English was important.

English, as it is understood by traditional educational practices and often by popular discourse as well (DeVoe, 2017; MuCulloch, 2014; Paquet-Gauthier & Beaulieu, 2016) is of a particular 'standard' type. Discussions about what constitutes 'correct' English and its mastery, though hardly new, arise in response to new iterations or manners of usage. These views of language have been criticized by some linguists and language educators for the perceived lack of recognition of

the demands of different communicative contexts (Paquet-Gauthier & Beaulieu, 2016), as well as being tied to prejudice (Paquet-Gauthier & Beaulieu, 2016).

It is well-established that English acquisition is linked to more opportunity and more social capital in the minds of immigrants and language-learners (Dowling, Ellison & Leal, 2012; Norton Pierce, 1995). A potentially illustrative example from these findings is that when participants were asked to select which language(s) would help them learn about U.S. culture, and given both English and Spanish as choices, only 3 selected both languages, and none selected Spanish alone. This suggests a strong connection between English and U.S. culture—possibly even to the point of not recognizing the role that Spanish and Spanish-English bilingualism actually play in the culture of the U.S. This may be a testament to the strength of the "English-only" message being advanced by some (McKay & Wong, 2000); or, it could simply be attributed to the importance of English acquisition in the lives of the participants.

Returning to language applicability, similarly to those of non-"classroom" English, the most common scores given to Spanglish or a mix of English and Spanish were either in the *low* range, or were scores of zero, indicating the participants didn't think it would be useful. Spanglish, like non-"classroom" English, represents a non-standard and, according to some, an "incorrect" way of speaking (Ardila, 2005; "Encuesta: ¿Que opines del Spanglish?," 2010). The absence of a popular, agreed-upon definition of what Spanglish is (Ardila, 2005; Otheguy & Stern, 2011; Stavans, 2017), contributes to questions about its legitimacy as a communicative system.

However, linguistics and language education have seen an increase in embracing multilingualism, which is inclusive of students' first languages and codemixing or code-meshing behaviors, as a pedagogical approach (Haukås, 2016; Paquet-Gauthier & Beaulieu, 2016). The incorporation of multilingual instructional practices is thought to acknowledge the fluidity and complexity of the experience of multilingual development, and the communicative reality of speakers of more than one language (Haukås, 2016; Paquet-Gauthier & Beaulieu, 2016).

The different realities and roles of the language systems of English, including its non-standard forms, and Spanglish, made the similarity of the applicability scores for non-classroom English and Spanglish especially interesting. It was initially thought that perhaps there might be more difference, in accordance with different motivations of the participants for learning English, or in accordance with the practical communication needs of the participants.

One potential explanation for the similarity is language prescriptivism, which is very much a part of conversations about English (DeVoe, 2017; MuCulloch, 2014), and Spanish or Spanglish ("Encuesta: ¿Que opines del Spanglish?," 2010; Stavans, 2017). A few participants displayed such opinions themselves in such comments as, "Creo que hay que aprender a utilizar el idioma de forma correcta [I believe one must learn to use language correctly]." It may also be an effect of language classes, which do not always include non-standard or non-prestige forms of language (Charkova, 2007, Paquet-Gauthier & Beaulieu, 2016); though, as discussed earlier, multilingual pedagogy and the encouragement of broader language attitudes may be incorporated more regularly in the future (Haukås, 2016).

Whatever the reason for these responses may be, the generally low potential usefulness attributed to the varieties in question was of interest, particularly taken with the large percentage (75%) of respondents who included the socially-motivated "to speak with people in my community (in church, at work, and/or in my children's school)" as one of their goals for learning English, and the social functions of the use of different language characteristics (Mason Carris, 2011; Mori, 2014). This may suggest a potential, again, for the benefit of incorporating more inclusion of attitudinal components (Paquet-Gauthier & Beaulieu, 2016) and focus on proactive multilingualism into language curricula (Haukås, 2016).

### Multiculturality and the Importance of Non-Standard English

The last research question explored by this project was whether there would be any correlations between particular attitudes toward collaborative language learning and multiculturality, and between multiculturality and attitudes toward non-standard language. The responses from participants on different areas of the survey were isolated and combined into pairs, and checked for statistically significant correlations using the non-parametric Spearman test. As the scores were created using imprecise, exploratory metrics representing complex social and individual experiences, it is necessary to view the interpretation of these data, and the discussion of these findings, through the recognition of their limitations.

This result of the comparison between multicultural affiliation and non-standard English (negative correlation) showed the opposite of what was expected.

I had imagined that those with a higher degree of multicultural affiliation would

potentially be more invested in social relationships in either or both cultures, and that because of the socially-situated importance of language choice, there would, by extension, be a greater interest in those language forms. Instead, a moderate negative correlation between multiculturality and perceived importance of knowing non-standard English suggested that a higher score in one of these areas may be loosely connected with a lower score in the other.

As mentioned earlier, the discussion on the validity of different types of language permeates many different social and cultural spheres, including ESOL classrooms. The presence or absence of different language characteristics may reinforce certain conclusions about their usefulness. Alternatively, or perhaps additionally, individuals who show higher multicultural affiliations may be more invested in the prestige varieties of culture and language. Nevertheless, although the correlation went in the opposite direction of what was assumed, it supported the notion that there may be a relationship between the degree to which one feels part of more than one culture at a time and different opinions about language. The reasons behind these results, however, remain unaccounted for, and may be of interest for future study.

#### Limitations

There were a number of limitations inherent in this project. While the information the survey attempted to elicit was based on previous research, and the survey itself was piloted, some items in the survey were vague and subjective, which at best left much open to the interpretation of individual participants, and at worst

confused them. Such problem items included: the question about participants' "linguistic identity," which may have been unclear; questions relating to "a mix of English and Spanish, or Spanglish," the latter term meaning something different to different groups of people; and, questions relating to "varieties of English that have been influenced by Spanish, like Chicano English or similar," which was entirely unfamiliar to many participants. The relevance of some of these survey items, such as the ones pertaining to ChE or similar language varieties, should have been determined more accurately.

Additional limitations include the sample size of 52, which is a small one for survey- or questionnaire-based research. Self-reported data are not as reliable as data of other kinds (Perry, 2005) The effects of researcher influence (Perry, 2005) must not be discounted, as I recruited participants entirely in a face-to-face manner, and potential and actual participants received a lot of information about me and my own demographic- and community- affiliations. Finally, though this project was exploratory, controlling for various characteristics in participant recruitment—such as age, citizenship status, length of time in the U.S., or current English-learning institution, would have strengthened the research.

### **Chapter 6: Implications and Conclusion**

The next section explores possible implications of the above results. These largely relate to instructional approaches in two areas: language attitudes, and the linguistic and cultural identities students bring with them to the classroom. Neither of these areas have traditionally been the focus of ESOL instruction. However, there may be value in their consideration (Harper & de Jong, 2004; Lasagabaster, 2017; Mori, 2014; Paquet-Gauthier & Beaulieu, 2016), according to the discretion of the teachers, and their assessment of what is best for their students.

### **Language Attitudes**

Most participants could think of few, if any, potential applications for nonstandard forms of English, and only about half of the participants in this project thought it was important to know these forms. However, nearly two-thirds of the same participants gave community participation as a reason for studying English, and all but one indicated they were interested in learning about U.S. culture.

As mentioned in the literature review, the choice to use different varieties of language, including non-standard ones (Carpenter & Hilliard, 2005; Gallois & Callan, 1991; Gatbonton et al., 2011), is made in accordance with different social purposes. Furthermore, social experience or goals have been established as an important factor in language learning motivation (Deci & Ryan, 2000; Gardner, 2010; Dörnyei, 2009; Norton Pierce, 1995). In the last few decades there has been an increased amount of attention on the complex realities of communication in multilingual societies (Haukås, 2016; Paquet-Gauthier & Beaulieu, 2016), and the interaction of

language beliefs or attitudes with learning outcomes (Lasagabaster, 2017; Paquet-Gauthier & Beaulieu, 2016).

Research has suggested that positive language attitudes encourage motivation to learn (Lasagabaster, 2017), and argued the benefits of incorporating attitudinal components to language curricula (Lasagabaster, 2017; Paquet-Gauthier & Beaulieu, 2016). Inclusion of language attitudes in classroom discussions could open the door for further discussions on the "wide variety of communicative situations that call for different usage norms" (Paquet-Gauthier & Beaulieu, 2016, p. 170). In a more immediate sense, language attitudes, including language prestige, are also a facet of culture, and thus would be relevant to those students for whom culture is an interest. Both of these potential outcomes may enable students to develop tools to reach their goals, particularly socially- or community-oriented ones.

### **Student Language and Cultural Identities**

Research has shown that use of student L1s can help facilitate the acquisition of a new language (Castaneda, 2017). At the same time, the demand for multilingual people in the U.S. workforce is only growing (Ben-Ghiat, 2015), and the interest in multilingual pedagogy is growing as well (Haukås, 2016; Lasagabaster, 2017; Paquet-Gauthier & Beaulieu, 2016). Spanish, in particular, is in a unique position because of the large population in the U.S. with it as part of their linguistic or cultural legacy. Yet, many challenges exist in considering the role that Spanish or other languages can or should have in ESOL classes.

First, ESOL classes are constrained by the language proficiencies of the people within them. Even if an instructor shares a language in common with some of his or her students, it is often the case that this won't be true with other students. Other constraints include teacher training and resources (Haukås, 2016) and popular belief in the oft-repeated myth that immersion or contact with an L2 is sufficient to learn another language (Harper & de Jong, 2004).

Still, as mentioned above, other perspectives argue for greater inclusion of multifaceted student identities, and the importance of the various "selves" in language learning, including the selves that students arrive with, formed in their home cultures and original languages (Mori, 2014; Norton & Toohey, 2011). The findings of this project may support this, given that the respondents reported variable levels of affiliation with the U.S., but none reported less than 50% affiliation with their home countries. Indeed, as language is so inextricably connected to identity, the question of how and to what degree students can benefit from utilizing their multiple selves (Castaneda, 2017; Mori, 2014) will undoubtedly persist.

It must also be noted that the increasing tension surrounding immigration and multilingualism provides an emotionally-charged environment that also impacts ESOL classes. As has been established, language learning does not occur in a vacuum, completely separate from social context (Norton Pierce, 1995) and the dynamic between first language and target language is negotiated both in the classroom (Castaneda, 2017; Mori, 2014; Ortiz, 2017) and outside of it (Hernandez & Reinstein, 2017; Norton Pierce, 1995). The interaction of students' goals (whether linguistic, social, or cultural) and the sociocultural state of the English-

speaking world may have implications for certain educational contexts—for instance, ones in which students may be served by the incorporation of critical pedagogy and examinations of these issues.

#### Conclusion

This project explored multicultural identity, collaboration in learning, non-standard language, and any relationships between them as they are experienced by a small sample of Spanish-speaking English-language learners from Mexico, Central America, and South America. The study chose to investigate these matters with speakers of Spanish because it is the second-most commonly spoken language in the United States, and represented in a growing number of cultural spheres. The information obtained that supported the known experiences of adult ESL students in general included the variability of multicultural affiliation, preference for individual strategies for language-learning, and the overall low attribution of the utility of nonstandard language. The results also suggested a possible negative correlation between the extent to which one affiliates with more than one culture at a time, and the perceived importance of knowing non-standard English.

The research is limited in the degree to which the findings can be generalized. Yet, there may be more to investigate, such as whether the correlation suggested by this research bears out in larger, more controlled population samples, and more consistent research methods. It may also be interesting to learn the reasons behind adult English learners' evaluations of non-standard English.

Initially, this project came out of my own experiences as a language teacher, and

hearing students claim that they "only want to learn the correct way to speak."

Perhaps there is more to be learned about what this means to the resident adult students pursuing English acquisition.

Several years have passed since I started working on this project. The cultural conversations surrounding English, Spanish, and English-Spanish bilingualism in the United States may have changed in subtle ways during this time. When I began, I hadn't anticipated an environment in which I could be turned away from visiting a classroom to invite Spanish-speaking students to participate in my project because my visible identity as a White, English-speaking stranger might sufficiently intimidate the students into not returning to the class. As the current social context affects the needs of the students, it remains to be seen what sort of decisions instructors will need to make in order to help their students meet their goals. It also, of course, affects the notions of "correctness" of language and culture, and what is made possible by learning it. This will certainly be a challenge for linguists and language teachers who value multilingualism and multiculturalism, and who see the use of an understanding of both as an aid in learning English.

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### Appendix A English-Language Survey

#### ---General Information---

1)	Country of or	igin:		2) Age:					
3)	Gender:								
4)	Are you a U.S	. Citizen? 🗆 Yes	□ No	☐ Prefer not to answer					
	Time in the U.S.A.:	☐ Less than 1 year ☐ 5-7 years	☐ 1-3 years ☐ 7-10 years	☐ 3-5 years ☐ More than 10 years					
6)	Level of English:	Beginning	□ Intermediate	☐ Advanced					
7) Linguistic Identity (Please mark all that apply):									
	☐ Spanish- speaker	☐ Spanish studer	nt 🗆 Bilingual	☐ I don't know					
	☐ English- speaker	$\square$ English studen	t 🗌 Multilingual	☐ Prefer not to answer					

Se	ection A	
1	) Why are you learning English? P	leace mark all that apply
1,	winy are you learning English: F	iease mark an that apply.
	☐ To find work	☐ To speak with my family or friends
	☐ To learn U.S. culture	☐ To speak with people in my
	$\square$ To make new friends	community (in church, at work, and/or in my children's school)
	☐ To improve basic skills/ continue	$\square$ To become a U.S. citizen
	with education	Another reason:
<b>2</b> ]	) Which strategies do you use to le	earn English? Please mark all that apply.
	☐ Take English classes	☐ Watch TV or movies in English
	☐ Participate in conversation groups	☐ Read books, newspapers, or magazines in English
	☐ Speak English with my family or friends	☐ Listen to music, the radio, or podcasts in English
	Creak English with the records	П.,
	☐ Speak English with the people in my community (in church or	☐ Use English on the internet

<b>.</b>	_		
Coation	B		
SPITION	D		

# 1) Please indicate your agreement with the following sentences by marking the option that best represents your opinion.

	Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	I don't know
1. I consider myself a citizen of the country I am from.	Agree	Agree	uisagree		uisagi ee	
2. I consider myself a citizen of the U.S.A.						
3. I believe that I am par of the culture of my country of origin.	t 🗆					
4. I believe I am part of U.S. American culture.						
5. Being a citizen of my country of origin is very important to me.						
6. Being a citizen of the United States is very important to me.						
7. Maintaining or developing cultural practices from my country of origin is important to me.						
8. Maintaining or developing cultural practices from the United States is important to me.						
9. I can be part of more than one culture at a time if I want.	пе					
10. I can be part of only						

-	) Are you interested in learning ab ılture?	out or participating in U.S. American
	□Yes□	□ No* □ I don't know
_	) In your opinion, which strategies 1 U.S. American culture? Please ma	*If the answer is "no," continue to Section C.  would help you learn about or participate ark all that apply.
	☐ Learning or using English	☐ Make friends who speak English
	$\square$ Learning or using Spanish	$\square$ Use English on the internet
	☐ Working with people who speak	$\square$ Watch TV or movies in English
	English  Using English in my community	☐ Listen to music, the radio, or
	(in church, in my school or in my children's school)	podcasts in English  Other strategies:
_	) Which strategies d <u>o you currentl</u> merican culture? Please mark all t	<u>y use</u> to learn about or participate in U.S. that apply.
	☐ Learning or using English	☐ Make friends who speak English
	☐ Learning or using Spanish	$\square$ Use English on the internet
	☐ Working with people who speak	☐ Watch TV or movies in English
	English  Using English in my community	Listen to music, the radio, or podcasts in English
	(in church, in my school or in my children's school)	Other strategies:

ес	tion C	•••••		• • • • • • • • • • • • • • • • • • • •		•••••	
-			reement with the f "never." If you do	_		-	_
				Always	Sometimes	Never	I don't know
	_		n class in the U.S. is coworkers use.				
	2. The Engl	ish we learn i	n class in the U.S. is ople on TV use.				
	3. The Engl	ish we learn i	n class in the U.S. is ople in my school				
	_		n class in the U.S. is use on the internet.				
			n class in the U.S. is popular music.				
	_	ish we learn in nglish my frie	n class in the U.S. is nds use.				
		ish we learn ii nglish my fam	n class in the U.S. is ily uses.				
ec	tion D						
าร	tructions: Ir	ndicate your	agreement with the nts your opinion.		statements	by mar	king
	lt's importa d" words.	<b>nt to know</b> i	informal and collo	quial forn	ns of Englis	h, inclu	ıding
	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongl disagre	,	don't now
		_	_	<del>_</del>			_

2) In your opinion, what strategies would help you learn informal or
colloquial types of English, including "bad" words? Please mark all that apply

☐ Take English classes	$\square$ Watch TV or movies in English
☐ Speak English with my family and friends	☐ Read books, newspapers, or magazines in English
☐ Speak English with people in my community (in my job, at church, in my children's school)	<ul><li>☐ Listen to music, the radio, or podcasts in English</li><li>☐ I'm not interested in learning these</li></ul>
☐ Use English on the internet	types of English
☐ Participate in English conversation groups	Other strategies:
) What strategies <u>do you currently us</u> f English, including "bad" words? Ples	<u>-</u>
	_
• •	-
English, including "bad" words? Plea	ase mark all that apply.
☐ Take English classes ☐ Speak English with my family and friends ☐ Speak English with people in my community (in my job, at church, in	□ Watch TV or movies in English □ Read books, newspapers, or
☐ Take English classes ☐ Speak English with my family and friends ☐ Speak English with people in my	□ Watch TV or movies in English □ Read books, newspapers, or magazines in English □ Listen to music, the radio, or

_	I think that knowing informal or coll ords, could help me (please mark all t	_		lish, inc	cluding "b	oad"	
	☐ Communicate at work	□ Unde	erstand TV or	movies i	n English		
	$\square$ Communicate with my family and	☐ Use F	English on the	internet			
	friends  ☐ Make new friends or meet new people  ☐ Communicate with people in my	<ul><li>☐ Understand music, the radio, or podcasts in English</li><li>☐ Understand books, newspapers, or magazines in English</li></ul>					
	community (in church, in my school, or in my children's school)  Learn English in class	□ I don Engli	t think knowing sh will help methods things	ing these			
		Othe	r:		<u>.</u>		
	Do you use a mix of English and Span	ish or "S	Spanglish?"				
	☐ Yes	□ No*		on't kno			
	*11	the answ	er is "no," con	tinue to	Section F.		
	structions: Indicate your agreement with otion that best represents your opinion.	n the foll	owing staten	nents by	marking	the	
2)	I use a mix of English and Spanish or	Spangli	sh				
		Always	Sometimes	Never	I don't know		
	1 at work						
	2 at school						
	3 with my friends						
	4 with my family						
	5 in my community (in church, or in my children's school)						
	6 on the internet						
	7in other situations?:						

Section	1 F					
	ve you noticed other a mix of English and				, or con	nmunity
	☐ Yes		□ No*	☐ I don	't know	
		* If th	e answer is	"no," continue	to Sectio	n G.
				vijna atatom	ntc hu n	parking the
Instruc	ctions: Indicate your a	greement wi	th the follo	wing stateme	this by h	iai Kilig uic
	ctions: Indicate your a that best represents y	_		wing stateme	ints by ii	iai Kiiig tile
option	that best represents y	our opinion.				-
option	_	our opinion.				-
option	that best represents y	our opinion.				-
option  2) The	that best represents y	our opinion.	ish and Sp	oanish or Spa	inglish	I don't
option <b>2) The</b>	that best represents y	our opinion.	ish and Sp	oanish or Spa	inglish	I don't
2) The	that best represents y e people I know use a at work	our opinion.	ish and Sp	oanish or Spa	inglish	I don't
1 2 3	that best represents y e people I know use a at work at school	our opinion.	ish and Sp	oanish or Spa	inglish	I don't
1 2 4 5	that best represents y e people I know use a at work at school with their friends with their families in their communities (in	your opinion.	ish and Sp	oanish or Spa	inglish	I don't
1 2 3 4 in th	that best represents y e people I know use a at work at school with their friends with their families	your opinion.	ish and Sp	oanish or Spa	inglish	I don't
1 2 3 4 in th 6	at work at school with their friends with their families in their communities (inter children's schools)	your opinion.	ish and Sp	oanish or Spa	inglish	I don't

☐ Communicate with my family and friends ☐ Understand music, the radio, or podcasts in English  ☐ Communicate with people ☐ Understand books, newspapers, or magazines in English  ☐ Communicate with people in my community (in church, in my school, or in my children's school)  ☐ Learn English in class ☐ Other:
-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

Instructions: Indicate your agreement with the following statements by marking the option that best represents your opinion.

2	) ]	I use a t	vpe	of Eng	lish	like	Chicano	<b>English</b>	or sometl	hing	similar

			Always	Sometimes	Never	I don't know
	1 at work					
	2 at school					
	3 with my friends					
	4 with my family					
	5 in my community my children's school)	(in church, or in				
	6 on the internet					
	7in other situations	3?:				
Se	ection I					
us	Have you noticed o sing a type of Englisl nglish, or something	h that has been i		-		-
		□Yes	□ No*	☐ I don		
			* If the answe	r is "no," conti	nue to Se	ection J.

Instructions: Indicate your agreement with the following statements by marking the option that best represents your opinion.

#### 2) The people I know use a type of English like Chicano English or something similar... I don't know Always Sometimes Never 1. ... at work П 2. ... at school 3. ... with their friends П 4. ... with their families 5. ... in their communities (in church, or in their children's schools) 6. ... on the internet 7. ...in other situations?: \_\_\_ Section J..... 1) I think that using a type of English like Chicano English could help me (please mark all that apply): ☐ Communicate at work ☐ Understand TV or movies in English ☐ Communicate with my family and ☐ Use English on the internet friends Understand music, the radio, or ☐ Make new friends or meet new podcasts in English people ☐ Understand books, newspapers, or ☐ Communicate with people in my magazines in English community (in church, in my school, ☐ I don't think knowing these forms will or in my children's school) help me with any of these things

Thank you for your help!

☐ Other:\_\_\_\_\_

Learn English in class

### Appendix B Spanish Language Survey

## ---Información General---

1)	País de origen	1:		2) E	dad:	
3)	Género:	<del></del>				
4)	¿Es usted ciud	ladano/a de los E.E.U	. <b>U.?</b> □ Sí	□ No □	Prefiero no contestar	
5)	Tiempo en	☐ Menos que 1 año	☐ 1-3 años	□ 3-5	años	
	los E.E.U.U:	□ 5-7 años	☐ 7-10 años	□ Mas año	s que 10	
6)	Nivel del inglés:	□ Básico	□ Intermedio	□ Ava	nzado	
7) Identidad lingüística (Favor de marcar todas las opciones con las cuales esté de acuerdo):						
	Hispanohab	lante	el 🗆 Bili	ngüe	□ No sé	
	□ Inglés habla	nte 🔲 Estudiante de inglés	el 🗆 Plu	rilingüe	Prefiero no contestar	

Sección A	
1) ¿Porqué está usted aprendi con las cuales esté de acuerdo	iendo inglés? Favor de marcar todas las opciones
☐ Conseguir trabajo ☐ Aprender la cultura estador ☐ Hacer nuevos amigos ☐ Mejorar habilidades básicas con la educación  2) ¿Cuáles estrategias utiliza utodas las opciones con las cual	☐ Hablar con la gente en mi comunidad (en la iglesia, en el trabajo, y/o en la escuela de mis hijas/os) ☐ Hacerme ciudadana/o de los E.E.U.U. ☐ Otra razón:
☐ Asistir clases de inglés ☐ Asistir grupos de conversació ☐ Hablar inglés con mi familia o mis amigos ☐ Hablar inglés con la gente en comunidad (en la iglesia y/o escuela de mis hijos/as)	inglés o con  Escuchar música, la radio, o podcasts en inglés

Sección B	 	

# 1) Por favor indique su acuerdo con las siguientes declaraciones marcando la opción que mejor represente su opinión.

	Total- mente de acuerdo	De acuerdo	Ni de acuerdo ni en desacuerdo	En desacuerdo	Total- mente en desacuerdo	No Sé
<ol> <li>Me considero un/a ciudadano/a de mi país de origen.</li> </ol>						
2. Me considero un/a ciudadano/a de los E.E.U.U.						
<ol> <li>Creo que soy parte de la cultura de mi país de origen.</li> </ol>	a 🗆					
4. Creo que soy parte de la cultura estadounidense						
5. Ser ciudadana/o de mi país de origen es muy importante para mí.						
6. Ser estadounidense es muy importante para mí.						
7. Me importa mantener y/o desarrollar las prácticas culturales de mi país de origen.						
8. Me importa mantener y/o desarrollar las prácticas culturales de los E.E.U.U.						
9. Yo puedo ser parte de más de una cultura a la vez, si quiero.						
10. Yo puedo ser parte de solamente una cultura a la vez.						

-	¿A usted le interesa aprender sobre adounidense?	y/o participar en la cultura					
		No* ☐ No sé Si la respuesta es "no," siga a la Sección C					
en,	En su opinión, ¿cuáles estrategias le , la cultura estadounidense? Favor do ales esté de acuerdo.	ayudarían aprender sobre, o participar e marcar todas las opciones con las					
	☐ Aprender y/o usar inglés	☐ Hacer amigos que hablan inglés					
	☐ Aprender o usar español	☐ Usar el internet en inglés					
	☐ Trabajar con gente que hablan inglés	☐ Ver TV o películas en inglés					
	Participar en mi comunidad (en la iglesia, en mi escuela o en la escuela	☐ Escuchar a la música, la radio, o a podcasts en inglés					
	de mis hijos/as) en inglés	Otras estrategias:					
cul	4) ¿Cuáles estrategias <u>usa usted ahora</u> para aprender sobre, o participar en, la cultura estadounidense? Favor de marcar todas las opciones con las cuales esté de acuerdo.						
	☐ Aprender o usar inglés	☐ Hacer amigos que hablen inglés					
	☐ Aprender o usar español	☐ Usar el internet en inglés					
	☐ Trabajar con gente que hablé inglés	☐ Ver TV o películas en inglés					
	Participar en mi comunidad (en la iglesia, en mi escuela o en la escuela de mis hijos/as) en inglés	☐ Escuchar la música, la radio, o podcasts en inglés					
	, , ,	☐ Otras estrategias:					

Seco	rión C							•
-	or favor indiq mpre," "a vece					es marc	cando	
				Siempre	A veces	Nunca	No sé	
	1. El inglés que a los E.E.U.U. es compañeros d	el mismo in	en mis clases en glés que usan m	is $\square$				
	2. El inglés que a los E.E.U.U. es gente en la TV	el mismo in	en mis clases en glés que usa la					
	3. El inglés que a los E.E.U.U. es gente en mi es	el mismo in	en mis clases en glés que usa la					
	4. El inglés que a los E.E.U.U. es gente en el int	el mismo in	en mis clases en glés que usa la					
		el mismo in	en mis clases en glés que usa la r.					
	6. El inglés que a los E.E.U.U. es amigos.	_	en mis clases en glés que usan m					
	7. El inglés que a los E.E.U.U. es miembros de	el mismo in	en mis clases en glés que usan					
Seco	rión D							
	rucciones: Indic ón que mejor re			iientes decl	araciones	marcano	do la	
1) Es importante saber el inglés informal y coloquial incluyendo las palabras "malas".								
	Totalmente de acuerdo	De acuerdo	Ni de acuerdo ni en desacuerdo	En desacuerdo	Totalme en desacue	No		

opciones con las cuales esté de acuerdo. ☐ Asistir las clases de inglés ☐ Ver películas o la TV en inglés ☐ Hablar con miembros de mi familia o Leer libros, periódicos, o revistas en con mis amigos inglés ☐ Hablar con la gente en mi comunidad ☐ Escuchar música, la radio, o (en el trabajo, en la iglesia, en la podcasts en inglés escuela de mis hijos/as) ☐ No me interesa aprender estas ☐ Usar el internet en inglés formas del inglés ☐ Participar en los grupos de ☐ Otras estrategias:\_\_\_ conversación en inglés 3) ¿Cuales estrategias usa usted ahora para aprender el inglés informal o coloquial incluyendo las palabras "malas"? Favor de marcar todas las opciones con las cuales esté de acuerdo. ☐ Asistir las clases de inglés ☐ Ver películas o la TV en inglés ☐ Hablar con miembros de mi familia o Leer libros, periódicos, o revistas en con mis amigos en inglés inglés ☐ Hablar con la gente en mi comunidad ☐ Escuchar música, la radio, o (en el trabajo, en la iglesia, en la podcasts en inglés escuela de mis hijos/as) ☐ No me interesa aprender estas ☐ Usar el internet en inglés formas del inglés ☐ Participar en los grupos de ☐ Otras estrategias:\_\_ conversación en inglés

2) En su opinión, ¿cuales estrategias le ayudarían aprender el inglés informal

o coloquial incluyendo las "malas" palabras? Favor de marcar todas las

con l	las cuales esté de acuerdo):					
	<ul><li>☐ Comunicar en el trabajo</li><li>☐ Comunicar con mi familia y/o con mis amigos</li><li>☐ Hacer nuevos amigos y/o conocer a</li></ul>	inglés Usar e	der la TV y s el internet « der la mús	en inglés		
	nueva gente	_	asts en ingl			
	☐ Comunicar con la gente en mi comunidad (en la iglesia, en mi escuela o en la escuela de mis		der libros, as en inglé	-	s, y/o	
	hijos/as)	-	enso que sa glés me ayı			
	☐ Estudiar en clases de inglés	•	as cosas	addid Cii	iiiiguiiu	
		□ Otra c	osa:			
Sección E						
	☐ Sí	□ No* Si la respue		No sé , siga a la	Sección F.	
opci	Instrucciones: Indique su acuerdo con las siguientes declaraciones marcando la opción que mejor represente su opinión.					
<b>2</b>	so una mezcla del inglés y el españ	_				
1.	en el trabajo	Siempre	A veces	Nunca	No sé	
2.	en la escuela					
3.	con mis amigos					
4.	con mi familia					
	en mi comunidad (en la iglesia o en la cuela de mis hijos/as)					
6.	en el internet					
7.	en otra situación:	П	П	П		

4) Pienso que saber el inglés que es informal o coloquial incluyendo las palabras "malas" me podría ayudar a (favor de marcar todas las posibilidades

, .	ed que otras persona ina mezcla del inglés		_		
	□ Sí	□ No*		□ No	) sé
	,	*Si la respu	esta es "no	", siga a l	a Sección G
Instrucciones: Indicopción que mejor re	que su acuerdo con las	s siguiente	s declarac	ciones m	arcando la
• •	nozco usan una mez	cla del ing	glés y el e	español	o el
2) La gente que co	•	ccla del ing Siempre	<b>glés y el e</b> A veces	e <b>spañol</b> Nunca	<b>o el</b> No sé
2) La gente que co	•		-		
2) La gente que co spanglish	•		-	Nunca	
2) La gente que co spanglish 1en el trabajo	nozco usan una mez		-	Nunca	
2) La gente que co spanglish  1en el trabajo 2en la escuela	nozco usan una mez		-	Nunca	
2) La gente que co spanglish  1en el trabajo 2en la escuela 3con sus amigo 4con sus familia 5en sus comuni	nozco usan una mez s as idades (en sus iglesias		-	Nunca	
2) La gente que co spanglish  1en el trabajo 2en la escuela 3con sus amigo 4con sus familia	nozco usan una mez s as idades (en sus iglesias		-	Nunca	
2) La gente que co spanglish  1en el trabajo 2en la escuela 3con sus amigo 4con sus familio 5en sus comunio o las escuelas de s	nozco usan una mez s as idades (en sus iglesias us hijos/as)		-	Nunca	

Secció	in G					
	enso que usar una mezcla del ing a ayudar a (favor de marcar toda do):					sté de
	Comunicar en el trabajo	□ Entend	er la TV y/	o las pelí	culas en	
	Comunicar con mi familia y/o con mis amigos	inglés □ Usar el	internet ei	n inglés		
	Hacer nuevos amigos y/o conocer a nueva gente	☐ Entender	er la músio ts en inglés	•	0, 0	
	Comunicar con la gente en mi comunidad (en la iglesia, en mi	☐ Entenderevistas	er libros, p s en inglés	eriódicos	s, y/o	
	escuela o en la escuela de mis hijos/as)	□ No pien	iso que usa aría en nir			S
	Estudiar en clases de inglés	□ Otra co				
Secció	in H					
	sa usted una forma del inglés que el inglés chicano, o algo similar?		o influen	ciado po	or el espa	ıñol,
	□ Sí	□ No*		□ No s	-	
		*Si la respu	esta es "no	o", siga a l	a Sección	I.
	icciones: Indique su acuerdo con la n que mejor represente su opinión.	_	s declarac	ciones m	arcando l	a
2) Us	o una forma del inglés como el in	glés chica	no o algo	similar	': •	
		Siempre	A veces	Nunca	No sé	
1.	en el trabajo					
2.	en la escuela					
3.	con mis amigos					
4.	con mi familia					
	en mi comunidad (en la iglesia o la cuela de mis hijos/as)					
6.	en el internet					
7.	en otra situación:			П		

200010	n I							
1) ¿Ha notado usted que otras personas entre sus amigos, familia, o comunidad usan una forma des inglés que haya sido influenciado por el español, como el inglés chicano, o algo similar?								
	□ Sí	□ No*		□ No sé	Ś			
		*Si la respi	uesta es "n	o", siga la	Sección	ſ.		
<b>.</b>					,			
Instrucciones: Indique su acuerdo con la siguiente declaraciones por marcar la								
opciói	n que mejor representa su opinión.	opcion que mejor representa su opinion.						
opciói	n que mejor representa su opinión.							
2) La	gente que conozco usa una forma	ı del inglé	es como e	l inglés (	chicano	o algo		
•	gente que conozco usa una forma	a del inglé	s como e	l inglés (	chicano	o algo		
2) La	gente que conozco usa una forma			_		o algo		
2) La simila	gente que conozco usa una forma	a <b>del inglé</b> Siempre	A veces	l inglés o	chicano No sé	o algo		
2) La simila	gente que conozco usa una forma ar			_		o algo		
2) La simila	gente que conozco usa una forma ar en el trabajo en la escuela			_		o algo		
2) La simila  1 2 3	gente que conozco usa una forma ar en el trabajo en la escuela con sus amigos			_		o algo		
2) La simila  1 2 3	gente que conozco usa una forma ar en el trabajo en la escuela			_		o algo		
2) La simila  1 2 3 4 5	gente que conozco usa una forma ar en el trabajo en la escuela con sus amigos	Siempre		_		o algo		
2) La simila  1 2 3 4 las	gente que conozco usa una forma ar en el trabajo en la escuela con sus amigos con sus familias en sus comunidades (en sus iglesias o	Siempre		_		o algo		
2) La simila  1 2 3 4 5 las 6	gente que conozco usa una forma ar en el trabajo en la escuela con sus amigos con sus familias en sus comunidades (en sus iglesias o s escuelas de sus hijos/as)	Siempre		_		o algo		

Sección J					
1) Pienso que usar una forma del inglés como el inglés chicano me podría ayudar a (favor de marcar todas las posibilidades con las cuales esté de acuerdo):					
<ul> <li>☐ Comunicar en el trabajo</li> <li>☐ Comunicar con mi familia y/o con mis amigos</li> <li>☐ Hacer nuevos amigos y/o conocer a nueva gente</li> <li>☐ Comunicar con la gente en mi comunidad (en la iglesia, en mi escuela o en la escuela de mis hijos/as)</li> <li>☐ Estudiar en clases de inglés</li> </ul>	<ul> <li>□ Entender la TV y/o las películas en inglés</li> <li>□ Usar el internet en inglés</li> <li>□ Entender la música, la radio, o podcasts en inglés</li> <li>□ Entender libros, periódicos, y/o revistas en inglés</li> <li>□ No pienso que usar estas formas me ayudaría en ninguna de estas cosas</li> <li>□ Otra cosa:</li> </ul>				

¡Muchas gracias por su ayuda!

#### Appendix C English Language Consent Letter

Portland State University
Consent to participate in a research study

Title of study: Cultural and Linguistic Identity and the Value of Non-Classroom English

With this letter, you are invited to participate in a research study about the opinions and beliefs of Spanish-speaking English students on language and culture. This investigation is part of a final project of a Master's program at Portland State University (PSU). The study is directed by Cailey Moe (student researcher) and Professor John Hellermann (faculty professor) of the PSU Applied Linguistics department.

Participation in this study consists of completing a questionnaire and sending it by mail in the envelope provided by the researchers. It takes approximately 35 minutes to complete the questionnaire.

There are no known risks to participating in this study. There are no costs to you for participating in this study. The study is designed to benefit society by obtaining new knowledge. It's possible that you will not benefit directly for participating in this study, however, in appreciation of your time, you will be entered in a drawing for a \$25 Visa gift card. To enter, give your contact information to the student investigator, Cailey Moe. This information will not be connected to the questionnaires in any way. The winner of the gift card will be responsible for any taxes that may apply.

Your answers will be anonymous. Participants will not be identified in reports or publications about this study or any other.

Participation in this study is voluntary. You may decline to participate, decline to answer any question, or revoke your consent to participate in the study, for whatever reason, without negative consequences. By completing the questionnaire and mailing it to the student investigator, you give your consent to participate in the study.

If you have questions about the study, you can contact the student investigator Cailey Moe (cailem@pdx.edu / 1-541-270-5828; she speaks Spanish), or Professor John Hellermann (jkh@pdx.edu / 1.503.725.8732).

The Internal Review Board (IRB) of PSU has reviewed this project. If you have questions or concerns about your rights as a research subject, you can contact the PSU Office of Research Integrity at 1-503-725-2227 or by email at hsrrc@pdx.edu.

#### Appendix D Spanish Language Consent Letter

Universidad de Portland State Consentimento para participar en un estudio de investigación

Título del estudio: La identidad cultural y lingüística y el valor del inglés que se usa afuera de la escuela

Por la mediante carta le solicita que participe en un estudio de investigación sobre las opiniones y creencias sobre el lenguaje y la cultura de estudiantes hispanohablantes que están aprendiendo inglés. Esta investigación es parte del proyecto final de un programa de maestría en la Universidad de Portland State (PSU por sus siglas en inglés). El estudio está dirigido por Cailey Moe (estudiante de investigación) y el profesor John Hellermann del departamento de lingüística aplicada.

Participar en este estudio consiste en contestar un cuestionario y enviarlo por correo en el sobre proporcionado por los investigadores. Completar el cuestionario dura aproximadamente 35 minutos.

No habrá riesgos conocidos si participa en el estudio. No existirá ningún costo por participar en el estudio. La investigación está diseñada para beneficiar a la sociedad mediante la obtención de nuevos conocimientos. Es posible que no reciba ningún beneficio directo por participar en este estudio, sin embargo, en agradecimiento por su tiempo, usted ingresará en un sorteo para ganar una tarjeta de regalo de Visa de \$25. Para participar, puede dar sus datos de contacto a la investigadora, Cailey Moe. Esta información no será conectada de ninguna manera a las respuestas de los cuestionarios. El/La ganador/a de la tarjeta de regalo será responsable de los impuestos asociados.

Sus respuestas serán anónimas. Los participantes no serán identificados en informes o publicaciones sobre este estudio o ningún otro.

La participación en este estudio es voluntaria. Puede negarse a participar, negarse a contestar cualquiera pregunta en concreto, o puede retirar su consentimiento para participar en el estudio, por cualquier motivo, sin sufrir sanciones. Al completar el cuestionario y enviarlo a la investigadora por correo, usted da su consentimiento para participar en la investigación.

Si tiene preguntas sobre el estudio, puede ponerse en contacto con la investigadora Cailey Moe (cailem@pdx.edu / 1.541.270.5828; habla español) o el profesor universitario John Hellermann (jkh@pdx.edu / 1.503.725.8732).

El Comité de Revisión Institucional (IRB por sus siglas en inglés) de la PSU ha revisado este proyecto. Si tiene preguntas o inquietudes acerca de sus derechos como sujeto de una investigación, puede ponerse en contacto con la oficina de la integridad de la investigación de la PSU por teléfono en el 1.503.725.2227 o por correo electrónico hsrrc@pdx.edu.